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# LADIES AND GENTLEMEN, CLIENTS, BUSINESS PARTNERS AND COLLEAGUES

Year 2021 was another in a series of challenging years, which we managed brilliantly despite the highly unfavourable external conditions. Even though we couldn't meet in person on a daily basis, we proved that we can also work fully in hybrid mode. This is also confirmed by the results we achieved for 2021.

We steadily keep 4th position on the market. Our growth rate was again slightly faster than the growth of the entire insurance market and we achieved market share of 8.5 %. The insurance market grew year-on-year in written premium again at a solid rate of +4.4 %, while we grew by +5.4 %. In the year-on-year comparison, we managed to increase our market share in non-life insurance by +0.2 %, to 9 %. Life insurance is our major challenge for 2022. In 2021, our market share in this area was 7.5 %.

As for the tornado in South Moravia, our technicians and disposal experts were among the first on the scene, the Contact centre was open on weekends. We inspected 75 % of the damages within 2 days even those not reported yet and paid CZK 66 million as an advanced payment within 5 days from the disaster.

The largest increases in non-life insurance claims in 2021 were in MTPL by +13 % and small properties +11 %. The satisfaction of our NPS clients reached 84 %.

The insurance company's net profit, according to international accounting standards, reached a record result of CZK 1.8 billion in 2021.

Our clients, there is more than 1,300,000 of them, come first for us. We continuously improve our products and try to flexibly expand coverage to include the risks which clients become exposed to during their lives.

In addition, in 2021 we launched a new life Insurance product, Náš život, which has become the pillar of life insurance in all our sales channels. Náš život is a modern, attractive and simple life Insurance product that a client puts together exactly according to his needs and wishes. On top of that, the insurance contract can be concluded in an application fully electronically (completely paperless)

and even remotely in case of a pure risk insurance. In addition to a number of product benefits, the product offers a brand new online underwriting system.

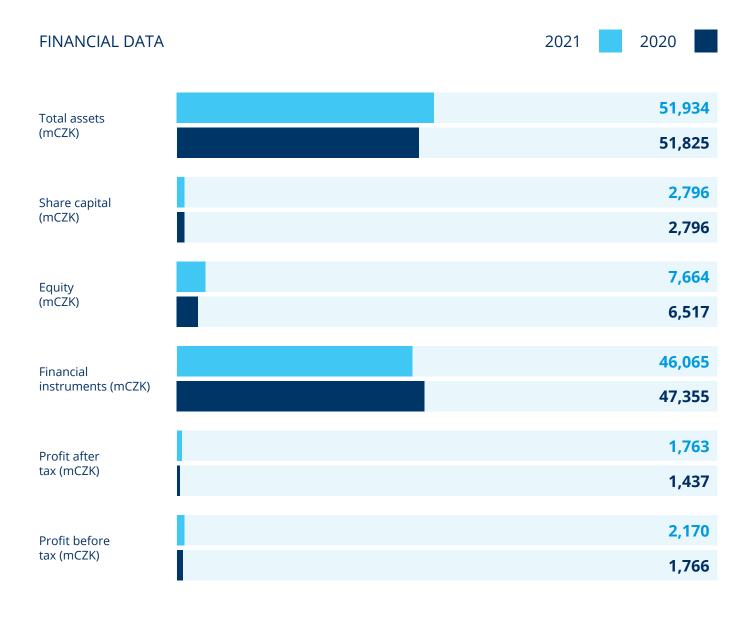
Besides the number of product improvements, we have been increasing the emphasis on sustainable and ecological behaviour. We have been reducing our carbon footprint in the long term and we put the emphasis on environmental sustainability in our plans. We plan to maximum eliminate paper consumption and gradually digitize all of the processes. We want to focus on police confusion and changes in retail products, online claims handling, and communication with clients that will be primarily directed to the Client Zone. We made a commitment to plant 100,000 trees over the next three years. Our employees care not only about nature, but we help people in need as well.

We supported non-profit organisations in 10 regions in 2021 and we managed to carry out 11 charitable activities during the year. We helped people in South Moravia region, to Regional Charity, we organised trips for children from disadvantaged families, for visually impaired people, and we organised a weekend stay for children with autism and their families for the seventh time. Our colleagues regularly organise a charity bakery, a food collection and a Christmas fundraiser collection. Thanks to the Charity Fund of ČSOB Pojišťovna we were able to support additional 20 projects in which specific people were nominated by our employees for individual help.

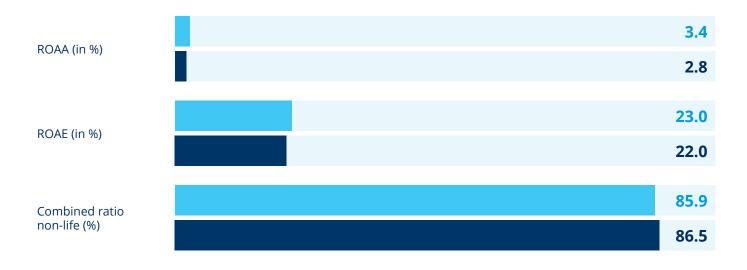
ČSOB Pojišťovna is created by our employees and coworkers. I'm very proud that our insurance company has such a great team of people. On behalf of the entire Board of Directors I would like to sincerely thank to all my colleagues for their work, support and energy that enables us to achieve such excellent results.

Jiří Střelický

Chairman of the Board of Director ČSOB Pojišťovna, a. s., člen holdingu ČSOB



## **RATIOS**



## 2020 **INDUSTRY INDICATORS** 2021 13,709 written premium (mCZK) 13,768 4,686 - life insurance (mCZK) 5,442 9,022 - non-life insurance (mCZK) 8,326 10,810 gross claims payments (mCZK) 9,641 38,816 net balance of technical provisions (mCZK) 41,288 507,387 new contracts (pcs) 490,794 237,705 number of claims settled (pcs) 224,671 insurance market 8.5 share within CAP (% of written 8.4 premium)

#### OTHER DATA



## **COMPANY BODIES**

#### **BOARD OF DIRECTORS (AS AT 31 DECEMBER 2021)**

CHAIRMAN	Mgr. Jiří Střelický, M.A., Ph.D.
VICE-CHAIRMAN	Ing. Stanislav Uma
MEMBERS	Ing. Marek Cach
	Ing. Tomáš Lain

#### During 2021, the composition of the Company's board of directors changed as follows:

Ing. Michal Brothánek was removed from the position of a member of the Board of Directors on November 30, 2021. By the end of 2021, he was not replaced.

#### SUPERVISORY BOARD (AS AT 31 DECEMBER 2021)

CHAIRMAN	Ing. Jan Sadil
VICE-CHAIRMAN	Johan Basilius Paul Daemen
MEMBER	Mgr. Přemysl Dolan, MBA

No changes occurred in the composition of the Supervisory Board during the year 2021.

#### MANAGEMENT OF THE COMPANY (AS AT 31 DECEMBER 2021)

Mgr. Jiří Střelický, M.A., Ph.D.	Chairman of the Board of Directors responsible for the CEO Unit and for the Life and Non-life Insurance Division
Ing. Stanislav Uma	Vice-chairman of the Board of Directors responsible for the Client Service and Direct Distribution Division
Ing. Marek Cach	Member of the Board of Directors responsible for the Life and Non-life Insurance Division
Ing. Tomáš Lain	Member of the Board of Directors responsible for the Finance and Risk Management Division

#### During 2021, the following changes took place in the Company's management:

Mandate of a member of the Board of Directors, Ing. Michal Brothánek, was terminated on November 30, 2021. Responsibility for the management of the division business was temporarily taken over by the chairman of the Board of Directors.

## **COMPANY PROFILE**

ČSOB Pojišťovna, a. s., člen holdingu ČSOB (ČSOB Pojišťovna), is a universal insurance company, offering comprehensive insurance services to citizens and tradesmen, as well as to small and medium enterprises and large corporations. It is ready to provide European-quality services to all its client in

the areas of life and non-life insurance. Moreover, the stable infrastructure of the ČSOB Group and of the strong multinational shareholder KBC further enables the clients of ČSOB Pojišťovna to obtain advantageous terms on comprehensive management of their financial needs.

#### FOUNDING AND SHAREHOLDER STRUCTURE

ČSOB Pojišťovna was established on 17 April 1992 and has been operating under its current name since 6 January 2003, when it changed from IPB Pojišťovna, a.s. to its current business name following the purchase of the universal insurance company, ČSOB Pojišťovna a.s. The result is a strong insurance entity, which, with its share capital of CZK 2,8 billion and its equity of CZK 7.7 billion (as of 31 December 2021), is one of the best capitalised insurance companies on the Czech market. ČSOB Pojišťovna relies on the stable

background and proven know-how of its major shareholder, KBC Verzekeringen, a Belgian insurance company, member of the multinational KBC Group. In 2021, ČSOB Pojišťovna had written premiums in the amount of CZK 13.8 billion, making it one of the largest insurance companies in the Czech Republic. Its market share by written premium, according to the Czech Association of Insurance Companies, was 8.5 % at the end of 2021.

#### **INSURANCE PRODUCTS**

# ČSOB POJIŠŤOVNA OPERATED THE FOLLOWING INSURANCE BRANCHES/GROUPS IN 2021:

#### LIFE INSURANCE

- Insurance in the event of death, survival and death or survival
- Pension insurance
- Capital Life insurance
- Investment Life Insurance

- Accident and illness insurance, which is complementary to the above insurance
- Child life insurance
- Specialised insurance for women and men

#### **NON-LIFE INSURANCE**

- Motor vehicle insurance
- Insurance for fire and other property damage
- Aviation insurance, inland navigation insurance and maritime insurance and transport insurance
- Liability insurance (including liability insurance caused by the operation of the vehicle)
- Credit and guarantee insurance
- Mortgage insurance

- Insurance of other losses
- Business risk insurance
- Agricultural insurance
- Legal protection insurance
- Internet risk insurance
- Cyber risk insurance

#### SALE OF INSURANCE AND SUBSEQUENT SERVICE

Customer satisfaction is ensured by approximately seven hundred employees and more than a thousand exclusive insurance intermediaries of ČSOB Pojišťovna at ten regional branches and more than two hundred business offices throughout the Czech Republic. Life and non-life insurance products are also offered by ČSOB Pojišťovna through the ČSOB Group's business network.

#### MEMBERSHIP IN PROFESSIONAL ASSOCIATIONS

ČSOB Pojišťovna is a member of the Czech Insurance Association, the Czech Office of Insurers and the Czech Nuclear Insurance Pool. It is also a member of the worldwide insurance network I.N.I. (International Network of Insurance).

#### **BASIC COMPANY INFORMATION**

#### **BUSINESS NAME:**

ČSOB Pojišťovna, a. s., člen holdingu ČSOB

Registered in the Commercial Register maintained by the Regional Court in Hradec Králové, Section B, Insert No. 567

**IDENTIFICATION NO:** 45534306

TAX IDENTIFICATION NUMBER: CZ45534306,

VAT NUMBER: CZ699000761

**REGISTERED OFFICE:** Pardubice, Zelené předměstí, Masarykovo náměstí no. 1458, Post Code 530 02

TEL.: +420 467 007 111 FAX: +420 467 007 444

CLIENT SERVICE: 467 100 777 INTERNET: www.csobpoj.cz E-MAIL: info@csobpoj.cz

#### **NON-FINANCIAL INFORMATION**

The Company did not carry out significant research and development activities during 2021. In the area of environmental protection and labour relations, the Company complies with applicable legislation. The Company does not have an organizational unit abroad and has not acquired any own shares. Non-financial information will be provided by the entity KBC Verzekeringen NV.

A new creative concept with a blue chameleon, that is used by the ČSOB Group, started at the beginnig of 2021. In addition to digital assistant Kate, we have a new addition to our ranks to help us on our journey towards a unique client experience, that combines the best of the human and digital worlds. Our chameleon is a great expert in both insurance and finance. It can advise on how to take out a mortgage, close an account, invest and, of course, what insurance to choose. He likes simplicity, so he mainly advises how to make everything as simple as possible.He is always ready to advise our clients well, he can adapt to client needs. He's a chameleon. He also has a great sense of humour and likes to make fun not only of himself but of others.

We have a lot of fun with him in during our campaigns. He has a long tongue to pull in what he needs. He also has very interesting eyes because he can look at each one separately and twist them independently. He can see both left and right. He loves colors and he likes to change them. It's easy to tell how they're feeling right now, because the colours are being changed just by his moods.

A new claim has also come up with a new concept. We use a few words to tell our clients why they should choose our group. Our new claim is Simply for You. What we are saying is that clients can deal with everything in one place concerning of insurance, money and loans.

In the 2021, we managed to increase our brand knowledge and achieve a historically highest value in it. Currently, 86 % of people know our brand.

## REPORT OF THE BOARD OF DIRECTORS ON COMPANY BUSINESS ACTIVITIES AND ASSETS IN 2021

ČSOB Pojišťovna, a. s., člen holdingu ČSOB (here after "the Company") prescribed in the year 2021 gross written premium of CZK 13,708,565 thousand.

Within the Czech Insurance Association ranking, the Company grew faster than the market i.e. year-on-year its market share increase by +0.1 % up to 8.5% and maintained the total 4th market position. The growth was realized in a sustainable way, primarily in our target areas within the entire ČSOB group.

The fastest growth was achieved in non-life insurance despite unfavorable market conditions related to the COVID-19 pandemic. On the other hand, the situation caused by natural elements as a tornado and other storms led to increase in property insurance. The total gross written premium reached CZK 9,022,256 thousand, which corresponds to a year-on-year increase of 8.4%. Premiums written grew one and a half times faster than the market and the Company ranked 4th with an 9% market share.

In Regular life premium the Company is on the 6th market position with gross written premium of CZK 3,521,625 thousand, and its market share ended at 7.4%.

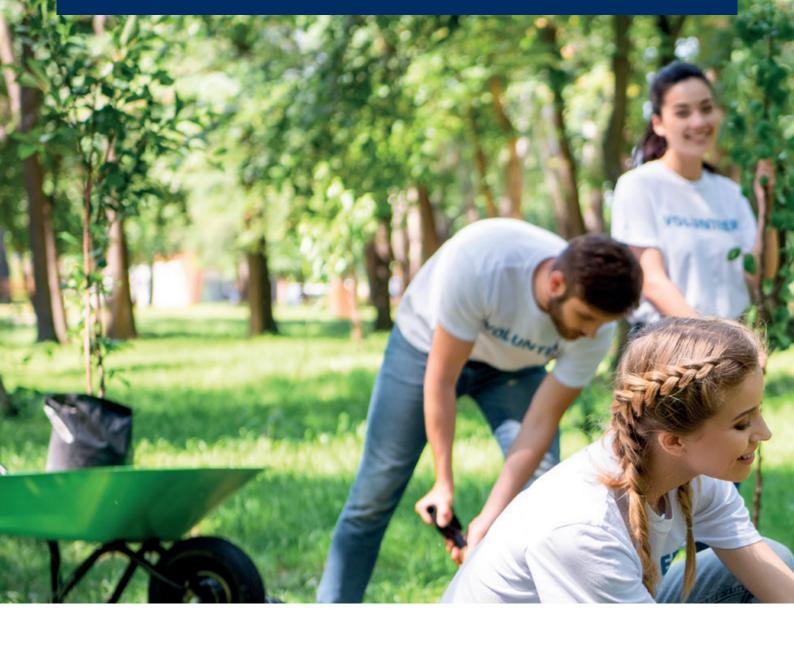
Board of Directors ČSOB Pojišťovna a. s., člen holdingu ČSOB Regarding Single Life insurance, the Company placed 2nd position with gross written premium of CZK 1,164,683 thousand, and its market share reached 12.8%.

The Company's net profit after tax for 2021 according to the International financial and reporting standards (IFRS) reached CZK 1,762,938 thousand, i.e. year-on-year increase of nearly 23%, mainly thanks to the improved profitability of non-life insurance, a stable result in life insurance and a strict cost policy.

The Company continues to fulfill a largely conservative investment strategy. New investments were placed to Czech government bonds, bank deposits and, to a limited extent, in equity investments.

Funds for life investments insurance contracts were invested in mutual funds and investment certificates.

ČSOB Pojišťovna, a.s. remains a strongly capitalized company in 2021 applying a very prudent approach to the management of its assets and liabilities, even in times of pandemic.



## **SOCIAL RESPONSIBILITY**

We want to take care of our clients and to offer them the best services and products. At the same time, we are also aware of our social responsibility. Like the other members of the ČSOB Group, ČSOB Pojišťovna's social responsibility is one of the fundamental pillars of the company's philosophy and an integral part of its business. We are aware of our role in society. We behave responsibly and with a sustainable contribution to future generations.

Social responsibility is one of the cornerstones of our longterm strategy.

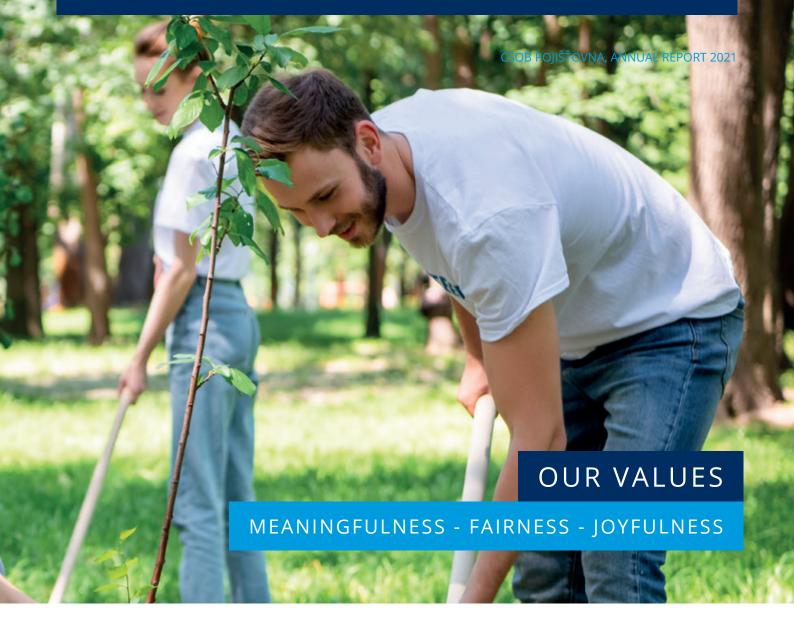
- We focus mainly on four pillars.
- Responsible business

- Philanthropy
- Financial literacy
- Volunteering

#### WE HAVE BEEN PROVIDING HELP FOR 11 YEARS

We approach social responsibility as a natural part of the everyday life of the Company and its employees. The nature of our business is aimed at a fundamental human principle:

providing help to those in need. We encounter a smaller or greater degree of adversity every day, and our clients turn to us with confidence for assistance. It is a key principle that



we apply not only in our business but also in all key areas of social responsibility.

We are able to provide help precisely where it is needed. Help includes physical work, professional assistance or financial support for the implementation of the specific projects we undertake with non-profit organisations throughout the Czech Republic. Since 2011, dozens of our employees have spent at least two days a year volunteering. The way we work and the commitment of our employees is unique. We are hands and hearts where they're needed most. Employees can

choose which volunteer project they want to be part of.

Areas in which we are active:

- Children and families
- Assistance to disadvantaged fellow citizens
- A wide range of assistance services 24 hours a day
- Seniors, hospice care
- Environment

#### **MONETARY DONATIONS**

Money collections from employees and ČSOB Pojišťovna for one-off activities and long-term projects.



# WHERE WE WERE ABLE TO HELP IN 2021

Our employees participate in volunteer days every year. Despite of the ongoing epidemiological situation, we managed to carry out 11 activities.

#### HELP FOR REGIONAL CHARITY OF PARDUBICE

We have been working with the Regional Charity of Pardubice for five years. In the 2021, we donated a passenger car to this organization and ordered, paid for and assembled a second Gardenhouse in the garden in V Ráji street, which will provide a pleasant environment to relax for the clients of this organization.

#### **CHARITABLE BAKERY**

Volunteer Bakeries are a very popular aktivity in our company. The Jubilee 10th was dedicated to our colleague's daughter, Tereza who suffers from autism combined with a moderate psychomotor retardation. Thanks to the support of the board

members, we have raised the amount up to CZK 72 115 for Terezka. During all of our bakeries, an incredible amount of CZK 479 810 was collected.

#### **HELP FOR SOUTH MORAVA**

In June, a tornado tore through the Czech Republic, leaving huge damage, mostly in South Moravia, which is known not just by our mobile technicians and liquidators, but also by a group of 11 volunteers who went to South Moravia in the first half of July to help clean up the damage. Another 15 volunteers headed to Moravia again in November, this time to help restore damaged vineyards. The tornado in South Moravia also inspired the region of Olomouc. Trade group Zlín organized a trip for children from communities affected by the tornado. On Friday, July 9, two full

buses of the children from Hrušky, Mikulčice and Moravská Nová Ves arrived into ZOO Lešná. After the morning rain, the weather cleared and the children were able to enjoy not only all of the animals and feeding the rays, but also a train ride and romping in the rope centre. All of these activities were duly rewarded with a good lunch and an ice cream. All the children received gifts as coloring books with chameleon, napkins and crayons from our insurance company.

#### **FOOD COLLECTION**

We have organised two successful food collections. For the first time employees brought several bags of groceries and also collected the amount of CZK 8 773 for which four shopping carts were filled. The second collection was called 2v1, because there was also collected a material help for Mr. Zourek, who was in a very difficult life situation. The food collection managed to collect 5 full boxes of food and drugstore products and almost CZK 6 000, which have been supplemented by another CZK

10 000. For a total amount, we bought 28 full paper bags of groceries and 21 bales of diapers. Everything was given to the Regional Charity of Pardubice. The clothing and household appliances selected for Mr. Zourek were a pile that would not fit in his studio apartment, and since we had gathered some items several times, we decided to donate them to Don Bosco Center and the other regional charities.

#### WEEKEND FOR KIDS WITH AUTISM SPECTRUM DISORDER

We traditionally dedicate the last weekend of August to families with children with autism spectrum disorder. In cooperation with the Family Integration Centre, we organized the seventh

Autism Weekend for them, which primarily aims to help parents and healthy siblings with day-to-day care and offer children a fun program.

## TRIP TO ŽLEBY

At the end of August, a planned trip with children from the DAR Center for Child and Family took place. This centre provides

social activation services for families in long-term adverse social situations.

#### TRIP WITH TYFLOCENTRUM

In September, we organized a trip for the visually impaired persons as part of the many years of cooperation between the ČSOB POJIŠŤOVNA and the Tyflocentrum, which provides social

services to people with visual impairments in the Pardubice Region. This time, 21 volunteers went to Czech Canada with the clients of Tyflocentrum.

#### **CHRISTMAS CHARITY COLLECTION**

Before Christmas, we held a money and material collection. For the children and mothers of the Pardubice Asylum House, it was managed to collect an enormous number of gifts (books, toys, drugstore, diapers). For homeless people, we've collected 6 large moving bags of warm clothes. To do this, together with our regional trade partnes, we have raised the sum of CZK 170 900 for our Prague colleague who found herself in a difficult life situation.



#### WE HELP IN THE REGIONS

This year, we supported organisations and associations in the ten regions where we have offices and distributed CZK 720 000.

#### ČSOB POJIŠŤOVNA DISTRIBUTES MONEY FROM THE CHARITY FUND OF ČSOBP

The Charity Fund allows employees to nominate a person or organisation that can receive financial support. In 2021, there

were 38 applications. At the end, 20 projects totalling CZK 354 000 were selected.

#### TO WORK GO BY BIKE CYKLING TO WORK

In the eleventh year of the traditional To Work by Bike Cycling to Work campaign, 108 employees were involved under the heading of the ČSOB POJIŠŤOVNA. Everyone who was involved

saved in May by combination of cycling, scootering or walking  $2,64 \text{ t CO}_2$ .

#### PHILANTHROPY EXCHANGE

As part of the Philanthropy Exchange, we supported six projects and distributed C7K 80 000

#### WE THINK GREEN

Man produces over 2 tons of  $\mathrm{CO_2}$  per year, and one mature tree absorbs approximately 1 ton of  $\mathrm{CO_2}$  over 100 years of its life, producing 1 000 liters of oxygen per day. By every tree destroyed, we are not only releasing more carbon dioxide into the atmosphere, but we are also making matters worse by eliminating one of our greatest allies in the fight against climate change. Trees are therefore necessary to solve the climate crisis.

After the bark calamity, there are plains of felled trees in our territory. So our managers dressed on overalls and gloves, picked up spades and planted the first 5 000 young beech trees in an area of approximately 1 hectare.

TOGETHER for a healthier planet for future generations.

In cooperation with the organization SÁZÍME STROMY, 37 trees were planted in the village Jívová. The village Hostovice is proud of 13 oak trees. At the end of last year we hoped that the situation would be very different in 2021 and we planned the planting sites so that all of our regions could be involved and that everyone could experience what is planting like. But the trees can't wait and they have a specific deadline to be in the ground, so there was nothing to wait for. Unfortunately without our participation, but thanks to us there are 37 beautiful trees in Jívová and 13 oaks in Hostovice.

Planting of a fruit avenue with the region of Pardubice

The first Sunday in November took place by planting of a fruit avenue in the village of Lhoty u Potštejna. Volunteers from the region of Pardubice, headed by the director of the region, planted a total of 30 fruit trees (10 plums, 10 cherries and 10 apple trees). The new avenue starts just behind the village of Lhoty u Potštejna and runs along the left side of the road towards Chleny. Once the saplings have grown they will make happy with their flowers and fruits not just the locals.





## FINANCIAL PART

## REPORT OF THE SUPERVISORY BOARD OF ČSOB POJIŠŤOVNA, A. S.,

ČLEN HOLDINGU ČSOB FOR THE ANNUAL GENERAL MEETING OF ČSOB POJIŠŤOVNA, A. S., ČLEN HOLDINGU ČSOB (ALSO "ČSOB POJIŠŤOVNA" OR "THE COMPANY")

The Supervisory Board members organized four meetings in 2021. The Board's meetings were also attended by members of the Board of Directors of ČSOB Pojišťovna and other invited guests (mostly presented Compliance officer, Actuarial Function Holder, Risk Management Function Holder). Two decisions were made in a written form, so-called per rollam. Communication between the Supervisory Board and the Board of Directors is also realized via regular meetings of the chairman of the Supervisory Board and the chairman of the Board of Directors.

#### IN 2021, THE SUPERVISORY BOARD OF ČSOB POJIŠŤOVNA CONSISTED OF:

- Jan Sadil, Chairman
- Johan Daemen, Vice-Chairman
- Přemysl Dolan, member

#### The Supervisory Board discussed especially the following crucial issues during its meetings:

- Supervision of the Company's management activities and efficiency
- Regular evaluation of the Company's business results, trends in the fulfilment of its business and financial plans and decisions made that should lead to strengthen dynamics of sales
- Multi Year Plan for the years 2022 2024
- Monitoring of the changes in organizational structure of the Company, personal changes at managerial positions
- Information of the Audit Committee meetings, which supervises the efficiency of the Company's internal control system, accounting and the audit of the Company's financial statements
- Implementation of Motor Strategy and Tied agent network strategy
- Project Portfolio 2021

The Supervisory Board familiarised itself with the Company's financial results for 2021 and with the external auditor's opinion.

The Supervisory Board recommends the General Meeting to approve the Company's economic results and financial statements for the year 2021 and to accept the Board of Directors proposal for the profit allocation.

Ing. Jan Sadil

Chairman of the Supervisory Board

Jan Soun



#### **Independent Auditor's Report**

To the shareholders of ČSOB Pojišťovna, a.s., člen holdingu ČSOB

#### Report on the audit of the financial statements

#### Our opinion

In our opinion, the financial statements give a true and fair view of the financial position of ČSOB Pojišťovna, a.s., člen holdingu ČSOB, with its registered office at Masarykovo náměstí 1458, Zelené Předměstí, Pardubice (the "Company") as at 31 December 2021, and of the Company's financial performance and cash flows for the year ended 31 December 2021 in accordance with International Financial Reporting Standards as adopted by the European Union.

#### What we have audited

The Company's financial statements comprise:

- the separate income statement for the year ended 31 December 2021;
- the separate statement of other comprehensive income for the year ended 31 December 2021;
- the statement of separate statement of financial position as at 31 December 2021;
- the statement of statement of changes in equity for the year ended 31 December 2021;
- the statement of separate statement of cash flow for the year ended 31 December 2021; and
- the notes to the separate financial statements including significant accounting policies and other explanatory information.

#### Basis for opinion

We conducted our audit in accordance with the Act on Auditors, Regulation (EU) No. 537/2014 of the European Parliament and of the Council (the "EU Regulation") and Standards on Auditing of the Chamber of Auditors of the Czech Republic (together the "Audit regulations"). These standards consist of International Standards on Auditing as supplemented and modified by related application guidance. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### Independence

We are independent of the Company in accordance with the International Code of Ethics for Professional Accountants (including International Independence Standards) issued by the International Ethics Standards Board for Accountants (IESBA Code) as adopted by the Chamber of Auditors of the Czech Republic, with the Act on Auditors and with the EU Regulation. We have fulfilled our other ethical responsibilities in accordance with the IESBA Code, the Act on Auditors and the EU Regulation.

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#### Our audit approach

#### Overview



Overall materiality represents 1 % of the Company's gross underwritten premium and has been estimated at CZK 137 million

Assumptions used in valuation of insurance liabilities from life insurance contracts.

As part of designing our audit, we determined materiality and assessed the risks of material misstatement in the financial statements. In particular, we considered where management made subjective judgements, for example, in respect of significant accounting estimates that involved making assumptions and considering future events that are inherently uncertain. As in all of our audits, we also addressed the risk of management override of internal controls including, among other matters, consideration of whether there was evidence of bias that represented a risk of material misstatement due to fraud.

#### Materiality

The scope of our audit was influenced by our application of materiality. An audit is designed to obtain reasonable assurance as to whether the financial statements are free from material misstatement. Misstatements may arise due to fraud or error. They are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial statements.

Based on our professional judgement, we determined certain quantitative thresholds for materiality, including the overall materiality for the financial statements as a whole as set out in the table below. These, together with qualitative considerations, helped us to determine the scope of our audit and the nature, timing and extent of our audit procedures and to evaluate the effect of misstatements, if any, both individually and in aggregate, on the financial statements as a whole.

Overall Company materiality	CZK 137 milion
How we determined it	Materiality for the Company was determined as 1 % on the Company's gross underwritten premium.
Rationale for the materiality benchmark applied	We have chosen the gross underwritten premium as a benchmark for estimating materiality as it represents industry standard as well as key focus of the Company's management and stakeholders. Performance of insurance companies on the market is measured on basis of revenues and gross underwritten premium is one of the main indicators monitored by external users of financial statements.
	We have applied 1 % which is within the range of acceptable quantitative materiality thresholds for Public Interest Entities.

2



#### Key audit matters

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the financial statements of the current period. These matters were addressed in the context of our audit of the financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

#### Key audit matter

How our audit addressed the key audit matter

## Assumptions used in valuation of insurance liabilities from life insurance contracts.

Liabilities from insurance contracts are complex, require application of professional judgement and are estimated based on assumptions, which are affected by future economic or political conditions. The process used by management to determine assumptions that have the greatest effect on the measurement of liabilities from life insurance contracts is disclosed in note 31 and related other explanatory information in note 24 to the accompanying financial statements.

The Company's life insurance liability for Incurred But Not Reported claims ("IBNR") for the risk of death and other insurance riders had been historically assessed by the Company's management as highly prudent. The overall approach to the prudence levels is regularly discussed at the Company's Reserving and Parameter Committee, where significant judgments and estimates and any significant changes in these are analysed and concluded on.

While the level of prudence has been in accordance with the past and current risk profile and risk appetite of management, the risk appetite as well as the target level of prudence of the life claim provisions have been changing and consequently the prudence has been decreasing gradually to the targeted lower level. The financial effect of a release of respective components of IBNR improved net result of the period, by a decrease in Net benefits and claims from insurance and investment contracts.

We obtained an understanding of the Company's methodologies and procedures to determine the key assumptions, either based on market observable data or management's own experience and estimates.

We have involved PwC actuarial specialists in our audit procedures. We discussed the key assumptions, including expectations of the magnitude of impact on the Covid-19 pandemic, with the Company's actuaries and management and, where appropriate, challenged the assumptions. The assumptions used by management were not materially different from our expectations. Further, we performed sample tests on life insurance premium provision, claim liabilities, including annuities, inspections, analysis and assessment of historical adequacy of claim liabilities as well as tests of liability adequacy.

We analysed the Company's approach to setting prudence level at IBNR liabilities and accepted the accounting treatment applied based on the following aspects - accounting standards background (IFRS 4 Insurance contracts, in particular consideration of not introducing additional prudence where sufficient prudence is applied already) and alignment with the Company's risk appetite, market benchmarks and regulatory requirements. As part of our audit procedures, we verified a provision for reported but not settled claims on a selected sample of contracts.

We also assessed the accuracy and completeness of the disclosures in the notes to the financial statements.



#### How we tailored our audit scope

We tailored the scope of our audit in order to perform sufficient work to enable us to provide an opinion on the financial statements as a whole, taking into account the structure of the Company, the accounting processes and controls, and the industry in which the Company operates.

#### Other information

The board of directors is responsible for the other information. As defined in Section 2(b) of the Act on Auditors, the other information comprises the annual report but does not include the financial statements and our auditor's report thereon.

Our opinion on the financial statements does not cover the other information. In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge about the Company obtained in the audit or otherwise appears to be materially misstated. In addition, we assessed whether the other information has been prepared, in all material respects, in accordance with applicable legal requirements, i.e. whether the other information complies with the legal requirements both in terms of formal requisites and the procedure for preparing the other information in the context of materiality.

Based on the procedures performed in the course of our audit, to the extent we are able to assess it, in our opinion:

- the other information describing the facts that are also presented in the financial statements is, in all material respects, consistent with the financial statements; and
- the other information has been prepared in accordance with the applicable legal requirements.

In addition, in the light of the knowledge and understanding of the Company and its environment obtained in the course of the audit, we are required to report if we have identified material misstatements in the other information. We have nothing to report in this regard.

## Responsibilities of the board of directors, supervisory board and audit committee of the Company for the financial statements

The board of directors is responsible for the preparation of the financial statements that give a true and fair view in accordance with International Financial Reporting Standards as adopted by the European Union and for such internal control as the board of directors determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the board of directors is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the board of directors either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

 $\label{thm:company} The \ supervisory \ board \ of \ the \ Company \ is \ responsible \ for \ overseeing \ the \ financial \ reporting \ process.$ 

The audit committee of the Company is responsible for monitoring the financial statements' preparation process.



#### Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Audit regulations will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with the Audit regulations, we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to
  fraud or error, design and perform audit procedures responsive to those risks, and obtain audit
  evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not
  detecting a material misstatement resulting from fraud is higher than for one resulting from error,
  as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override
  of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit
  procedures that are appropriate in the circumstances, but not for the purpose of expressing
  an opinion on the effectiveness of the Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the board of directors.
- Conclude on the appropriateness of the board of directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the board of directors, supervisory board and audit committee regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide the audit committee with a statement showing that we have complied with relevant ethical requirements regarding independence, and we communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, actions taken to eliminate threats or safeguards applied.

From the matters communicated with the supervisory board and audit committee, we determine those matters that were of most significance in the audit of the financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.



#### Report on other legal and regulatory requirements

#### Information required by the EU Regulation

In compliance with Article 10(2) of the EU Regulation, we provide the following information, which is required in addition to the requirements of International Standards on Auditing:

#### Consistency of the audit opinion with the additional report to the audit committee

We confirm that the audit opinion expressed herein is consistent with the additional report to the audit committee of the Company, which we issued today in accordance with Article 11 of the EU Regulation.

#### Appointment of auditor and period of engagement

We were appointed as the auditors of the Company for year 2021 by the general meeting of shareholders of the Company on 28 April 2021. Our uninterrupted engagement as auditors of the Company has lasted for six years.

#### Provided non-audit services

We declare that the PwC Network has not provided non-audit services to the Company that are prohibited under Article 5 (1) of the EU Regulation, as amended by the Czech law following Article 5 (3) of the EU Regulation.

In addition to the statutory audit, no other services were provided by us to the Company.

The engagement partner on the audit resulting in this independent auditor's report is Marek Richter.

25 March 2022

PricewaterhouseCoopers Audit, s.r.o. represented by Partner

Marek Richter

Statutory Auditor, Licence No. 1800

### SEPARATE INCOME STATEMENT FOR THE YEAR ENDED 31 DECEMBER 2021

(CZK'000)	Note	2021	2020
Net earned premium	3	12,726,129	12,957,249
Gross earned premiums		13,345,451	13,444,340
Earned premium ceded to reinsurers		(619,322)	(487,091)
Net interest income	4	732,305	745,491
Dividend income		8,699	11,554
Net (un)realized gains (losses) from financial instruments at fair value through profit or loss	5	408,898	388,362
Of which reclassified to other comprehensive income due to overlay approach	18	(33,620)	(91,200)
Net gains (losses) from financial instruments at fair value through other comprehensive income	6	(115,485)	(1,825)
Impairment of financial assets	6	4,728	(2,200)
Fee and commission income	7	186,690	150,059
Other income	8	98,974	189,030
TOTAL INCOME		14,050,938	14,437,721
Net benefits and claims from insurance and investment contracts	9	(7,328,876)	(8,386,481)
Gross benefits and claims paid		(10,616,057)	(9,485,526)
Claims ceded to reinsurers		497,341	185,962
Gross change in insurance liabilities and liabilities for investment contracts with DPF		2,368,604	728,310
Change in contract liabilities ceded to reinsurers		421,236	184,773
Interest expense calculated using effective interest rate	4	(62,231)	(59,077)
Fee and commission expense	10	(3,118,140)	(2,874,064)
Operating expenses	11	(1,153,429)	(1,056,759)
Other operating expenses	13	(218,181)	(295,617)
TOTAL EXPENSES		(11,880,857)	(12,671,998)
PROFIT BEFORE TAX		2,170,081	1,765,723
Income tax expense	14	(407,144)	(329,015)
PROFIT AFTER TAX		1,762,937	1,436,708

# SEPARATE STATEMENT OF OTHER COMPREHENSIVE INCOME FOR THE YEAR ENDED 31 DECEMBER 2021

(CZK'000)	Note	2021	2020
PROFIT AFTER TAX		1,762,937	1,436,708
Items that can be subsequently reclassified into profit or loss			
Net change in revaluation reserve for shares - overlay approach		33,620	91,200
Net change in revaluation reserve for bonds		(645,257)	271,009
Revaluation of hedging derivatives		(3,666)	7,237
OTHER COMPREHENSIVE INCOME	14	(615,303)	369,446
TOTAL COMPREHENSIVE INCOME		1,147,634	1,806,154

#### SEPARATE STATEMENT OF FINANCIAL POSITION AS AT 31 DECEMBER 2021

(CZK'000)	Note	2021	2020
Intangible assets	15	333,773	279,189
Property and equipment	16	333,134	378,309
Prepaid acquisition commissions	20	1,022,185	931,248
Other assets	21	187,012	184,421
Reinsurance assets	24	1,192,328	766,765
Investments in subsidiaries	17	272,400	237,400
Net deferred tax assets	25	965,922	-
Receivables	19	1,091,819	1,026,696
Insurance receivables		724,325	752,404
Reinsurance receivables		310,017	216,957
Other receivables		57,477	57,335
Financial assets	18	46,079,834	47,626,334
At amortized cost		15,046,344	9,566,466
At fair value through other comprehensive income		16,170,113	20,708,005
At fair value through profit or loss		14,341,822	17,234,350
of which reclassified to FVOCI - overlay approach		1,021,738	914,049
Hedging derivatives with positive fair value		521,555	117,513
Cash and cash equivalents		455,839	367,968
TOTAL ASSETS		51,934,246	51,824,707

(CZK'000)	Note	2021	2020
Share capital	23	2,796,248	2,796,248
Share premium		3,600	3,600
Other funds and revaluation differences		467,142	1,082,445
Retained earnings		4,397,264	2,634,327
TOTAL EQUITY		7,664,254	6,516,620
Insurance contracts provisions	24	39,301,926	41,349,818
Investment contracts with DPF	24	706,384	705,411
Current tax liabilities	25	873,728	58,794
Other liabilities	28	680,637	653,865
Insurance anad reinsurance payables	26	2,434,901	1,993,287
Insurance payables		2,261,873	1,855,536
Reinsurance payables		173,028	137,751
Liabilities from lease contracts	27	257,125	275,180
Other liabilities	18	15,291	271,732
TOTAL LIABILITIES		44,269,992	45,308,087
TOTAL LIABILITIES AND EQUITY		51,934,246	51,824,707

These financial statements were approved for issue by the Board of Directors on 25 March 2022 and signed on its behalf by:

Mgr. Jiří Střelický, M.A., Ph.D.

Chairman of the Board of Director

Ing. Tomáš Lain

Member of the Board of Directors

## SEPARATE STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 31 DECEMBER 2021

<b>2021</b> (CZK'000)	Share capital	Share premium	Revaluation differences for to assets that are measured at fair value through other comprehensive income	of which reclassified from FVTPL - overlay approach	Revaluation of hedging derivatives	Other funds	Total funds and revalua- tion differen- ces	Retained earnings	Total equity
At 1 January	2,796,248	3,600	676,228	154,581	(4,029)	410,246	1,082,445	2,634,327	6,516,620
Profit for the year	-	-	-	-	-	-	-	1,762,937	1,762,937
Other comprehensive income	-	-	(611,637)	33,620	(3,666)	-	(615,303)	-	(615,303)
Total comprehensive income	-	-	(611,637)	33,620	(3,666)	-	(615,303)	1,762,937	1,147,634
Dividends paid	-	-	-	-	-	-	-	-	-
At 31 December	2,796,248	3,600	64,591	188,201	(7,795)	410,246	467,142	4,397,264	7,664,254
			Revaluation differences for to assets that are				Total		
<b>2020</b> (CZK'000)	Share capital	Share premium	measured at fair value through other comprehensive income	of which reclassified from FVTPL - overlay approach	Revaluation of hedging derivatives	Other funds	funds and revalua- tion differen- ces	Retained earnings	Total equity
<b>2020</b> (CZK'000)  At 1 January			measured at fair value through other comprehensive	reclassified from FVTPL - overlay	of hedging		revalua- tion differen-		
	capital	premium	measured at fair value through other comprehensive income	reclassified from FVTPL - overlay approach	of hedging derivatives	funds	revalua- tion differen- ces	earnings	equity
At 1 January	capital	premium	measured at fair value through other comprehensive income	reclassified from FVTPL - overlay approach	of hedging derivatives	funds	revalua- tion differen- ces	earnings 1,197,619	4,710,466
At 1 January  Profit for the year	capital	premium	measured at fair value through other comprehensive income 314,019	reclassified from FVTPL - overlay approach <b>63,381</b>	of hedging derivatives (11,266)	funds	revaluation differences	earnings 1,197,619	<b>equity 4,710,466</b> 1,436,708
At 1 January  Profit for the year  Other comprehensive income	capital	premium	measured at fair value through other comprehensive income  314,019	reclassified from FVTPL - overlay approach <b>63,381</b> - 91,200	of hedging derivatives (11,266)	funds	revaluation differences 712,999	earnings 1,197,619 1,436,708	<b>4,710,466</b> 1,436,708 369,446

## SEPARATE STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 31 DECEMBER 2021

(CZK'000)	Note	2021	2020
Profit before taxation		2,170,081	1,765,723
adjustments for:			
Change in reserves for insurance and investment contracts <sup>1</sup>	9	(2,368,604)	(728,310)
Change in contract liabilities ceded to reinsurers	9	(421,236)	(184,773)
Depreciation and amortization	16	133,355	108,784
Profit / (loss) on the disposal of property and equipment	8	32,463	2,854
Net lease change		8,089	38,031
Impairment on financial instruments	6	(4,728)	2,200
Amortization of financial instruments		(41,913)	(52,724)
Net unrealized gain/ (loss) from FVTPL	5	(183,194)	(389,016)
Net realized gain/ (loss) from FVOCI	6	103,195	560
Net interest income	4	(670,074)	(686,413)
Impairment on other assets		26,876	57,080
Other		45,850	45,562
Net change in operating assets	22	(66,698)	54,835
Net change in operating liabilities	29	884,196	928,933
Interest received		574,075	581,970
(Purchase)/disposal of financial instruments	18	(4,466,862)	(6,277,011)
Maturity of financial instruments	18	4,921,795	5,333,272
Net income tax (paid) received		(387,424)	(405,534)
NET CASH FLOW FROM OPERATING ACTIVITIES		289,242	196,023
Purchase of property, equipment and intangible assets	15, 16	(214,601)	(216,732)
Disposal of property, equipment and intangible assets	15, 16	71,837	7,921
NET CASH FLOW FROM INVESTING ACTIVITIES		(142,764)	(208,811)
Dividends paid	23	-	-
Repayment of lease liability	16	(58,607)	(54,800)
NET CASH FLOW FROM FINANCING ACTIVITIES		(58,607)	(54,800)
Net increase/(decrease) in cash and equivalents		87,871	(67,588)
Cash and cash equivalents as at 1 January		367,968	435,556
Net increase/ (decrease) in cash and cash equivalents		87,871	(67,588)
CASH AND CASH EQUIVALENTS AS AT 31 DECEMBER		455,839	367,968

<sup>&</sup>lt;sup>1</sup> Change in reserves for insurance and investment contracts is adjusted by Net change in premium and claims (cash) which is presented in Net change in operating liabilities (note 29)



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#### 1. CORPORATE INFORMATION

ČSOB Pojišťovna, a.s., člen holdingu ČSOB ("the Company") is an insurance company incorporated and domiciled in the Czech Republic. The principal activities of the Company are life and non-life insurance. The Company was incorporated on 17 April 1992 (business registration number 45534306). The Company obtained a license to carry out life insurance

activities on 22 April 1992. The Company obtained a license to carry out non-life insurance activities on 13 April 1994.

The registered office of the Company is Masarykovo náměstí 1458, Zelené Předměstí, 530 02, Pardubice.

#### THE SHAREHOLDERS OF THE COMPANY AS AT 31 DECEMBER 2021:

Československá obchodní banka, a. s., Radlická 333/150, 150 57 Prague 5	0,245 %
KBC Verzekeringen NV, Professor Roger Van Overstraetenplein 2, B-3000 Leuven, Belgium	99,755 %

#### SHARE ON THE COMPANY'S VOTING RIGHTS AS AT 31 DECEMBER 2021:

Československá obchodní banka, a. s., Radlická 333/150, 150 57 Prague 5	40,000 %
KBC Verzekeringen NV, Professor Roger Van Overstraetenplein 2, B-3000 Leuven, Belgium	60,000 %

#### MEMBERS OF THE BOARD OF DIRECTORS AND OF THE SUPERVISORY BOARD AS AT 31 DECEMBER 2021:

CHAIRMAN	Jiří Střelický, M.A., Ph.D., Prague 6, Za Strahovem 432/28, postal code 169 00	
VICE-CHAIRMAN	Stanislav Uma, Prague 9, Újezd nad Lesy, Čelkovická 2187, postal code 190 16	
MEMBERS	Tomáš Lain, Praha 9, Satalice, Dany Medřické 599/14, postal code 190 15	
	Marek Cach, Pardubice, Pardubičky, Za Kopečkem 499, postal code 530 03	

Michal Brothánek completed his term on the Board of Directors of the Company on 30 November 2021. The Board of Directors acts on behalf of the Company in a way that it should always be represented jointly by any two Board members. Act on behalf of the Company involves two members of the Board of Directors who affix their signatures to the business name of the Company.

#### MEMBERS OF THE SUPERVISORY BOARD

CHAIRMAN	Jan Sadil, Prague 10, Strašnice, Pod strašnickou vinicí 3200/40, postal code 100 00
MEMBERS	Johan Basilius Paul Daemen, 2820 Bonheiden, Oude Baan 110, Belgium
	Přemysl Dolan, Němčice 106, postal code 533 52

No changes were made to the Supervisory Board during 2021.

#### 2. ACCOUNTING POLICIES

#### 2.1 BASIS OF PREPARATION

The financial statements have been prepared and approved by the Board of Directors of the Company and are subject to approval at the general meeting of shareholders.

The statement of financial position has been prepared on a historic cost basis except for those financial assets and financial liabilities that have been measured at fair value (financial derivatives, financial instruments at fair value through profit and loss, financial instruments at fair value through other comprehensive income, financial instruments held for trading etc.).

Assets held for sale are measured at fair value less costs of sell, if this value is lower their carrying amount (for example, cost less depreciation and impairment losses).

The financial statements are presented in Czech crowns (CZK) rounded to the nearest thousand (CZK'000), which is both the

Company's functional and presentation currency. CZK is the currency of the primary economic environment in which the Company operates.

The Company's financial data are included in the consolidated financial statements of the direct parent company KBC Verzekeringen N.V., Leuven, the Kingdom of Belgium. These financial statements are separate and are further included in the consolidated financial statements of the ultimate parent company KBC Company N.V. with its registered seat in Brussels, the Kingdom of Belgium. The financial statements of the two consolidating entities KBC Verzekeringen N.V. and KBC Company N.V. are compiled in accordance with the International Financial Reporting Standards as adopted by the EU and are submitted to the Belgian National Bank and are publicly available at the Company's seat. Therefore, in compliance with IFRS 10, section 4 (a) requirements, the Company does not prepare consolidated financial statements.

#### STATEMENT OF COMPLIANCE

The financial statements have been prepared in accordance with International Financial Reporting Standards (IFRS) as adopted by the European Union.

The Company presents financial statements broadly in order of liquidity. An analysis regarding the recovery or settlement within twelve months after the reporting date (current) and more than 12 months after the reporting date (non-current) is presented in the notes.

Financial assets and financial liabilities are offset and the net amount reported in the statement of financial position only when there is a legally enforceable right to offset the recognized amounts and there is an intention to settle on a net basis (see further Note 18 Offsetting financial instruments). Income and expense will not be offset in the income statement unless required or permitted by any accounting standard or interpretation, as specifically disclosed in the accounting policies of the Company.

#### 2.2 CHANGES IN ACCOUNTING POLICIES

#### IFRS STANDARDS EFFECTIVE FROM 1 JANUARY 2021

The accounting policies adopted are consistent with those used in the previous financial year except for the adoption of the following standards, amendments and interpretations. The adoption of other standards, amendments and interpretations did not have a significant effect, unless explicitly stated.

#### **INTEREST RATE BENCHMARK REFORM - PHASE 2** is

effective for periods beginning on or after 1 January 2021 and has been approved for use in the EU. The amendment represents practical concessions in accounting for changes arising in connection with the reform of IBOR rates. These changes are accounted by an effective interest rate update. If changes occur only due to the reform of IBOR rates, it is not necessary to terminate existing hedging structures.

#### IFRS STANDARDS EFFECTIVE AFTER 1 JANUARY 2022

The following standards, amendments and interpretations have been issued and are effective after 1 January 2022. The Company did not adopt earlier these standards. Unless explicitly stated, new standards, amendments and interpretations will not have a material impact on the Company's financial statements.

**IFRS 17 INSURANCE CONTRACTS** (including the Amendment to IFRS 17) is effective for accounting period beginning on 1 January 2023 and has been approved for use in the EU. The standard enshrines the principles for accounting, valuation, presentation and disclosure of issued premiums, life and non-life reinsurance contracts held. Similar principles apply to investment contracts with elements of voluntary participation. The overall intent of IFRS 17 is to introduce a single accounting model for insurance contracts that is more useful and consistent for insurance companies. The main valuation principle of IFRS 17 is the so-called general model, which is supplemented by a model for investment contracts with elements of voluntary participation (the so-called variable fee approach) and a simplified model for short-term contracts (the so-called premium allocation approach

The Company is involved in a group-wide IFRS 17 implementation project, launched in 2018. The project consists of sub-projects covering areas such as data provision, local reporting, business impact and strategic implications, guidance and support, consolidated reporting and calculation tools under IFRS 17.

The project is composed of sub-projects such as data delivery, local reporting, impact on business and strategic implications, guidance and support, consolidated reporting and IFRS 17 calculation tool.

In the past year, attention was focused on the further development of a clear interpretation of IFRS 17 and further implementation of the financial statement process in accordance with IFRS 17.

The interpretation of IFRS 17 has been gradually amended as necessary as new information becomes available from external or internal sources. Therefore, the amendments to the original standard published by the IASB in June 2020 are now taken into account in the group-wide IFRS 17 implementation project.

In 2021, attention was focused on the further implementation of the financial statements process in accordance with IFRS17.

The interpretation of IFRS 17 was progressively amended, if necessary, during 2021 when new information became available from external or internal sources.

On 23 November 2021, the EU Regulation on IFRS 17 was published, including amendments to the original standard and addressing the annual cohort requirement for certain types of insurance contracts. As a result, IFRS 17 has been approved for use in the European Union.

The option to reclassify financial assets under IFRS 9 categories of financial assets relates to the date corresponding to the effective date of IFRS 17 and not to the date corresponding to the comparable period.

In December 2021, the IASB issued an amendment to IFRS 17 regarding the introduction of the so-called "overlay classification" option, which allows for the full reclassification (ie retrospectively) of financial assets.

INITIAL APPLICATION OF IFRS 17 AND IFRS 9 - Comparative Information (Amendment to IFRS 17 and IFRS 9) is effective for annual periods beginning on or after 1 January 2023 and has not yet been approved for use in the EU. The amendment concerns the transitional provisions of IFRS 17 Insurance Contracts and affects entities that initially apply IFRS 17 and IFRS 9 Financial Instruments at the same time. The amendment prevents temporary accounting mismatches between financial assets and insurance contract liabilities.

**EXTENSION OF THE TEMPORARY EXEMPTION FROM THE APPLICATION OF IFRS 9 (AMENDMENT TO IFRS 4)** is effective for accounting period beginning on 1 January 2023 and has been approved for use in the EU.

CLASSIFICATION OF LIABILITIES AS CURRENT OR NON-CURRENT (AMENDMENT TO IAS 1) is effective for annual periods beginning on 1 January 2022 and has not yet been approved for use in the EU. The amendment affects the presentation (not the amount or timing) of liabilities in the statement of financial position. The classification is based on rights that exist at the financial statements date and is not affected by the expectation that the right will be exercised.

#### PROPERTY, PLANT AND EQUIPMENT (AMENDMENT

**TO IAS 16)** is effective for annual periods beginning on 1 January 2022 and has been approved for use in the EU. The amendment does not allow the deduction of revenues from the sale of products from the price of land, buildings and equipment before the property is ready for use.

ONEROUS CONTRACTS - COST OF FULFILLING A CONTRACT (AMENDMENT TO IAS 37) is effective for annual periods beginning on 1 January 2022 and has been approved for use in the EU. The amendment clarifies what costs the Company includes as costs of fulfilling the contract in assessing whether the contract is unfavourable.

**REFERENCE TO THE CONCEPTUAL FRAMEWORK (AMENDMENT TO IFRS 3)** is effective for accounting periods beginning on 1 January 2022 and has been approved for use in the EU.

## DEFERRED TAX RELATED TO ASSETS AND LIABILITIES ARISING FROM A SINGLE TRANSACTION (AMENDMENT

**TO IAS 12)** is effective for annual periods beginning on or after 1 January 2023 and has not yet been approved for use in the EU. The amendment restricts exemptions from accounting for a deferred tax asset or liability. If the same taxable or deductible temporary difference arises on the initial recognition of one transaction, the exception does not apply.

COVID-19-RELATED RENT CONCESSIONS (AMENDMENT TO IFRS 16) are effective for annual periods beginning

on or after 1 April 2021 and have been approved for use in the EU. The amendment extends the exemption from the assessment of whether the rent concession is a lease modification, for lease payments before 30 June 2022.

#### **DEFINITION OF ACCOUNTING ESTIMATES (AMENDMENT**

**TO IAS 8)** is effective for annual periods beginning on or after 1 January 2023 and has not yet been approved for use in the EU. The amendment introduces a new definition of accounting estimates. Accounting estimates are monetary amounts in the financial statements that are subject to measurement uncertainty.

#### DISCLOSURE OF ACCOUNTING POLICIES (AMENDMENT

**TO IAS 1)** is effective for annual periods beginning on or after 1 January 2023 and has not yet been approved for use in the EU. The amendment states that an entity is required to disclose material accounting policies and also explains how to identify such policies. An accounting policy is material if it can influence the decisions of users of the financial statements that the user makes on the basis of those financial statements.

IMPROVEMENTS TO INTERNATIONAL FINANCIAL REPORTING STANDARDS (2018-2020), issued in May 2020, to eliminate inconsistencies and clarify wording. Separate transitional provisions apply to individual standards. All amendments have an effective date of 1 January 2022 and have been approved for use in the EU.

#### 2.3 SIGNIFICANT ACCOUNTING ESTIMATES AND JUDGMENTS

The preparation of the Company's financial statements requires management to make judgments, estimates and assumptions that affect the reported amounts of revenues, expenses, assets and liabilities and the disclosure of contingent liabilities, at the reporting date. The estimates

and associated assumptions are continually evaluated and are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates. The most frequently used significant judgments and estimates are as follows:

## 1. VALUATION OF RESERVES FOR INSURANCE CONTRACTS AND INVESTMENT CONTRACTS WITH DPF

RESERVES FOR LIFE INSURANCE CONTRACTS AND INVESTMENT CONTRACTS WITH DPF

The liability for life insurance contracts and investment contracts with a discretionary participation feature (DPF)

is based on assumptions established at the inception of the contract. Most contracts (99% of all contracts) are subject to a liability adequacy test, which reflects management's best current estimate of future cash flows.

The main assumptions used relate to mortality, morbidity, longevity, annulment rate, investment returns, expenses, and discount rates. All assumptions used are on the level of best estimation adjusted by risk margins. Values of risk margins (including margin in discount rate regarding the time value of future embedded options and guarantees) are stated in line with the recommendation of the Czech Society of Actuaries. Discount rates are based on risk free rates recommended and provided by the Czech Society of Actuaries.

#### **RESERVES FOR NON-LIFE INSURANCE CONTRACTS**

For non-life insurance contracts, estimates have to be made both for the expected ultimate cost of claims reported at the reporting date (RBNS) and for the expected ultimate cost of claims incurred but not yet reported at the reporting date (IBNR). It can take a significant period of time before the ultimate claims cost can be established with certainty. The ultimate cost of outstanding claims is estimated by using a range of standard actuarial claims projection techniques.

The main assumption underlying these techniques is that the Company's past claims development experience can be used to project future claims development and hence ultimate claims costs. (For more details see Note 31).

Information about sensitivity is a part of the Note 31.

# 2. FINANCIAL INSTRUMENTS FAIR VALUE

Where the fair values of financial assets and financial liabilities recorded in the statement of financial position cannot be derived from active markets, they are determined using a variety of valuation techniques which include the application of mathematical models. If possible, the input to these models is taken from observable markets; if not, a degree of judgment

is required to establish the fair values. The judgments include considerations of credit and liquidity and model inputs, such as correlation and volatility for longer dated financial instruments.

For more details see Note 18.

#### 3. IMPAIRMENT LOSSES ON FINANCIAL INSTRUMENTS

Calculation of Expected Credit Loss (ECL) requires significant judgments in various aspects, for example, but not solely, the financial situation of the debtors/issuers and their possibility to repay, and future macroeconomic information. The Company applies a neutral and unbiased approach while evaluating uncertainties and making important judgments. The value of expected credit losses is calculated in a manner that reflects:

- unbiased, probable weighted amount;
- time value of money; and
- information about past and actual events and expected economic conditions.

For more details see Note 18.

## 2.4 SIGNIFICANT ACCOUNTING POLICIES

### 1. FOREIGN CURRENCY TRANSLATION

Monetary assets and liabilities denominated in foreign currencies are retranslated at the functional currency rate of

exchange prevailing at the reporting date.

Transactions in foreign currencies are initially recorded at the functional currency rate of exchange prevailing at the date of transaction.

Non-monetary items that are measured in terms of historical

cost in a foreign currency are translated using the exchange rates prevailing at the dates of the initial transactions.

Foreign exchange gains and losses are taken to the income statement.

# 2. PRODUCT CLASSIFICATION

Insurance contracts are those contracts for which the Company (the insurer) has accepted significant insurance risk from another party (the policyholders) by agreeing to compensate the policyholders if a specified uncertain future event (the insured event) adversely affects the policyholders. As a general guideline, the Company determines whether it has significant insurance risk, by comparing benefits paid with benefits payable if the insured event did not occur. Insurance contracts can also transfer financial risk.

Investment contracts are those contracts that transfer significant financial risk with no significant insurance risk. Financial risk is the risk of a possible future change in one or more of a specified interest rate, financial instrument price or other financial variable.

Investment contracts are those that are not classified as insurance contracts.

Once a contract has been classified as an insurance contract, it remains an insurance contract for the remainder of its lifetime, even if the insurance risk reduces significantly during this period, unless all rights and obligations are extinguished or expire. Investment contracts can, however, be reclassified as insurance contracts after inception if the insurance risk becomes significant.

Both investment and insurance contracts may contain a DPF. A DPF is a contractual right to receive, as a supplement to guaranteed benefits, additional benefits:

 that are likely to be a significant portion of the total contractual benefits

- whose amount or timing is contractually at the discretion of the issuer; and
- that are contractually based on:
  - the performance of a specified pool of contracts or a specified type of contract;
  - realized and/or unrealized investment returns on a specified pool of assets held by the issuer; or
  - the profit or loss of the Company, fund or other entity that issues the contract.

In terms of the Company, discretionary profit features DPF represent profit share allocated to the life insurance policy holders.

All contracts for traditional products are classified as insurance contracts as they represent transfer of significant insurance risk.

Universal Life and unitlinked types of products are classified as insurance contracts or as investments with a DPF according to a contracted risk that is monitored contract/by/contract.

The guaranteed element of an insurance or investment DPF contract is recognized as a liability.

The Company's accounting policy is to treat all DPF features, both guaranteed and discretionary, as liabilities and to include them within insurance or investment contract liabilities as appropriate in the statement of financial position.

#### 3. INTANGIBLE ASSETS

Intangible fixed assets include mainly software and licenses and at initial recognition are recorded at acquisition cost. After initial recognition intangible assets are carried at the amount of acquisition cost less accumulated amortization and impairment.

Long term intangible assets with a cost exceeding CZK 60 thousand are amortized based on their useful economic lives.

The amortization of software and other intangibles is calculated linearly over their expected useful economic lives::

Software	5 years
Other intangible assets	5 years

#### INTANGIBLE ASSETS WITH FINITE LIVES

Intangible assets with finite lives are amortized over their

useful economic lives. The assets' residual values and useful lives are reviewed, and adjusted if appropriate, at the end of each reporting period. The amortization expense on intangible assets with finite lives is recognized in the income statement.

Gains or losses arising from the derecognition of an intangible asset are measured as the difference between the net disposal proceeds and the carrying amount of the asset and are recognized in the income statement when the asset is derecognized.

# 4. PROPERTY AND EQUIPMENT

Property and equipment is stated at cost less accumulated depreciation and accumulated impairment losses.

Land is not depreciated.

IT assets

Tangible fixed assets include assets with a cost exceeding CZK 7 thousand (CZK 40 thousand for furniture) on an individual basis and an estimated useful life greater than one year. Such assets are depreciated over their useful economic lives. Tangible assets with a cost not exceeding CZK 7 thousand (CZK 40 thousand for furniture) are expensed as incurred.

Depreciation is provided on a straight line basis over the useful lives of the following classes of assets:

Buildings	
Own buildings	30 years
Technical installation (pipeline, water supply, sewerage)	20 years
Rented premises	10 years

Hardware	3 years
Other	
Motor vehicles	5 years
Other	3 - 10 years

The assets' residual values and useful lives are reviewed and adjusted if appropriate at each financial year end.

An item of property and equipment is derecognized upon disposal or when no further future economic benefits are expected from its use or disposal. Any gain or loss arising on the derecognition of the asset (calculated as the difference between the net disposal proceeds and the carrying amount of the asset) is included in the income statement in the year the asset is derecognized.

If it is highly probable that an asset will be sold, the asset is classified as held for sale and is measured at the lower of its carrying amount and fair value less costs of sell.

# 5. INVESTMENTS IN SUBSIDIARIES, ASSOCIATES AND JOINT VENTURES

A subsidiary is an entity that is controlled by another entity (parent). The Company has control over the company it invested in when it is exposed to, or is entitled to, variable profits on the basis of its investments in that company. The Company is then able to influence these revenues through its control.

Associates' companies are all entities in which the Company has significant influence, but not a control. Significant influence is determined by ownership of a share of voting rights between 20% and 50%.

A joint venture is a type of joint concord in which parties which have joint control have also the right for the net assets of the joint venture. Joint control is the contractual sharing of control over the joint venture. It exists only when the controlling parties reach a single decision on the joint venture's activities.

Investments in subsidiaries, associates and joint ventures are stated at cost less provision for impairment.

Dividends on investments in subsidiaries, associates and joint ventures represent dividend income and are always recognized in the income statement.

# **6. FINANCIAL INSTRUMENTS**

#### **RECOGNITION AND DERECOGNITION**

Financial assets and liabilities are recognized in the statement of financial position when the Company becomes a party to the contractual provisions of the financial instrument. A financial asset is derecognized from the statement of financial position when the contractual rights to the cash flows from the financial asset expire or are transferred and the transfer qualifies for derecognition. A transfer requires that the Company either: (a) transfers the contractual rights to receive the asset's cash flows; or (b) retains the right to the asset's cash flows but assumes a contractual obligation to pay those cash flows to a third party. When the Company transfers a financial asset, it assesses the extent to which it has retained the risks and rewards of ownership of the transferred asset. If substantially all the risks and rewards have been transferred, the asset is derecognized. If substantially all the risks and rewards have been neither retained nor transferred, the Company assesses whether or not it has retained control of the asset. If it has not retained control, the asset is derecognized. Where the Company has retained control of the asset, it continues to recognize the asset to the extent of its continuing involvement.

A financial liability is derecognized from the statement of financial position when the obligation specified in the contract is discharged, cancelled or expires.

For all categories of financial assets the Company recognizes "regular way" purchases and sales using common settlement date accounting. Under settlement date accounting, a financial asset is recognized or derecognized in the statement of financial position on the day it is physically transferred to or from the Company ("settlement date"). The date on which the Company becomes a party to the contractual provisions of a financial asset purchase or the Company loses control of the contractual rights from a financial asset sale is commonly referred to as the "trade date". For financial assets at fair value through profit or loss and financial assets at fair value through other comprehensive income any

change in fair value that occurs between the reporting date and the settlement date of the trade shall be recognized in the income statement in case of financial instruments at fair value through profit or loss, and in case of FVOCI instruments in total comprehensive income.

# INITIAL RECOGNITION AND SUBSEQUENT MEASUREMENT

The classification of financial assets depends on the purpose for which the financial instruments were acquired and their cash flow characteristics. All financial instruments are measured initially at their fair value plus, in the case of financial assets and financial liabilities not at fair value through profit or loss, any directly attributable incremental costs of acquisition.

### **CLASSIFICATION AND VALUATION - DEBT INSTRUMENTS**

# Debt instruments can be allocated into one of the following categories:

- Financial assets at amortized cost (AC);
- Financial assets at fair value recognized in other comprehensive income (FVOCI);
- Financial assets at fair value through profit or loss (FVTPL).

#### Financial assets at amortized cost (AC)

A debt instrument is measured at AC only if it meets both of the following conditions and is not designated as at FVO:

- the asset is held within a business model whose objective is to hold assets to collect contractual cash flows; and
- the contractual terms of the financial asset give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding.

After initial measurement, financial assets at amortised cost are measured at amortised cost using the effective interest rate method, except in the case of a fair value hedge of items in this category, which have to be fair valued to the extent of the hedged risk.

The effective interest method is the method of calculating the net book value of financial asset or financial liability and the allocation of interest income or interest expense over the period. The effective interest rate is the rate that exactly discounts estimated future cash payments, or the revenue over the expected duration of the financial instrument, or after a shorter period, to the net carrying amount of the financial asset or financial liability. Amortised cost is calculated by taking into account any discount or premium on acquisition and fees that are an integral part of the effective interest rate. The amortisation is included in Interest income. The losses arising from the impairment of such investments are recognised in the statement of income in Impairment losses.

# Financial assets at fair value through other comprehensive income (FVOCI)

A debt instrument is measured at FVOCI only if it meets both of the following conditions and is not designated as at FVO:

- the asset is held within a business model whose objective is achieved by both collecting contractual cash flows and selling financial assets;
- and the contractual terms of the financial asset give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding.

After initial measurement, financial assets at fair value through other comprehensive income are measured at fair value. Unrealised gains and losses are recognised directly in equity in the OCI reserve on an after-tax basis, until the financial asset is derecognised. When these assets are disposed of, the unrealised gain or loss recorded in the OCI reserve is reclassified to Net realised gains/losses on FVOCI financial assets. Interest income arising from FVOCI assets, calculated using the effective interest rate method, is recorded separately in Net interest income. The losses arising from the impairment of such investments are recognised in the statement of income in Impairment losses.

# **Overlay approach**

In accordance with IFRS 4 applied in September 2016, the Company uses the "overlay approach" to overcome the temporary effects of the different effective dates of IFRS 9 and IFRS 17 (replacing IFRS 4). This is why the Company uses an overlapping approach that reclassifies the volatility related to implementation of IFRS 9 from the income statement to the other comprehensive income (OCI). Overlay approach is used for financial assets related to the Company's insurance business.

The overlay approach is used for financial assets that are equity securities. These equity instruments, previously classified as AFS under IAS 39, would be measured at fair value through profit or loss in accordance with IFRS 9. The Company eliminates the volatility associated with the adoption of IFRS 9 using the overlay approach until the IFRS 17 will be implemented.

#### **Business model**

The business model assessment is relevant for debt instruments to assess whether they are allowed to be measured at AC and FVOCI. In performing the assessment, the Company reviews the objective of a business model in which an asset is held at a portfolio level because this best reflects the way the business is managed and information is provided to management. The information considered includes:

- the stated policies and objectives for the portfolio and the operation of those policies in practice. In particular, whether management's strategy focuses on earning contractual interest revenue, maintaining a particular interest rate profile, matching the duration of the financial assets to the duration of the liabilities that are funding those assets or realising cash flows through the sale of the assets;
- how the performance of the portfolio is evaluated and reported the Board of Directors;
- the risks that affect the performance of the business model (and the financial assets held within that business model) and how those risks are managed;
- how managers of the business are compensated e.g.
   whether compensation is based on the fair value of the

assets managed or the contractual cash flows collected; and

the frequency, volume and timing of sales in prior periods, the reasons for such sales and its expectations about future sales activity. However, information about sales activity is not considered in isolation, but as part of an overall assessment of how the Company's stated objective for managing the financial assets is achieved and how cash flows are realised.

# Contractual cash flows are solely payments of principal and interest (SPPI)

For the purposes of this assessment, 'principal' is defined as the fair value of the financial asset on initial recognition. 'Interest' is defined as consideration for the time value of money and for the credit risk associated with the principal amount outstanding during a particular period of time and for other basic lending risks and costs (e.g. liquidity risk and administrative costs), as well as profit margin.

In assessing whether the contractual cash flows are solely payments of principal and interest, the Company considers the contractual terms of the instrument at initial recognition. This includes assessing whether the financial asset contains a contractual term that could change the timing or amount of contractual cash flows such that it would not meet this condition. In making the assessment, the Company considers:

- contingent events that would change the amount and timing of cash flows;
- leverage features;
- prepayment and extension terms;
- terms that limit the Company's claim to cash flows from specified assets; and
- features that modify consideration of the time value of money.

# Reclassification

Financial assets are not reclassified subsequent to their initial recognition, except in the period after the Company changes its business model for managing financial assets which could occur when the Group begins or ceases to perform an activity

that is significant to its operations (e.g.: when the Company acquires, disposes of, or terminates a business line). The reclassification takes place from the start of the first reporting period following the change.

# Financial assets and financial liabilities at fair value through profit or loss (FVTPL)

This category of financial assets and financial liabilities is further divided into two groups: financial assets and liabilities held for trading and financial assets and liabilities not designated for trading that were initially classified as assets and liabilities at fair value through profit or loss. Investments made primarily for the purpose of their sale in the near future are classified as held for trading. Investments measured at fair value through profit or loss designated as at FVTPL on initial recognition and irrevocably, must meet the following criteria:

the designation eliminates or significantly reduces a
measurement or recognition inconsistency that would
otherwise arise from measuring the assets or liabilities or
recognizing gains or losses on them on a different basis
(applied for financial instruments that relates to unitlinked life insurance contracts liabilities measured at fair
value).

These investments are initially recorded at fair value. Subsequent to initial recognition, these investments are remeasured at fair value. Fair value adjustments and realized gains and losses are recognized in the income statement.

# **Derivatives held for trading**

Derivative financial instruments are classified as held for trading unless they are designated and effective hedging instruments. Derivatives are recorded at fair value and carried as assets when the fair value is positive and as liabilities when the fair value is negative. Changes in the fair value and realized gains and losses are recognized in the income statement. Derivatives include currency forwards, interest rate and cross currency swaps.

Changes in the fair value of derivatives used as economic hedges are recognised in Net gains/losses from financial instruments at fair value through profit or loss.

The derivatives used as economic hedges are derivatives, which do not meet the IFRS requirements for applying hedge

accounting. These derivatives are used for hedging purposes for lowering net interest income volatility, i.e. for hedging purposes from an economic point of view.

The Company occasionally purchases financial assets containing embedded derivatives. The entire hybrid asset is assessed whether its cash flows fulfil the definition of principal and interest from principal outstanding. If the criterion is met, the hybrid financial asset is not classified as at fair value through profit or loss.

In the case when the stand alone derivative does not qualify as a hedging derivative, it is considered to be a trading derivative.

### Hedging

In accordance with IAS 39, the Company has decided to use the option to continue with current hedge accounting and to await further developments in portfolio hedge accounting.

The Company uses instruments designated as hedging instruments in terms of cash flow hedges to manage the interest rate risk or foreign currency risk. Hedge accounting is used for derivatives designated in this way provided certain criteria are met. The following criteria for a derivative instrument to be accounted for as a hedge include:

- at the inception of the hedge there is formal designation and documentation of the hedging instrument, hedged item, risk management objective and strategy, hedge relationship and how the Company will assess the hedge effectiveness, which must be reliably measurable;
- the hedge is documented at inception showing that it is expected to be highly effective
- the hedge is highly effective on an ongoing basis. The hedge is considered to be highly effective if the Company achieves offsetting changes in cash flows between 80% and 125% for the risk being hedged;
- the forecast transaction that is the subject of the hedge must be highly probable and should ultimately affect the income statement.

# **Cash flow hedges**

Such derivative hedging instruments are initially recognized

at fair value on the date on which the derivative contract is entered into. The effective portion of the gain or loss on the hedging instrument is recognized in the other comprehensive income, while the ineffective portion is recognized in the income statement. Amounts taken to equity are transferred to the income statement (net (un)realized gains (losses) from financial instruments at fair value through profit or loss) when the hedged transaction affects the income statement. If a cash flow hedge is terminated or the hedge designation removed the related remaining amounts in equity are reclassified into the income statement in the same period during which the hedged item affects income. If the hedged anticipated transaction is no longer expected to occur the related remaining amounts in equity are recognized immediately in the income statement.

## Fair value hedges

The Company employs fair value hedging to hedge interest rate and currency risks with certain fixed income investments, using interest rate and currency swaps as hedging instruments. It also hedges the currency risk for equity investments.

For designated and qualifying fair value hedges, the change in the fair value of a hedging derivative instrument is recognized in the income statement. The change in the fair value of the hedged item attributable to the hedged risk adjusts the carrying amount of the hedged item and is also recognized in the income statement.

Hedge accounting is discontinued if the hedging instrument expires, is sold, terminated or exercised, when the hedge no longer meets the criteria for hedge accounting or when the Company cancels or withdraws the hedging relationship. For hedged items measured at amortized cost, the difference between the carrying amount of the hedged item when the hedge is discontinued and the nominal amount is amortized until the maturity of the original hedging relationship, using the effective interest rate.

#### Determination of fair value

The fair value of a financial instrument is the amount which would be received from the sale of an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date (called exit price). Financial instruments classified as financial assets or financial liabilities at fair value through profit or loss or, trading instruments, or financial assets at fair value recognized in

other comprehensive income, are measured at fair value using listed market prices if listed in an active public market. For financial instruments that are not traded in active public markets, fair values are estimated using valuation models, listed prices of instruments with similar characteristics, discounted cash flows or other methods.

These methods of fair value estimation are significantly influenced by the assumptions used by the Company, including discount rates, liquidity, credit indicators and estimates of future cash flows.

# General model of expected credit losses (ECL)

The model of impairment of financial assets is called the Expected Credit Loss model (ECL).

ECL modelling is based on the classification of financial assets and is used for the following financial assets:

- Financial assets at amortized cost;
- Debt instruments at fair value recognized in other comprehensive income;
- Trade receivables and other receivables.

No expected credit losses are calculated for equity instruments.

If the credit risk has increased significantly since initial recognition, financial assets classified in the above categories provision equal to lifetime credit losses is created. If the credit risk has not increased significantly since the initial recognition, the provision is equal to the 12-month expected credit losses (see the reference to a significant increase in credit risk).

12-month expected credit losses are defined as a portion of the lifetime expected credit losses that result from default events on a financial instrument that are possible within 12 months after the reporting period.

Lifetime expected credit losses are defined as expected credit losses arising from all possible defaults over the remaining lifetime of the financial asset.

To differentiate between individual levels regarding to ECL, the Company uses commonly used terminology Stage 1, 2 and 3.

All financial assets are initially recognized, if they are not already impaired, classified in Stage 1 and carry allowance of 12-months expected credit losses. Once there is a significant increase in credit risk since the initial recognition, the asset is transferred to Stage 2 and the provision is equal to the lifetime expected credit losses. Once an asset meets the definition of default, it transfer to Stage 3.

The Company uses the same definition of financial assets in default as for the use of internal risk management, which is in compliance with instructions and standards of regulatory bodies.

The Company assesses regularly whether a financial asset or group of financial assets is impaired. Objective evidence that a financial asset or group of assets is impaired includes observable data that comes to the attention of the Company about the following loss events:

- (a) significant financial difficulty of the issuer or obligor, worsening of his credit rating;
- (b) a breach of contract, such as a default or delinquency in interest or principal payments;
- (c) granting to the borrower, for economic or legal reasons relating to the borrower's financial difficulty, a concession that the lender would not otherwise consider;
- (d) it is becoming probable that the borrower will enter bankruptcy or other financial reorganization;
- (e) the disappearance of an active market for that financial asset because of financial difficulties; or observable data indicating that there is a measurable decrease in the estimated future cash flows from a group of financial assets since the initial recognition of those assets, although the decrease cannot yet be identified with the individual financial assets in the group, including:
- i) unfavourable changes in payment conditions of debtors in the group; or
- ii) economic conditions that correlate with defaults on the assets in the group.

ECL for trade receivables and other receivables is recognized in the amount of lifetime expected credit losses.

Gains and losses on impairment of financial assets are recognized in profit or loss in the impairment loss.

Financial assets that are measured at amortized cost are recognized in the balance sheet at carrying value being the gross carrying amount less credit loss allowance. Debt instruments measured at fair value recognized in other comprehensive income are recognized in the balance sheet as book value, which is their fair value. ECL is recognized as a reclassification adjustment between the income statement and other comprehensive income.

# Significant increase in credit risk since initial recognition

In accordance with ECL model, lifetime expected credit loss is recognized if credit risk significantly increased since initial recognition. Key indicators of a significant increase in credit risk are as follows:

- credit rating
- information on overdue amounts
- changes in business, economic and financial area
- market indicators of credit risk
- regulatory, macroeconomic and technologic environment

## **ECL** calculation

The ECL is calculated as a multiple of:

- probability of default (PD). PD reflects the probability of debtor's default over the next 12 months (12m PD) or over the lifetime of the asset (lifetime PD)
- exposure of default (EAD). It is an estimate of a future default date within the next 12 months (12m EAD) or within lifetime of the asset (lifetime EAD), and
- loss given default (LGD). LGD is expressed EAD. 12M LGD reflects the percentage of loss if the default occurs within 12 months. A lifetime LGD is the percentage of loss if the default occurs in the remaining life of the asset.

The ECL is measured in a way that reflects:

- unbiased, probability weighted value;
- time value of money; and
- information about past and current events and expected economic conditions.

Lifetime ECL represents sum of expected credit losses during the life of the financial asset discounted at the original effective interest rate. Lifetime ECLs are adjusted for expected prepayments if any. The possibility of early repayments limits the expected life of assets and also the probability of default during the expected life. Early repayments are modelled on the type of loan because different products have different repayment rates.

12-month long ECLs represent part of the lifetime expected credit losses that arise from default within 12 months after reporting date.

# Impairment of non-financial assets

At each reporting date the Company assesses whether there are indications for impairment of an asset. If any such indication exists, or when annual impairment testing takes place, the Company estimates the asset's recoverable amount.

An asset's recoverable amount or cash generating unit is the higher of:

- an asset's fair value or cash-generating unit less costs to sell and
- its value in use or the value of cash-generating unit

The recoverable amount is determined for an individual asset. The impairment loss is recorded in the income statement.

If it is not possible to estimate the recoverable amount of the individual asset, the Company determines the recoverable amount of the cash-generating unit to which the asset belongs. A cash-generating unit is the smallest identifiable group of assets that generates cash inflows that are largely independent of the cash inflows from other assets or groups of assets. This represents the segments of the Company (see point 3).

An assessment is made at each reporting date as to whether there is any indication that previously recognized impairment losses may no longer exist or may have decreased. If such indication exists, the Company makes an estimate of the recoverable amount. A previous impairment loss is reversed only if there has been a change in the estimates used to determine the asset's recoverable amount since the last impairment loss was recognized. If that is the case, the

carrying amount of the asset is increased to its recoverable amount. That increased amount cannot exceed the carrying amount that would have been determined, net of depreciation, had no impairment loss been recognized for the asset in prior years. Such reversal is recognized in the income statement unless the asset is carried at revalued amount, in which case the reversal is treated as a revaluation increase.

## 7. REINSURANCE

Reinsurance is insurance of the risk accepted by the Company. It enables the insurer to accept large risks and transfer part of the risk to another subject – a reinsurer. A reinsurer protects the insurer based on the other methods and techniques that are used for the original insurance of the client, without entering the contractual obligation with the original client.

The Company reinsures all major risks; for several products or insurance contracts the whole risk is reinsured.

The majority of the insurance portfolio is reinsured non-proportionally (i.e. the reinsurers covers only claim expense that exceeds stated limit – priority). However, the Company uses also proportional reinsurance (claim expenses are covered by the reinsurer with the same portion as the

premium is ceded). The reinsurance premium is accounted based on the valid contracts either monthly (non-proportional reinsurance) or on the regular bases (proportional reinsurance).

Reinsurance assets are reviewed for impairment at each reporting date or more frequently when an indication of impairment arises during the reporting year. An impairment occurs when there is objective evidence as a result of an event that occurred after initial recognition of the reinsurance asset that the Company may not receive all outstanding amounts due under the terms of the contract and the event has a reliably measurable impact on the amounts that the Company will receive from the reinsurer. The impairment loss is recorded in the income statement.

# 8. TAXES

# **CURRENT INCOME TAX**

Current income tax asset, or liability for the current accounting period is measured at the amount expected to be recovered from or paid to the tax authority. The current income tax amount is calculated in accordance with the Act no. 586/1992 Coll., on income taxes as amended.

## **DEFERRED INCOME TAX**

Deferred income tax is provided using the liability method on temporary differences at the reporting date between the tax bases of assets and liabilities and their carrying amounts for financial reporting purposes.

Deferred income tax liabilities are recognized for all taxable temporary differences. Deferred income tax assets are recognized for all deductible temporary differences, the carry forward of unused tax credits and unused tax losses, but only to the extent that it is probable that taxable profit will be available against the deductible temporary differences.

Deferred income tax assets and liabilities are measured at the tax rates that are expected to apply to the year when the asset is realized or the liability is settled, based on tax rates (and tax laws) that have been approved at the reporting date.

## 9. INSURANCE RECEIVABLES

Insurance receivables are initially measured at cost. All past due insurance receivables are impaired – the value of impairment is determined on the basis of the age structure

of receivables. Insurance receivables are derecognized when the derecognition criteria for financial assets have been met.

# 10. PREPAID ACQUISITION COMMISSIONS

Acquisition costs incurred during the financial period arising from the writing or renewing of insurance contracts and/or investment contracts with DPF are generally recognized as an expense when incurred.

total deferred acquisition costs correspond to the portion of commissions related to future reporting periods.

#### Life insurance and investment contracts with DPF

Normally paid products with commissions paid in advance are deferred using the 'pro rata temporis' method, where the

#### Non-life insurance

Commissions for negotiating non-life insurance are deferred using the 'pro rata temporis' method, while the period they refer to is determined by the respective amount of premium written according to the respective insurance policy).

# 11. CASH AND CASH EQUIVALENTS

Cash and cash equivalents comprise cash at bank and in hand and short-term deposits with an original maturity of three months or less in the statement of financial position. The carrying value of cash and cash equivalents approximates their fair value.

#### 12. SHARE CAPITAL

Ordinary shares are classified as equity. The share capital is the nominal amount approved by a shareholders' resolution. Contributions in excess of basic capital are recorded as share premium.

## 13. RETAINED EARNINGS AND RESERVES

Retained earnings include retained earnings or losses arising in previous years and profit or loss for the period.

Other funds represent a reserve fund the Company established in compliance with statutory requirements. Reserve for unrealized gains and losses includes gains or losses arising from changes in the fair value on financial assets FVOCI and hedging instruments.

# 14. INSURANCE CONTRACT PROVISIONS

#### PROVISION FOR UNEARNED PREMIUMS

The provision for unearned premiums is created as the aggregate sum of the premiums written that relate to future accounting periods. It is determined as the sum of the provisions calculated according to individual insurance policies using the 'pro rata temporis' method. The provision for unearned premiums is created for both life and non-life insurance.

# accounting period represents the aggregate sum of the provisions calculated for individual claims.

life insurance the Company uses the 'Chain Ladder Method'

#### PROVISIONS FOR OUTSTANDING CLAIMS

The provision for outstanding claims in both life assurance and non-life insurance comprise the expected claims cost in the following groups:

- reported but not settled within the current accounting period (RBNS)
- incurred but not reported within the current accounting period (IBNR).

The provision for outstanding claims reported during the

The provision for outstanding claims incurred but not reported in the period is determined using mathematical and statistical methods. For the products of non-life insurance the Company uses chain-ladder-based methods. For products of

The primary financial statements are an integral part of the financial statements.

for the major part of risks portfolio (Daily allowance, Death and Dread Diseases), in other cases the Expected Loss Ratio Method is used. The provision for outstanding claims also includes the value of all the estimated external and internal expenditures on claims handling. The provision is reduced by the estimated value of salvage and subrogation recoveries enforced or to be enforced against debtors (the persons who caused the loss) or against other insurance companies on account of loss liability insurance.

Within the calculation of the provision for outstanding claims paid out in the form of annuity (particularly from motor third-party liability insurance) discounting is applied. In case of outstanding claims are assumed to be paid in foreign currency, the provision for foreign exchange claims is calculated, which reflects the risk of exchange rate fluctuations.

### PROVISION FOR BONUSES AND REBATES

The provision for bonuses and rebates in non-life insurance is created in accordance with insurance policies. The provision is created primarily in those cases when the Company is liable to refund policyholders a part of the premium relating to the current accounting period due to favourable loss experience.

In life insurance, a provision for bonuses and rebates includes an estimate of a profit share provision (i.e. an estimate of profit for the period not yet allocated to life insurance provision) and a loyalty bonus provision that is also not yet allocated to the life insurance provision.

# LIFE ASSURANCE PROVISIONS

The size of the life assurance premium provision is the aggregate sum of the provisions calculated for the individual life assurance policies. The life assurance premium provision represents the amount of the Company's future liabilities calculated by actuarial methods, including the profit shares already allocated and credited and provisions for expenses related to the administration of policies, after deducting the value of future premiums.

The Company accounts for the 'zillmerised' provision in compliance with the calculation of individual rates. As a result of using the 'zillmerising' method, the acquisition costs related to life assurance policies are deferred. These costs are calculated by actuarial methods and included in the life assurance provision. The provision is adjusted for temporarily

negative balances, which are capitalized and posted as deferred costs. As for this capitalization, the Company observes the principle of prudence and provides for the risk of premature termination of the insurance policy.

These coefficients were established so as to ensure a return on the capitalized acquisition costs in the event of the respective cancellation of an insurance policy. The coefficient oscillates (depending on particular product) from 0% to 75% of negative provision. Activation is calculated individually for each policy.

The life provision is initially measured using the assumptions used for calculating the corresponding premiums.

## LIABILITY ADEQUACY TEST (LAT)

# LIFE INSURANCE AND INVESTMENT CONTRACTS WITH DPF

In accordance with IFRS 4 the Company assesses at the end of each reporting period whether it's recognized insurance liabilities are adequate, using current estimates of future cash flows under its insurance contracts and investment contracts with DPF. If that assessment shows that the carrying amount of its insurance liabilities is inadequate in the light of the current estimated future cash flows, the entire deficiency shall be recognized in profit or loss.

A liability adequacy test (LAT) is carried out and a deficiency reserve is created in order to cover the expected changes of parameters (e.g. market interest rates, costs, mortality, morbidity) which in many cases can cause that all standard (statutory) life reserves calculated using the original statistical data and interest rates (locked-in assumptions) are not sufficient).

The calculation of this reserve is based on cash flows of individual policies which are in force at the date of calculation.

# NON-LIFE INSURANCE CONTRACTS

The LAT of non-life insurance is performed together for all types of non-life product (Industrial, Property and liability, Motor third party liability, CASCO (Casualty and Collision – own damage), Houses and households, Health and travel insurance).

The liability adequacy test of unearned premium reserve is performed annually as at 31 December by the calculation of

the Unexpired Risk Reserve (URR) and by a run-off analysis. The unexpired risk reserve is reported within the Deficiency reserve in the statement of financial position.

The calculation takes into account the best estimate of future payouts including a security markup;

it also takes into account overall risk that stems from concluded contracts regardless of accounting method for premium. Result of the test is assessed together with all risks from non-life insurance.

For more details see Note 31.

# LIFE ASSURANCE PROVISION WHERE THE POLICY HOLDER BEARS THE INVESTMENT RISK

The life assurance provision where the policy holder bears the investment risk is intended to cover

the Company's liabilities towards the insured persons arising from those life assurance classes where the policy holder bears the investment risk on the basis of an insurance policy.

The amount of the provision is the sum of liabilities towards the insured persons, amounting to the value of their share in the financial placements of premiums as specified by individual assurance policies, according to the principles included in the relevant insurance policies.

## 15. INVESTMENT CONTRACT LIABILITIES WITH DPF

The accounting policies for investment contract liabilities with DPF are the same as those for life insurance contract liabilities (Note 24).

If contracts contain both a financial risk component and

a significant insurance risk component, and at the same time the cash flows from the two components cannot be measured separately, they are not unbundled and are entirely considered to be the insurance contracts.

# 16. OTHER FINANCIAL LIABILITIES AND INSURANCE PAYABLES

Other financial liabilities are recognized when the Company becomes a party to the contractual provisions of the instrument. On initial recognition the financial liability is measured at fair value plus, in the case of a financial liability not at fair value through profit or loss, directly attributable transaction costs. Subsequent to initial recognition, those financial liabilities are measured at amortized cost using the effective interest rate method.

Financial liabilities and insurance payables are derecognized when the obligation under the liability is discharged, cancelled or expired.

When the existing liability is replaced by another from the same lender on substantially different terms, or the terms

of an existing liability are substantially modified, such an exchange or modification is treated as a derecognition of the original liability and the recognition of a new liability, and the difference in the respective carrying amounts is recognized in the income statement.

Insurance and reinsurance liabilities are recognized at the date of the accounting event realization, i.e. recognition of a claim amount related to the registered claim event. Other liabilities are such liabilities arising from relations between the Company and insurance agents or to reinsurance brokers, and liabilities from provisions related to terminated contracts. Also, liabilities from realized guarantees of the Czech Insurers' Bureau are recognized in this way.

# 17. PROVISIONS (EXCEPT FOR TECHNICAL PROVISIONS)

Provisions are recognized when the Company has a present obligation (legal or constructive) as a result of a past event, and it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation and a reliable estimate can be made of the amount of the obligation.

### **18. LEASE**

Determining whether an arrangement is, or contains, a lease shall be based on the substance of the arrangement and requires an assessment of whether fulfilment of the arrangement is dependent on the use of a specific asset or assets and the arrangement conveys a right to use the asset. The lessee has the right to control the use of the asset and obtain significant economic benefits from its use. The Company has used the exemption from the scope of the standard for:

- Short-term leases for lease contracts shorter than one year
- Leases of low-value assets for individual assets with values below EUR 5000
- Intangible asset leases when the Company acts as a lessee.

# THE COMPANY AS A LESSEE

At the commencement of the lease, the lessee (i.e. the Company) recognizes the right to use the asset and the lease liability.

The lease liability is initially recognized at the present value of future lease payments and is subsequently increased by the relevant interest calculated on the basis of the implicit interest rate of the lease or incremental interest rate and reduced by the lease payments. Interest is recognized as interest expense in the income statement.

The right to use the asset is initially measured at cost. The right to use an asset is measured at cost and is included in Property and equipment. The depreciation period

corresponds to the useful life of the asset or the useful life of the right of use. The residual value of the right of use is tested for impairment.

Leases for an indefinite period of time are limited to the earliest date on which the contract can be terminated by the lessee or the lessor, or are limited to 10 years in advance. For fixed-term contracts lifetime corresponds to the duration of the contract. If a fixed-term contract includes options, then the lifetime, after taking into account options, is limited to 10 years.

Total payments made for operating leases subject to exceptions (short-term lease, low-value assets lease and intangible assets lease) are recognized in the income statement on a straightline basis over the term of the lease.

#### THE COMPANY AS A LESSOR

Leases, in which the Company does not transfer substantially all the risks and benefits of ownership

of the asset, are classified as operating leases. Therefore, the Company leases its assets under operating lease, thus generating rental income. Initial direct costs incurred in negotiating an operating lease increase the carrying amount of the leased asset and are recognized as an expense over the lease term, on the same basis as rental income. Contingent rents are accounted as income in the period in which they are earned.

Rental income and depreciation of leased assets under operating leases are reordered in other income / operating expenses in the income statement.

#### 19. REVENUE RECOGNITION

#### **PREMIUMS EARNED**

Premiums earned are those proportions of premiums under an insurance contract that relate to the current period, regardless of whether the premium has been paid or is outstanding.

Gross premiums written on life and investment contracts with DPF are recognized as revenue when due from the policyholder. Gross non-life insurance premiums written comprise the total premiums receivable for the whole period of cover provided by contracts entered into during the accounting period and are recognized on the date on which the policy incepts. Premiums for contracts which have incepted, but have not yet been notified by the year end, are assessed based on estimates from underwriting or past experience and are included in premiums written.

Unearned premiums are those proportions of premiums written in a year that relate to periods of risk after the reporting date. Unearned premiums are calculated on a daily pro rata basis. The proportion attributable to subsequent periods is deferred as a provision for unearned premiums.

#### **REINSURANCE PREMIUMS**

Reinsurance premium represents a share in gross insurance premiums ceded to reinsurers and is determined on the basis of contracts entered into between an insurer and reinsurers.

Unearned reinsurance premiums are those proportions of premiums written in a year that relate to periods of risk after the reporting date. Only in case of non-proportionate obligatory reinsurance, as it is recognized monthly up to the amount of the earned premium, unearned reinsurance premium is not recognized.

#### INTEREST INCOME

Interest income is recognized in the income statement as it accrues and is calculated by using the effective interest rate method. Fees and commissions that are an integral part of the effective yield of the financial asset or liability are recognized as an adjustment to the effective interest rate of the instrument.

#### **DIVIDEND INCOME**

Dividend income is recognized when the right to receive payment is established. For listed securities this is the date the security is listed as ex-dividend.

# NET (UN)REALIZED GAINS (LOSSES) FROM FINANCIAL INSTRUMENTS AT FAIR VALUE THROUGH PROFIT OR LOSS.

Net gains or losses from financial instruments at fair value through profit or loss include all gains and losses from changes in the fair value of financial assets and financial liabilities held for trading and those designated at fair value through profit or loss. These include also any ineffectiveness recorded in hedging transactions.

# FEE AND COMMISSION INCOME

#### **Reinsurance commissions**

Reinsurance commissions include commissions received from reinsurers based on reinsurance contracts to cover internal costs of the Company relating to reinsurance contracts.

In life and injury insurance, only profit commission on the basis of earned reinsurance is invoiced at the year end.

## 20. EXPENSE RECOGNITION

# GROSS BENEFITS AND CLAIMS FROM INSURANCE AND INVESTMENT CONTRACTS (DPF)

Gross liabilities for life insurance contracts and for investment contracts with DPF include the cost of all claims arising during the year, including external claim handling costs that are directly related to the processing and settlement of claims and policyholder bonuses declared on DPF contracts, as well as changes in the gross valuation of insurance and investment contract liabilities with DPF. Death claims and surrenders are recorded on the basis of notifications received. Maturities and annuity payments are recorded when due.

General insurance and health claims include all claims occurring during the year, whether reported or not, related external claims handling costs that are directly related to the processing and settlement of claims, a reduction for the value of salvage and other recoveries, and any adjustments to claims outstanding from previous years.

# BENEFITS AND CLAIMS FROM INSURANCE AND INVESTMENT CONTRACTS CEDED TO REINSURERS

Reinsurance claims are recognized when the related gross insurance claim is recognized according to the terms of the relevant contract

In case of subrogation of rights or other recoveries a reinsurer's share on claim is lowered by the referred subrogation.

#### FEE AND COMMISSION EXPENSE

Fee and commission expense include acquisition cost arising from the conclusion of insurance and investment contracts with DPF, custody costs and similar items.

#### **OPERATING EXPENSES**

Operating expenses include expenses relating to administration of the Company and internal costs relating to claims settlement. This includes personnel costs, IT expenses, office space and office equipment, depreciation, etc.

# 21. RELATED PARTIES

The Company's related parties are as follows:

- members of the Company's body corporate, key management personnel and close members of their families;
- entities that directly or indirectly control the Company and their key management personnel;
- entities directly or indirectly controlled or jointly controlled by those entities, which directly or indirectly control the Company;
- entities with significant influence over the Company;
- subsidiaries of the Company.

Other related parties as defined in IAS 24 are not relevant for the Company. The following related party balances and transactions are disclosed in Notes 7, 10, 12, 19, 20, 21, 22, 23, 26, 28, 33 and 34:

- the total amount of loans provided by the Company to members of the Board of Directors, Supervisory Board, Audit Committee, other key management personnel of the Company and other related parties;
- receivables from and liabilities to entities controlling the Company directly or indirectly;
- receivables from and liabilities to entities directly or indirectly controlled or jointly controlled by those entities, which directly or indirectly control the Company;

- interest income and interest expense incurred in respect of related parties;
- other income and expenses incurred in respect of related parties;
- staff costs incurred in respect of related parties.

Related parties' transactions are subject to substantially the same terms as comparable transactions with third party counterparties.

# 22. SUBSEQUENT EVENTS

The effects of events, which occurred between the balance sheet date and the date of preparation of the financial statements, are recognized in the financial statements in the case that these events provide further evidence of conditions that existed as at the balance sheet date.

Where significant events occur subsequent to the balance sheet date but prior to the preparation of the financial statements, which are indicative of conditions that arose subsequent to the balance sheet date, the effects of these events are quantified and disclosed, but are not themselves recognized in the financial statements.



# 3. EARNED PREMIUMS, NET OF REINSURER'S SHARE

## GROSS EARNED PREMIUMS ON INSURANCE AND INVESTMENT CONTRACTS WITH DPF

(CZK'000)	2021	2020
GROSS PREMIUM WRITTEN	13,708,565	13,768,126
Life insurance	4,686,308	5,441,941
Life insurance contracts	4,639,339	5,392,273
Investment contracts with DPF	46,969	49,668
Non-life insurance contracts	9,022,256	8,326,185
CHANGE IN UNEARNED PREMIUM PROVISION	(363,114)	(323,786)
Life insurance	445	426
Life insurance contracts	445	426
Investment contracts with DPF	-	-
Non-life insurance contracts	(363,558)	(324,212)
Life premium	4,686,753	5,442,367
Non-life premium	8,658,698	8,001,973
TOTAL GROSS EARNED PREMIUM	13,345,451	13,444,340

# PREMIUMS CEDED TO REINSURERS ON INSURANCE CONTRACTS AND INVESTMENT CONTRACTS WITH DPF

(CZK'000)	2021	2020
Premium ceded to reinsurers	(627,691)	(489,018)
Life insurance	(6,845)	(4,961)
Non-life insurance	(620,846)	(484,057)
Change in unearned premiums provision	8,369	1,927
Non-life insurance	8,369	1,927
TOTAL PREMIUM CEDED TO REINSURERS	(619,322)	(487,091)
TOTAL NET EARNED PREMIUMS	12,726,130	12,957,249

# **GROSS PREMIUMS - LIFE INSURANCE**

(CZK'000)	2021	2020
Individual versus group insurance		
Individual insurances, including unit-linked insurance	4,092,869	4,835,548
Group insurance	593,439	606,393
TOTAL	4,686,308	5,441,941
Profit sharing versus without profit sharing		
Premiums from contracts with profit sharing	662,605	708,457
Premiums from contracts without profit sharing	601,615	615,287
Unit-linked	3,442,089	4,118,197
TOTAL	4,686,308	5,441,941

# OVERVIEW OF NON-LIFE INSURANCE PER LINE OF BUSINESS

<b>2021</b> (CZK'000)	Gross earned premiums	Gross claims incurred	Gross operating expenses	Net result from reinsurance
Accident & health	369,745	(11,509)	(129,306)	(1,297)
Industrial accidents	17,319	9,098	(3,289)	(8,798)
Motor, third-party liability	2,597,251	(1,347,452)	(786,278)	(45,243)
Motor, other classes	2,021,063	(1,329,439)	(639,101)	36,176
Shipping, aviation, transport	100,581	(40,654)	(27,874)	(20,456)
Fire and other damage to property	2,206,041	(1,620,903)	(989,655)	420,234
General third-party liability	1,257,055	(506,367)	(301,299)	(54,065)
Loan and guarantees	153	(290)	(105)	(66)
Miscellaneous pecuniary losses	89,489	(193,169)	(37,711)	105,489
Total	8,658,698	(5,040,686)	(2,914,620)	431,973
	Gross	Gross	Gross	Net result
<b>2020</b> (C7K'000)	earned	claims	operating	from

	Gross	Gross	Gross	Net result
2020 (671/000)	earned	claims	operating	from
<b>2020</b> (CZK'000)	premiums	incurred	expenses	reinsurance
Accident & health	337,741	(114,623)	(111,819)	5,656
Industrial accidents	17,631	(952)	(3,687)	(4,189)
Motor, third-party liability	2,502,133	(1,532,486)	(760,105)	54,668
Motor, other classes	1,901,168	(1,127,654)	(600,027)	(8,206)
Shipping, aviation, transport	71,380	(26,857)	(20,123)	(17,353)
Fire and other damage to property	1,956,542	(1,078,882)	(846,160)	(73,369)
General third-party liability	1,137,129	(389,757)	(269,153)	26,348
Loan and guarantees	1,570	(290)	(425)	(878)
Miscellaneous pecuniary losses	76,679	(43,445)	(30,467)	(9,299)
Total	8,001,973	(4,314,946)	(2,641,966)	(26,622)

# 4. NET INTEREST INCOME

## INTEREST INCOME CALCULATED USING EFFECTIVE INTEREST RATE

(CZK'000)	2021	2020
Interest income from financial assets other than financial assets measured at fair value through profit or loss	655,060	676,896
Financial assets at fair value through other comprehensive income	282,170	298,433
Financial assets at amortized cost	372,890	378,463
Hedging derivatives	31,661	36,193
Other financial assets at fair value through profit or loss	416	363
Current accounts	45,167	32,039
TOTAL	732,305	745,491

# INTEREST EXPENSE CALCULATED USING EFFECTIVE INTEREST RATE

(tis. Kč)	2021	2020
Hedging derivatives	(57,251)	(53,505)
Interest expense on financial liabilities at amortized cost - leasing liabilities	(4,980)	(5,572)
TOTAL	(62,231)	(59,077)

# 5. NET GAINS/(LOSSES) FROM FINANCIAL INVESTMENTS AT FAIR VALUE THROUGH PROFIT AND LOSS

(CZK'000)	2021	2020
Instruments held for trading (including changes in fair value of derivatives held for trading)	207,255	(7,601)
Realized gains/ (losses)	10,836	(4,000)
Other financial instruments initially recognized at fair value through profit or loss	16,313	21,235
Foreign exchange gains (+) and losses (-)	(8,118)	4,501
(Losses)/ gains on unit-linked instruments	182,613	374,225
TOTAL	408,898	388,362

# 6. NET GAINS/(LOSSES) FROM FINANCIAL INVESTMENTS AT FAIR VALUE THROUGH OTHER COMPREHENSIVE INCOME

(CZK'000)	2021	2020
Realized gains	7 184	392
Fixed-income securities	7 184	392
Realized losses	(122,669)	(2,217)
Fixed-income securities	(122,669)	(2,217)
TOTAL	(115,485)	(1,825)

## ALLOWANCES FOR CREDIT LOSSES ON FINANCIAL ASSETS

(CZK'000)	2021	2020
Financial assets at amortized cost	74	(48)
Financial assets at fair value through other comprehensive income	4,654	(2,152)
TOTAL	4,728	(2,200)

# 7. FEE AND COMMISSION INCOME

(CZK'000)	2021	2020
Bank fee for investing into financial instruments	48,161	52,792
Commissions and profit-sharing received from reinsurers	127,560	87,345
Other commission income	10,969	9,922
TOTAL	186,690	150,059

# 8. OTHER INCOME

(CZK'000)	2021	2020
Gain from the sale of property and equipment	2,975	2,854
Rental income	1,617	1,717
FX gains	109,334	152,713
Loss from sale of AC bonds	(41,581)	-
Other operating income	26,629	31,746
TOTAL	98,974	189,030

# 9. NET BENEFITS AND CLAIMS FROM INSURANCE AND INVESTMENT CONTRACTS

<b>2021</b> (CZK'000)	Non-life insurance contracts	Life insurance contracts	Investment contracts with DPF	Total
Gross benefits and claims from insurance and investment contracts	(4,939,573)	(3,250,567)	(57,314)	(8,247,454)
Benefits and claims paid	(4,240,414)	(6,319,302)	(56,342)	(10,616,057)
Change in provision for outstanding claims (note 24)	(658,498)	116,264	-	(542,234)
Change in life insurance provision where policyholder bears investment risk (note 24)	-	3,039,614	-	3,039,614
Change in provision to cover the Company's share in liabilities of the Czech Insurers' Bureau (note 24)	-	-	-	-
Bonuses and rebates	(40,661)	(12,365)	-	(53,026)
Change in life insurance provision (note 24)	-	(74,778)	-	(74,778)
Change in provision for investment contract with DPF (note 24)	-	-	(972)	(972)
Reinsurer's share	918,069	508	-	918,577
Benefits and claims paid	496,739	602	-	497,341
Change in provision for outstanding claims (note 24)	417,271	(94)	-	417,176
Bonuses and rebates	4,060	-	-	4,060
Total net benefits and claims from insurance and investment contracts	(4,021,504)	(3,250,059)	(57,314)	(7,328,876)
	Non life		Investment	
<b>2020</b> (CZK'000)	Non-life insurance contracts	Life insurance contracts	Investment contracts with DPF	
Gross benefits and claims from insurance and investment contracts	insurance contracts (4,214,674)	contracts (4,485,731)	contracts with DPF (56,810)	(8,757,215)
Gross benefits and claims from insurance and investment contracts  Benefits and claims paid	insurance contracts (4,214,674) (3,791,118)	contracts (4,485,731) (5,633,381)	contracts with DPF	<b>(8,757,215)</b> (9,485,526)
Gross benefits and claims from insurance and investment contracts  Benefits and claims paid  Change in provision for outstanding claims (note 24)	insurance contracts (4,214,674)	contracts (4,485,731)	contracts with DPF (56,810)	<b>(8,757,215)</b> (9,485,526)
Gross benefits and claims from insurance and investment contracts  Benefits and claims paid  Change in provision for outstanding claims (note 24)  Change in life insurance provision where policyholder bears investment risk (note 24)	insurance contracts (4,214,674) (3,791,118)	contracts (4,485,731) (5,633,381)	contracts with DPF (56,810)	<b>(8,757,215)</b> (9,485,526)
Gross benefits and claims from insurance and investment contracts  Benefits and claims paid  Change in provision for outstanding claims (note 24)  Change in life insurance provision where policyholder bears investment risk (note 24)  Change in provision to cover the Company's share in liabilities of the zech Insurers' Bureau (note 24)	insurance contracts (4,214,674) (3,791,118) (404,461)	contracts (4,485,731) (5,633,381) (120,012) 2,356,788	contracts with DPF (56,810)	(8,757,215) (9,485,526) (524,473) 2,356,789
Gross benefits and claims from insurance and investment contracts  Benefits and claims paid  Change in provision for outstanding claims (note 24)  Change in life insurance provision where policyholder bears investment risk (note 24)  Change in provision to cover the Company's share in liabilities of the zech Insurers' Bureau (note 24)  Bonuses and rebates	insurance contracts (4,214,674) (3,791,118)	contracts (4,485,731) (5,633,381) (120,012) 2,356,788	contracts with DPF (56,810)	(8,757,215) (9,485,526) (524,473) 2,356,789
Gross benefits and claims from insurance and investment contracts  Benefits and claims paid  Change in provision for outstanding claims (note 24)  Change in life insurance provision where policyholder bears investment risk (note 24)  Change in provision to cover the Company's share in liabilities of the zech Insurers' Bureau (note 24)	insurance contracts (4,214,674) (3,791,118) (404,461)	contracts (4,485,731) (5,633,381) (120,012) 2,356,788	contracts with DPF (56,810)	(8,757,215) (9,485,526) (524,473) 2,356,789
Gross benefits and claims from insurance and investment contracts  Benefits and claims paid  Change in provision for outstanding claims (note 24)  Change in life insurance provision where policyholder bears investment risk (note 24)  Change in provision to cover the Company's share in liabilities of the zech Insurers' Bureau (note 24)  Bonuses and rebates	insurance contracts (4,214,674) (3,791,118) (404,461)	contracts (4,485,731) (5,633,381) (120,012) 2,356,788	contracts with DPF (56,810)	(8,757,215) (9,485,526) (524,473) 2,356,789 - 1,348 (1,109,571)
Gross benefits and claims from insurance and investment contracts  Benefits and claims paid  Change in provision for outstanding claims (note 24)  Change in life insurance provision where policyholder bears investment risk (note 24)  Change in provision to cover the Company's share in liabilities of the zech Insurers' Bureau (note 24)  Bonuses and rebates  Change in life insurance provision (note 24)	insurance contracts (4,214,674) (3,791,118) (404,461)	contracts (4,485,731) (5,633,381) (120,012) 2,356,788	contracts with DPF (56,810) (61,027)	(8,757,215) (9,485,526) (524,473) 2,356,789 - 1,348 (1,109,571) 4,217
Gross benefits and claims from insurance and investment contracts  Benefits and claims paid  Change in provision for outstanding claims (note 24)  Change in life insurance provision where policyholder bears investment risk (note 24)  Change in provision to cover the Company's share in liabilities of the zech Insurers' Bureau (note 24)  Bonuses and rebates  Change in life insurance provision (note 24)  Change in provision for investment contract with DPF (note 24)	insurance contracts (4,214,674) (3,791,118) (404,461) (19,096)	contracts (4,485,731) (5,633,381) (120,012) 2,356,788  - 20,444 (1,109,571)	contracts with DPF (56,810) (61,027)	(8,757,215) (9,485,526) (524,473) 2,356,789 - 1,348 (1,109,571) 4,217 370,735
Gross benefits and claims from insurance and investment contracts  Benefits and claims paid Change in provision for outstanding claims (note 24) Change in life insurance provision where policyholder bears investment risk (note 24) Change in provision to cover the Company's share in liabilities of the zech Insurers' Bureau (note 24) Bonuses and rebates Change in life insurance provision (note 24) Change in provision for investment contract with DPF (note 24)  Reinsurer's share	insurance contracts (4,214,674) (3,791,118) (404,461)  (19,096) 369,580	contracts (4,485,731) (5,633,381) (120,012) 2,356,788  - 20,444 (1,109,571) - 1,156	contracts with DPF (56,810) (61,027)	(8,757,215) (9,485,526) (524,473) 2,356,789 - 1,348 (1,109,571) 4,217 370,735 185,962
Gross benefits and claims from insurance and investment contracts  Benefits and claims paid  Change in provision for outstanding claims (note 24)  Change in life insurance provision where policyholder bears investment risk (note 24)  Change in provision to cover the Company's share in liabilities of the zech Insurers' Bureau (note 24)  Bonuses and rebates  Change in life insurance provision (note 24)  Change in provision for investment contract with DPF (note 24)  Reinsurer's share  Benefits and claims paid	insurance contracts (4,214,674) (3,791,118) (404,461)  (19,096) 369,580 184,879	contracts (4,485,731) (5,633,381) (120,012) 2,356,788  - 20,444 (1,109,571) - 1,156 1,083	contracts with DPF (56,810) (61,027)	(524,473) 2,356,789 - 1,348 (1,109,571) 4,217
Gross benefits and claims from insurance and investment contracts  Benefits and claims paid  Change in provision for outstanding claims (note 24)  Change in life insurance provision where policyholder bears investment risk (note 24)  Change in provision to cover the Company's share in liabilities of the zech Insurers' Bureau (note 24)  Bonuses and rebates  Change in life insurance provision (note 24)  Change in provision for investment contract with DPF (note 24)  Reinsurer's share  Benefits and claims paid  Change in provision for outstanding claims (note 24)	insurance contracts (4,214,674) (3,791,118) (404,461)  (19,096) 369,580 184,879 181,758	contracts (4,485,731) (5,633,381) (120,012) 2,356,788  - 20,444 (1,109,571) - 1,156 1,083	contracts with DPF (56,810) (61,027)	(8,757,215) (9,485,526) (524,473) 2,356,789 - 1,348 (1,109,571) 4,217 <b>370,735</b> 185,962 181,831

# 10. ACQUISITION COSTS, FEES AND COMMISSION EXPENSES

(CZK'000)	2021	2020
Acquisition costs	(3,060,187)	(2,814,208)
Commission expenses	(2,555,201)	(2,299,569)
Other acquisition costs	(586,662)	(597,874)
from which: personal expenses	(180,812)	(225,956)
Pro-rata deferral of commissions*	90,937	95,184
Financial placement bonus	(9,260)	(11,949)
Custody costs	(42,661)	(43,985)
Bank fees	(15,292)	(15,871)
TOTAL	(3,118,140)	(2,874,064)

<sup>\*</sup> Pro rata deferral of commissions corresponds to a change in deferred commissions in the statement of financial position – see Note 20.

# 11. OPERATING EXPENSES

As a part of general administrative expenses, auditor's remuneration represents CZK 4,344 thousand in 2021 and CZK 3,291 thousand in 2020 (statutory financial statements audit and group reporting audit; Auditor did not provide any other services).

<b>2021</b> (CZK'000)	Administration costs	Internal claim settlement costs	Total
Employee related expenses	(489,248)	(120,704)	(609,952)
General administrative expenses	(435,841)	(69,430)	(505,271)
Depreciation and amortization of fixed assets	(21,742)	(3,538)	(25,280)
Depreciation of the right-of-use asset*	(12,937)	11	(12,926)
Total operating expenses	(959,768)	(193,661)	(1,153,429)

<sup>\*</sup> Impact of IFRS 16 implementation - see Note 16.

<b>2020</b> (CZK'000)	Administration costs	Internal claim settlement costs	Total
Employee related expenses	(367,202)	(113,282)	(480,484)
General administrative expenses	(491,800)	(40,719)	(532,519)
Depreciation and amortization of fixed assets	(11,391)	(1,143)	(12,534)
Depreciation and amortization of fixed assets	(31,222)	-	(31,222)
Total operating expenses	(901,615)	(155,144)	(1,056,758)

## 12. EMPLOYEE INFORMATION

	Average number	Wages and	Health	Social		
<b>2021</b> (CZK'000)	of employees	salaries	insurance	insurance	Other costs	Total
Employees	710	(463,940)	(41,705)	(115,722)	(46,393)	(667,760)
Executives	32	(70,342)	(8,587)	(16,006)	(28,069)	(123,003)
Total	742	(534,282)	(50,292)	(131,728)	(74,462)	(790,763)
	Average					
<b>2020</b> (CZK'000)	number	Wages and	. Health	Social	0.1	
<b>2020</b> (CZR 000)	of employees	salaries	insurance	insurance	Other costs	Total
Employees	673	(414,339)	(39,443)	(105,713)	(37,452)	(596,947)
Executives	32	(63,890)	(5,873)	(13,443)	(26,287)	(109,493)
Total	705	(478,229)	(45,316)	(119,156)	(63,739)	(706,440)

Acquisition costs include Staff costs of CZK 180,812 thousand in 2021 and CZK 225,956 thousand in 2020 and Operating expenses of CZK 609,952 thousand in 2021 and CZK 480,484 thousand in 2020.

#### **REMUNERATION OF MEMBERS OF STATUTORY BODIES**

Remuneration of the members of the Board of Directors is subject to the approval of the Supervisory Board.
Remuneration for members of the Supervisory Board is subject to shareholder approval. The remuneration of the members of the Board of Directors amounted to CZK 25,518 thousand in 2021 and CZK 23,880 thousand in 2020.

#### **RETIREMENT BENEFITS**

The Company provides its employees (including senior management) with a voluntary contribution defined retirement scheme. Participating employees can contribute at least CZK 300 of their salaries each month to a pension fund approved by the Czech Ministry of Finance (MF CZ), with a contribution of CZK 500 – 1,000 from the Company.

# LIFE INSURANCE BENEFITS

The Company provides its employees (including senior management) with a contribution on life insurance policies

concluded by employees deliberately at the Company. Participating employees can contribute at least CZK 200 of their salaries monthly on their maximum of two policies at the Company, with a contribution of CZK 400 – 2,500 from the Company. The Company's contribution is provided only for the payment of premiums which are exempt from the employee's personal income tax in accordance with the effective wording of the Income Tax Act.

### **SEVERANCE**

Employees dismissed by their employer according to the Czech employment law. Employees who terminated employment agreement pursuant to § 52 paragraph 1 point. a) to c) of the Labour Code, are entitled to a payment up to two average monthly earnings depending on the date of employment termination. Additional termination benefits are granted to employees who were employed between 10-15 years (two average monthly salaries), 15 and more years (two and half of the average monthly salary) and simultaneously terminated employment agreement in pursuant to § 52 paragraph 1 point. a) to c) of the Labour Code.

#### 13. OTHER OPERATING EXPENSES

<b>2021</b> (CZK'000)	Non-life insurance contracts	Life insurance contracts	Non-technical	Total
Write-offs and allowances to insurance receivables	(24,868)	(2,044)	-	(26,912)
Mandatory contributions	(74,020)	-	-	(74,020)
FX losses	(78,737)	(32,424)	-	(111,161)
Other expenses	(6,293)	205	-	(6,088)
Total	(183,918)	(34,264)	-	(218,181)
<b>2020</b> (CZK'000)	Non-life insurance contracts	Life insurance contracts	Non-technical	Total
Write-offs and allowances to insurance receivables	(55,629)	(1,483)	-	(57,112)
Mandatory contributions	(77,244)	-	-	(77,244)
FX losses	(108 274)	(47,056)	-	(155,330)
Other expenses	(3,100)	(2,830)	-	(5,930)
Total	(244,248)	(51,369)	-	(295,617)

Mandatory contributions represent obligatory contributions to the guarantee fund of Czech Insurer's Bureau and Loss Prevention Fund.

# 14. INCOME TAX EXPENSE

The components of income tax expense for the years ended 31 December 2021 and 31 December 2020 are as follows:

(CZK'000)	2021	2020
Current year tax expense	(1,231,376)	(319,576)
Previous year (over) / under payment	29,018	(7,682)
Deferred tax (benefit) / expense relating to the origination and reversal of temporary differences	795,214	(1,757)
TOTAL	(407,144)	(329,015)

Reconciliation between the tax expense and the accounting profit multiplied by the domestic tax rate for the years ended 31 December 2021 and 31 December 2020 is as follows:

(CZK'000)	2021	2020
Profit before taxation	2,170,081	1,765,723
Applicable tax rates	19%	19%
Taxation at applicable tax rates	(412,315)	(335,487)
Previous year (over) / under accrual	29,018	(7,682)
Tax effect of non-taxable income	8,431,557	7,774,168
Tax effect of non-deductible expenses	(8,455,707)	(7,759,777)
Other	304	(237)
TOTAL	(407,144)	(329,015)

The applicable tax rate for 2021 and 2020 was 19%.

Legislative amendments effective from 1 January 2020 mean that the Company applies as tax-deductible expenses and taxable income creation, use and release of provisions pursuant to the Insurance Act, which is based on the Solvency II Directive.

The increase in income tax payable for 2021 compared to 2020 is due to the effect of taxation of reserves in the insurance industry, which accounts for more than 67% of the amount of tax payable for 2021.

The tax base was increased by ½ "one-off taxation of insurance companies" and a significant year-on-year decrease in SII reserves. The year-on-year movement of SII reserves at the end of 2021 was determined mainly by portfolio evolution and changing economic assumptions.

The increase in income tax payable due to the effect of the taxation of insurance reserves was offset by a corresponding increase in deferred tax, due to the fact that the accounting treatment is based on the principle of continuous duration of the entity.

Within the current period, the Company achieves and expects in future periods such a level of profit that fully justifies the expectation of recoverability of the reported deferred tax receivable.

Deferred tax is based on all temporary differences and is calculated using the liability method using the tax rate of 19%.

The deferred tax expense in the income statement comprises of the following temporary differences:

(CZK'000)	2021	2020
Provision for receivables due to policyholders	(3,111)	6,637
Employee benefits	6,081	3,362
Tangible and intangible assets	(9,541)	(5,048)
Lease	(23)	(159)
Financial instruments	(53,354)	(3,988)
Tax on technical provisions	854,673	(2,820)
Other	490	258
TOTAL	795,214	(1,757)

# DEFERRED TAX EFFECT RELATING TO OTHER COMPREHENSIVE INCOME

<b>2021</b> (CZK'000)	Before tax amount	Deferred tax	Net of tax amount
In respect of financial assets FVOCI	(858,175)	163,053	(695,122)
Shares	41,506	(7,886)	33,620
Bonds	(895,155)	170,080	(725,076)
Other assets	-	-	-
Hedging derivatives	(4,526)	860	(3,666)
In respect of financial assets FVOCI	98,542	(18,723)	79,819
Shares	-	-	-
Bonds	98,542	(18,723)	79,819
Impairment	(4,654)	884	(3,770)
Realized gains / (losses)	103,195	(19,607)	83,588
Hedging derivatives	-	-	_
Total	(759,634)	144,330	(615,303)

<b>2020</b> (CZK'000)	Before tax amount	Deferred tax	Net of tax amount
In respect of financial assets FVOCI	453,394	(86,145)	367,249
Shares	112,592	(21,393)	91,200
Bonds	331,867	(63,055)	268,812
Other assets	-	-	-
Hedging derivatives	8,935	(1,698)	7,237
In respect of financial assets FVOCI	2,712	(515)	2,197
Shares	-	-	-
Bonds	2,712	(515)	2,197
Impairment	2,152	(409)	1,743
Realized gains / (losses)	560	(106)	454
Hedging derivatives	-	-	-
Total	456,106	(86,660)	369,446

# **15. INTANGIBLE ASSETS**

<b>2021</b> (CZK'000)	Externally developed software	Total
Opening balance – acquisition costs	681,189	681,189
Opening balance – depreciation and impairment	(402,000)	(402,000)
Opening balance – carrying amount	279,189	279,189
Acquisition	168,617	547,690
Disposals	(183,983)	(563,057)
Amortisation	(65,472)	(65,472)
Disposal of accumulated amortisation	135,423	135,423
Closing balance – acquisition costs	665,823	665,823
Closing balance – depreciation and impairment	(332,050)	(332,050)
Closing balance – carrying amount	333,773	333,773

<b>2020</b> (CZK'000)	Externally developed software	Total
Opening balance – acquisition costs	520,263	520,263
Opening balance – depreciation and impairment	(358,328)	(358,328)
Opening balance – carrying amount	161,934	161,934
Acquisition	160,926	160,926
Disposals	-	-
Amortisation	(43,672)	(43,672)
Disposal of accumulated amortisation	-	
Closing balance – acquisition costs	681,189	681,189
Closing balance – depreciation and impairment	(402,000)	(402,000)
Closing balance - carrying amount	279,189	279,189

The amortization of intangible assets is presented in "Operating expenses" in the income statement.

# **16. PROPERTY AND EQUIPMENT**

<b>2021</b> (CZK'000)	Land and buildings	of which right-of-use asset	Other equipment	Total
Opening balance – acquisition costs	583,794	349,873	78,854	662,648
Opening balance – depreciation and impairment	(253,078)	(87,773)	(49,261)	(284,339)
Opening balance – carrying amount	348,715	262,100	29,593	378,309
Acquisition	40,841	36,340	5,144	45,985
Disposals	(75,146)	(4,740)	(7,435)	(82,580)
Depreciation	(58,069)	(50,484)	(9,814)	(67,884)
Disposal of accumulated depreciation	53,334	3,249	5,970	59,304
Closing balance – acquisition costs	549,490	381,472	76,563	626,053
Closing balance – depreciation and impairment	(239,814)	(135,007)	(53,105)	(292,919)
Closing balance – carrying amount	309,676	246,466	23,458	333,134
<b>2020</b> (CZK'000)	Land and buildings	of which right-of-use asset	Other equipment	Total
Opening balance – acquisition costs	541,107	316,074	75,302	616,409
Opening balance – depreciation and impairment	(181,676)	(41,949)	(45,725)	(227,401)
Opening balance – carrying amount	359,431	274,125	29,577	389,008
Acquisition	44,185	35,298	11,621	55,806
Disposals	(1,498)	(1,498)	(8,069)	(9,567)
Depreciation	(54,565)	(46,987)	(10,547)	(65,113)
Disposal of accumulated depreciation	1,163	1,163	7,011	8,174
Closing balance – acquisition costs	583,794	349,873	78,854	662,648

348,716

262,100

29,593

378,309

Closing balance - carrying amount

# 17. INVESTMENTS IN SUBSIDIARIES

(CZK'000)	2021	2020
Investments in subsidiaries measured at FVOCI	272,400	237,400
TOTAL INVESTMENTS IN EQUITY SECURITIES	272,400	237,400

As at 31 December 2021 and 31 December 2020, investments in subsidiaries ČSOB Pojišťovací servis, s.r.o. and Pardubická Rozvojová, a.s. were measured at cost, see accounting policies on subsidiaries as described in note 2.4, point 5.

(CZK'000)	Fair value 31 December 2021	Revenues from dividends recognized for 2021
Investments in ordinary shares of Pardubická Rozvojová, a.s.	272,000	-
Investments in ordinary shares of ČSOB Pojišťovací servis, s.r.o.	400	-
TOTAL	272,400	-
(CZK'000)	Fair value 31 December 2020	Revenues from dividends recognized for 2020
Investments in ordinary shares of Pardubická Rozvojová, a.s.	237,000	-
Investments in ordinary shares of ČSOB Pojišťovací servis, s.r.o.	400	-
TOTAL	237,400	-

# **18. FINANCIAL INSTRUMENTS**

# **FINANCIAL INSTRUMENTS - ASSETS**

<b>2021</b> (CZK'000)	Derivatives held for trading	Financial assets at fair value through profit and loss	Financial assets at fair value through other comprehensive income	Of which reclassified from FVTPL - overlay approach	Financial assets measured at amortized cost	Derivative held for cash flow hedges	Derivatives held for fair value hedges	Total
Loans and advances	-	7,842	-	-	168,925	-	-	176,767
Term loans	-	7,842	-	-	168,925	-	-	176,767
Equity instruments	-	1,132,586	1,021,738	-	-	-	-	1,132,586
Investment contracts (insurance)	-	13,077,429	-	-	-	-	-	13,077,429
Mutual fund units	-	13,077,429	-	-	-	-	-	13,077,429
Debt instruments issued by:	-	117,587	-	16,170,113	14,877,419	-	-	31,165,119
Public bodies	-	-	-	13,462,484	13,900,037	-	-	27,362,521
Credit institutions and investment firms	-	53,395	-	1,836,468	977,381	-	-	2,867,244
Corporates	-	64,193	-	871,161	-	-	-	935,354
Derivatives	6,378	-	-	-	-	2,689	518,865	527,933
Carrying value including accrued interest income	6,378	14,335,444	1,021,738	16,170,113	15,046,344	2,689	518,865	46,079,834

<b>2020</b> (CZK'000)	Derivatives held for trading	Financial assets at fair value through profit and loss	Financial assets at fair value through other comprehensive income	Of which reclassified from FVTPL - overlay approach	Financial assets measured at amortized cost	Derivative held for cash flow hedges	Derivatives held for fair value hedges	Total
Loans and advances	-	6,841	-	-	168,919	-	-	175,760
Term loans	-	6,841	-	-	168,919	-	-	175,760
Equity instruments	-	965,900	914,049	0	-	-	-	965,900
Investment contracts (insurance)	-	16,114,838	-	-	-	-	-	16,114,838
Mutual fund units	-	16,114,838	-	-	-	-	-	16,114,838
Debt instruments issued by	-	142,982	-	20,708,005	9,397,547	-	-	30,248,534
Public bodies	-	-	-	17,257,630	8,460,748	-	-	25,718,378
Credit institutions and investment firms	-	88,838	-	2,025,377	936,799	-	-	3,051,014
Corporates	-	54,144	-	1,424,998	-	-	-	1,479,142
Derivatives	3,789	-	-	-	-	814	116,699	121,302
Carrying value including accrued interest income	3,789	17,230,561	914,049	20,708,005	9,566,466	814	116,699	47,626,334

For short and long-term breakdown of assets see note 31.

# Cash and cash equivalents

All classes of cash and cash equivalents are measured at amortized cost. The ECLs for cash and cash equivalents balances were considered insignificant by the Company.

## Investments in debt securities at FVTPL

Debt securities mandatorily classified as at FVTPL by the Company represent securities held for trading and securities in a 'held to sell' business model. On initial recognition, the Company has irrevocably designated some of its securities at FVTPL.

Debt securities at FVTPL are carried at fair value, which also reflects any credit risk related writedowns and best represents Company's maximum exposure to credit risk.

No hedge accounting is kept for debt securities in FVTPL.

(CZK'000)	2021	2020
Debt securities mandatorily measured at FVTPL – HFT	117,587	142,982
Debt securities at FVTPL - UL clients risk	7,082,507	9,410,107
Debt securities at FVOCI	16,170,113	20,708,005
Debt securities at AC	14,877,419	9,397,547
TOTAL INVESTMENTS IN DEBT SECURITIES	38,247,625	39,658,641

## Investments in debt securities at FVOCI

The table below contains an analysis of the credit risk exposure of debt securities measured at FVOCI at 31 December 2021 and 31 December 2020, respectively, for which ECL was recognised based on the relevant credit risk

level. Information about the description of the credit risk classification system used by the Company and the approach to measuring ECL, including the definition of bankruptcy and SICR, which apply to debt securities in FVOCI.

	2021		2020		
(CZK'000)	Stage 1	Total	Stage 1	Total	
	(12 months ECL)		(12 months ECL)		
Czech government bonds					
- Excellent	13,172,919	13,172,919	16,377,794	16,377,794	
- Good	-	-	-	-	
- Satisfactory	-	-	-	-	
Total gross carrying amount	13,172,919	13,172,919	16,377,794	16,377,794	
Less credit loss allowance	(100)	(100)	(163)	(163)	
Net carrying value	13,172,820	13,172,820	16,377,631	16,377,631	
Municipal bonds					
- Excellent	289,693	289,693	880,053	880,053	
- Good	-	-	-	-	
- Satisfactory	-	-	-	-	
- Special monitoring	-	-	-	-	
- Default	-	-	-	-	
Total gross carrying amount	289,693	289,693	880,053	880,053	
Less credit loss allowance	(29)	(29)	(54)	(54)	
Net carrying value	289,664	289,664	879,999	879,999	
Corporate bonds					
- Excellent	2,661,584	2,661,584	3,407,162	3,407,162	
- Good	-	-	-	-	
- Satisfactory	47,306	47,306	49,040	49,040	
- Special monitoring	-	-	-	-	
- Default	-	-	-	-	
Total gross carrying amount	2,708,890	2,708,890	3,456,202	3,456,202	
Less credit loss allowance	(1,261)	(1,261)	(5,827)	(5,827)	
Net carrying value	2,707,629	2,707,629	3,450,375	3,450,375	
Total investments in debt securities measured at FVOCI	16,170,113	16,170,113	20,708,005	20,708,005	

The debt securities at FVOCI are not collateralised.

Movements in the credit loss allowance of bonds at FVOCI were insignificant.

#### **INVESTMENTS IN DEBT SECURITIES AT AC**

The following table contains an analysis of debt securities at AC by credit quality at 31 December 2021 and 31 December 2020, respectively, based on credit risk grades and discloses

the balances by three stages for the purpose of ECL measurement. The carrying amount of debt securities at AC at 31 December 2021 and 2020 below also represents the Company's maximum exposure to credit risk on these assets:

	2021		202	2020		
(CZK'000)	Stage 1	Total	Stage 1	Total		
	(12 months ECL)		(12 months ECL)			
Czech government bonds						
- Excellent	13,900,160	13,900,160	8,460,838	8,460,838		
- Good	-	-	-	-		
- Satisfactory	-	-	-	-		
Gross carrying amount	13,900,160	13,900,160	8,460,838	8,460,838		
Credit loss allowance	(123)	(123)	(90)	(90)		
Net carrying amount	13,900,037	13,900,037	8,460,748	8,460,748		
Corporate bonds						
- Excellent	977,471	977,471	936,967	936,967		
- Good	-	-	-	-		
- Satisfactory	-	-	-	-		
- Special monitoring	-	-	-	-		
- Default	-	-	-	-		
Gross carrying amount	977,471	977,471	936,967	936,967		
Credit loss allowance	(90)	(90)	(168)	(168)		
Net carrying amount	977,381	977,381	936,799	936,799		
Total investments in debt securities measured at AC	14,877,419	14,877,419	9,397,547	9,397,547		

As at 31 December 2021, no debt securities at AC have been pledged to third parties as collateral with respect to the mutual balance of closed derivative transactions. At 31 December 2020, debt securities at AC with a carrying value of CZK 66,477 thousand have been pledged. The counterparty was not allowed to sell further or re-pledge the investments.

Movements in the credit loss allowance and in the gross amortised cost amount of bonds carried at AC were insignificant.

# **INVESTMENT IN EQUITY SECURITIES**

(CZK'000)	2021	2020
Equity securities at FVTPL - HFT	110,848	51,851
Equity securities with reclassification to FVOCI - overlay approach	1,021,738	914,049
Equity securities at FVTPL - UL clients	5,855,577	6,584,321
Total investments in equity securities	6,988,163	7,550,221

The table below discloses investments in equity securities:

	202	21	202	0
(CZK'000)	Equity securities at FVTPL	Total	Equity securities at FVTPL	Total
Investments in mutual funds	6,988,163	6,988,163	7,550,221	7,550,221
Total investments in equity securities	6,988,163	6,988,163	7,550,221	7,550,221

# Investments in equity securities at FVTPL

Investments in equity securities at FVTPL represent securities held for trading and other equity securities for which FVOCI election was not made on initial recognition.

The tax impact of this reclassification would be CZK (7,886) thousand. By using the overlay approach, the Company eliminates the volatility associated with the adoption of IFRS 9, until the implementation of IFRS 17.

unrealized movements in fair value of CZK 33,620 thousand.

# Investments in equity securities at FVTPL with reclassification to OCI – overlay approach

Volatility resulting from IFRS 9 reclassified from the net result of financial instruments valued at fair value through profit or loss to valuation differences within the OCI relates to

(CZK'000)	2021	2020
Equity securities at overlay approach	1,021,738	914,049
Total investments in equity securities at overlay approach	1,021,738	914,049
(CZK'000)	2021	2020
Valuation differences reclassified based on overlay approach from PL to OCI	33,620	91,200
Total Valuation Differences from the overlay approach	33,620	91,200

# COMPARISON OF THE FAIR VALUES OF THE FINANCIAL ASSETS TO THEIR CARRYING VALUE

		Carrying value	Fair value
	'	14,335,444	14,335,444
		1,021,738	1,021,738
		6,378	6,378
		2,689	2,689
		518,865	518,865
		16,170,113	16,170,113
		15,046,344	15,033,170
		46,079,834	46,066,659
		Carrying value	Fair value
	-	17,230,561	17,230,561
		914,049	914,049
		3.789	3.789
		814	814
		116.699	116,699
			20,708,005
			11,388,810
		47,626,334	49,448,678
	Derivatives	Derivatives	
Derivatives held	held as CF		
	hedges		Total
	-	14,826	15,188
103	-	-	103
465	-	14,826	15,291
Derivatives held for trading	Derivatives held as CF hedges	Derivatives held as fair value hedges	Total
	held as CF	held as	
for trading	held as CF hedges	held as fair value hedges	Total 287,389 (15,657)
	for trading 362 103	Derivatives held for trading held as CF hedges  362 -  103 -	14,335,444 1,021,738 6,378 2,689 518,865 16,170,113 15,046,344 46,079,834  Carrying value 17,230,561 914,049 3,789 814 116,699 20,708,005 9,566,466 47,626,334  Derivatives held for trading hedges fair value hedges 362 103 - 14,826 103

# COMPARISON OF THE FAIR VALUES OF THE FINANCIAL LIABILITIES TO THEIR CARRYING VALUES

<b>2021</b> (CZK'000)	Carrying value	Fair value
Derivatives held for trading	465	465
Derivatives held for cash flow hedges	-	-
Derivatives held for fair value hedges	14,826	14,826
Total financial liabilities	15,291	15,291
<b>2020</b> (CZK'000)	Carrying value	Fair value
<b>2020</b> (CZK'000)  Derivatives held for trading	Carrying value 55	Fair value 55
Derivatives held for trading	55	55

#### **FAIR VALUE HIERARCHY**

Financial assets and liabilities at fair value (financial assets FVOCI, financial assets and liabilities held for trading and designated as at fair value through profit or loss) are valued according to the valuation hierarchy provided in IFRS 9 and IFRS 13.

The fair value calculation of commonly used financial instruments can be summarized as follows:

#### Level 1

If available, published price quotations of identical financial instruments in active markets are used to determine the fair value of financial assets or financial liabilities. Revaluation is obtained by comparing prices, which means that no model is involved in the process of revaluation. Financial instruments valued on this basis include government bonds.

Fair values of financial assets and financial liabilities that are traded in active markets are based on quoted market prices or dealer price quotations. For all other financial instruments, the Company determines fair values using valuation techniques.

### Level 2

Valuation techniques based on observable inputs, either directly (i.e. as prices) or indirectly (i.e. derived from prices). This category includes instruments valued using: quoted market prices in active markets for similar instruments; quoted prices for identical or similar instruments that are not actively traded; or other valuation techniques where all significant inputs are directly or indirectly observed from the market.

Debt instruments are measured by using the discounted cash flows method. Method is based on the estimated future cash flows and discount rate is based on the risk-free interest rates adjusted for credit margin. Margin is usually derived from an instrument with similar terms (same issuer, maturity, age etc.). Derivatives are measured by using the discounted cash flows method. Estimated future cash flows and market inputs (such as risk-free interest rates or foreign exchange rates) are used for measurement.

Financial instruments valued on this basis include interest rate swaps (IRS), FX forwards, deposits, mortgage

bonds, investment contracts (UL products) and other debt and equity instruments.

### Level 3

This level includes valuation techniques using significant inputs that are unobservable on the active market. This category includes all financial instruments where the valuation technique includes inputs not based on observable data and the unobservable inputs have a significant effect on the instrument's valuation. This category comprises financial instruments that are valued based on quoted prices for similar instruments where significant unobservable adjustments or assumptions are required to reflect differences between the instrument that is subject to valuation and a similar instrument.

Fair value of the investment funds is usually derived from the underlying assets value. The underlying assets measurement requires a professional judgment or estimation.

The fair value of bonds is determined using the discounted cash flow method for Level 2, additionally includes the professional judgement, which has a significant impact on the resulting value.

The financial instruments classified in this category are as follows: mortgage bonds with a maturity of more than one year, where the valuation model also uses market inputs that are not sufficiently observable, particularly a credit spread.

A valuation model is applied to determine the fair value of mortgage bonds. Input parameters of the model are adjusted on an annual basis to reflect actual inputs. Yield curves used in the model for discounting future cash flows are constructed from IRS rates and respective credit spreads. The credit spreads are derived from available market quotes of mortgage bonds and Czech government bonds. Yield curves for estimating future cash flows of mortgage bonds with variable coupon are still derived from IRS rates provided by KBC Bank.

An analysis of mortgage bonds was performed, taking into consideration the above facts, and market unobservable inputs were reassessed. The spread is derived from observed mortgage bond spread at five and ten years and the slope

of the Czech government yield curve. The management considers this a significant market unobservable input and, therefore, the mortgage bonds with a maturity of more than one year were transferred to Level 3 since 2019.

# IMPACT OF CHANGES IN KEY ASSUMPTIONS ON FAIR VALUE OF LEVEL 3 FINANCIAL INSTRUMENTS MEASURED AT FAIR VALUE

Management considers the value of the credit spread included in the discount factor applied on the estimated future cash flows from mortgage bonds as a key assumption not derived from observable market inputs, which is influencing the fair value of Level 3 debt financial instruments.

As at 31 December 2021, an increase / (decrease) of a credit spread by 50 basis points would (decrease) / increase the fair value of the mortgage bonds included in Level 3 by CZK 16,102 thousand (CZK 25,812 thousand as at 31 December

2020). Such a change of the credit spread is based on the variability of mortgage bond quotes that were observed by the management on the market.

The following table shows an analysis of financial instruments recorded at fair value, between those for which the fair value is based on quoted market prices and those for which the fair value is based on valuation techniques as at 31 December 2021:

<b>2021</b> (CZK'000)	Level 1	Level 2	Level 3	Total
Financial assets at fair value				
Financial assets at fair value through profit or loss	7,846,408	6,495,416	-	14,341,822
Held for trading derivatives	-	6,378	-	6,378
Loans & advances to credit institutions	-	7,842	-	7,842
Equity Instruments	1,050,027	82,559	-	1,132,586
of which overlay approach	939,179	82,559	-	1,021,738
Mutual fund units	6,759,252	6,318,177	-	13,077,429
Debt instruments	37,129	80,458	-	117,587
Financial assets at fair value through other comprehensive income	13,520,321	1,266,888	1,382,904	16,170,113
Equity Instruments	-	-	-	-
Debt instruments	13,520,321	1,266,888	1,382,904	16,170,113
Derivatives	-	521,555	-	521,555
Derivatives held for cash flow hedges		2,689	-	2,689
Derivatives held for fair value hedges	-	518,865	-	518,865
Financial assets measured at amortized cost				
Term deposits	-	168,925	-	168,925
Debt instruments	12,920,593	1,956,825	-	14,877,419
Total	34,287,322	10,409,607	1,382,904	46,079,834
Financial liabilities at fair value				
Derivatives held for trading	-	465	-	465
Derivatives held for cash flow hedges	-	-	-	-
Derivatives held for fair value hedges	-	14,826	-	14,826
Total	-	15,291	-	15,291

The following table shows an analysis of financial instruments recorded at fair value, between those for which the fair value is based on quoted market prices and those for which the fair

value is based on valuation techniques as at 31 December 2020:

<b>2020</b> (CZK'000)	Level 1	Level 2	Level 3	Total
Financial assets at fair value				
Financial assets at fair value through profit or loss	8,453,485	8,780,866	-	17,234,351
Held for trading derivatives	-	3,789	-	3,789
Loans & advances to credit institutions	-	6,841	-	6,841
Equity Instruments	885,411	80,489	-	965,900
of which overlay approach	833,560	80,489	-	914,049
Mutual fund units	7,534,463	8,580,375	-	16,114,838
Debt instruments	33,611	109,371	-	142,982
Financial assets at fair value through other comprehensive income	17,232,510	1,943,932	1,531,563	20,708,005
Equity Instruments	-	-	-	-
Debt instruments	17,232,510	1,943,932	1,531,563	20,708,005
Derivatives	-	117,513	-	117,513
Derivatives held for cash flow hedges	-	814	-	814
Derivatives held for fair value hedges	-	116,699	-	116,699
Financial assets measured at amortized cost				
Term deposits	-	168,919	-	168,919
Debt instruments	8,462,276	935,271	-	9,397,547
Total	34,148,271	11,946,500	1,531,563	47,626,334
Financial liabilities at fair value				
Derivatives held for trading	-	55	-	55
Derivatives held for cash flow hedges	-	12,901	-	12,901
Derivatives held for fair value hedges	-	258,776	-	258,776
Total	-	271,732	-	271,732

# MOVEMENTS IN LEVEL 3 FINANCIAL INSTRUMENTS MEASURED AT FAIR VALUE

The following table shows the reconciliation of the opening and closing balances of financial assets, which are recorded at fair value using valuation techniques based on market unobservable inputs:

	2021	2020
	Financial assets carried at fair value through other comprehensive income	Financial assets carried at fair value through other comprehensive income
(CZK'000)	Debt securities	Debt securities
At 1 January	1,531,563	1,514,565
Total gains / (losses) recorded in profit or loss	44,410	32,335
Total gains / (losses) recorded in other comprehensive income	(193,069)	(15,336)
Transfers to Level 3	-	-
Transfers from Level 3	-	-
Purchases	-	-
Settlement	-	-
Sale	-	-
At 31 December	1,382,904	1,531,564
Total gains / (losses) recorded in profit or loss related to assets held at the end of the reporting period	44,410	32,335

Total gains or losses recorded in profit or loss are included within the caption Net gains / (losses) on financial assets FVOCI.

### **DERIVATIVE FINANCIAL INSTRUMENTS**

<b>2021</b> (CZK'000)	Assets 6,378	Liabilities	amount
	6 278		
Derivatives held for trading	0,576	465	54,910
Currency forwards	-	-	-
Currency swaps	3,088	206	25,114
Interest swaps	3,289	259	29,796
Derivatives held for cash flow hedges	2,689	-	137,285
Currency swaps	2,689	-	137,285
Derivatives held for fair value hedges	518,865	14,826	4,801,175
Currency forwards	10,828	607	837,335
Currency swaps	409	5,978	463,840
Interest swaps	507,628	8,241	3,500,000
Total derivatives	527,933	15,291	4,993,370

0000			Nominal
<b>2020</b> (CZK'000)	Assets	Liabilities	amount
Derivatives held for trading	3,789	553,661	52,410
Currency forwards	-	-	-
Currency swaps	909	42	19,330
Interest swaps	2,880	14	33,080
Derivatives held for cash flow hedges	814	12,901	287,689
Currency swaps	814	12,901	287,689
Derivatives held for fair value hedges	116,699	258,776	5,450,910
Currency forwards	27,685	60	817,736
Currency swaps	4,257	32,228	813,174
Interest swaps	84,757	226,487	3,820,000
Total derivatives	121,302	271,732	5,791,009

# **DERIVATIVES HELD FOR TRADING**

This group involves a surplus of derivatives that are acquired in accordance with unit-linked provisions placement and are not covered by this provision. They are covered by the equity of the Company. The Company concludes interest rate swaps, which are acquired in order to secure cash flows (nominal amounts, payments of coupons) derived from a part of the bond portfolio. The bonds' portfolio is acquired in order to allocate unit-linked provisions.

Interest rate swaps are acquired to secure fixed interest rates and one-off payments of interest gains at the maturity of the underlying instrument.

The fair value of this instrument was CZK 5,913 thousand at 31 December 2021 and CZK 3,734 thousand at 31 December 2020.

For relations stated above hedging is not applied.

Negative fair value of all derivatives is recorded in liabilities.

# **HEDGE ACCOUNTING**

### **Cash flow hedging**

The Company eliminates foreign currency and interest risk realization impacts to profit or loss and cash flows.

The Company has to maintain a stable cash flow resulting from the ownership of the hedged instrument (i.e. to hedge notional amount and the coupon payments) within its hedging strategy considering hedge relationship type. Hedging instruments are used by the Company to hedge cash flows from part of the government bond portfolio denominated in foreign currencies. The Company uses derivative (cross-currency interest rate swap), the changes in its fair value partially or fully offset changes in fair value or cash flows of hedged items.

The fair value of the hedging instrument amounted to CZK 2,689 thousand as at 31 December 2021 and CZK (12,087) thousand as at 31 December 2020. The nature of the risks being hedged consists in the long-term of movements in

The primary financial statements are an integral part of the financial statements.

exchange and interest rates (foreign exchange and interest rate risks).

The information on the periods when the cash flows are expected to occur and when they are expected to affect profit or loss is described in the table below.

The negative gross amount reported in equity amounts to CZK 9,501 thousand as at 31 December 2021 (as at

31 December 2020: the negative amount of CZK 4,975 thousand), and the negative net amount, i.e. in-cluding deferred tax, amounts to CZK 7,696 thousand (in 2020: the negative amount of CZK 4,029 thousand).

The Company regularly (at least once a year) assesses the hedging relationship effectiveness; and also keeps hedging relationship documentation for the entire period of the application of the hedge accounting application.

<b>2021</b> (CZK'000)	Cash inflows	Cash outflows	Net cash inflows
Within one year	3,396	(3,973)	(577)
Within 1-2 years	139,039	(147,808)	(8,769)
Within 2-5 years	-	-	-
More than 5 years	-	-	-
<b>2020</b> (CZK'000)	Cash inflows	Cash outflows	Net cash inflows
Within one year	155,317	(156,921)	(1,604)
Within 1-2 years	3,396	(4,146)	(750)
Within 2-5 years	139,002	(141,634)	(2,632)
More than 5 years	-	-	-

#### **INCOME STATEMENT**

(CZK'000)	2021	2020
Within one year	(186)	(69)
Within 1-2 years	(8,603)	(359)
Within 2-5 years	-	(5 625)
More than 5 years	-	-

# **FAIR VALUE HEDGING**

The Company hedges interest rate and currency risk on certain fixed-rate CZK and foreign currency bonds classified as financial assets of FVOCI using interest rate and currency swaps. The conditions of fair value hedges are exactly in line with conditions of the underlying hedged instruments.

Furthermore, the Company hedges currency risk associated with equity investments classified as financial assets FVOCI through currency forward transactions.

The fair value of the hedging instruments amounted to CZK 504,040 thousand and CZK (142,077) thousand as at 31 December 2021 and 2020, respectively.

The impact of revaluation of hedging swaps in the income

statement was a profit of CZK 538,388 thousand as at 31 December 2021, and a profit of CZK 24,645 thousand as at 31 December 2020. The revaluation of the hedged bonds had an income statement effect of CZK (538,388) thousand as at 31 December 2021 and CZK (24,645) thousand as at 31 December 2020.

The impact of revaluation of currency forwards in the income statement was CZK 10,281 thousand as at 31 December 2021 and CZK 27,624 thousand as at 31 December 2020. The revaluation of hedged equity securities had an impact to the Company's result of CZK 24,312 thousand as at 31 December 2021 and of CZK 50.457 thousand as at 31 December 2020.

# **OFFSETTING FINANCIAL INSTRUMENTS**

The following table shows an analysis of the financial assets and liabilities that have been set-off or that are subject to an enforceable master netting arrangement or similar agreement with relevant counterparties.

<b>2021</b> (CZK'000)	Net amounts of financial instrument presented in the balance sheet	Amount set-off in the balance sheet	Amount not set-off amount
FINANCIAL ASSETS			
Derivatives not set-off that are subject to an enforceable master netting arrangement	527,933	-	527,933
Total carrying value	527,933	-	527,933
FINANCIAL LIABILITIES			
Derivatives not set-off that are subject to an enforceable master netting arrangement	15,290	-	15,290
Total carrying value	15,290	-	15,290
<b>2020</b> (CZK'000)	Net amounts of financial instrument presented in the balance sheet	Amount set-off in the balance sheet	Amount not set-off amount
<b>2020</b> (CZK'000)  FINANCIAL ASSETS	financial instrument presented in the		
	financial instrument presented in the		
FINANCIAL ASSETS	financial instrument presented in the balance sheet	balance sheet	
FINANCIAL ASSETS  Derivatives not set-off that are subject to an enforceable master netting arrangement	financial instrument presented in the balance sheet	balance sheet 121,302	
FINANCIAL ASSETS  Derivatives not set-off that are subject to an enforceable master netting arrangement  Total carrying value	financial instrument presented in the balance sheet	balance sheet 121,302	

In the case of mutual compensation of financial assets and liabilities of the Company, the overall financial situation would be following:

<b>2021</b> (CZK'000)	Net amounts of financial instrument presented in the balance sheet	Amount set-off in the balance sheet	Amount not set-off amount
FINANCIAL ASSETS			
Derivatives not set-off that are subject to an enforceable master netting arrangement	527,933	-	527,933
Total carrying value	527,933	-	527,933
FINANCIAL LIABILITIES			
Derivatives not set-off that are subject to an enforceable master netting arrangement	15,290	-	15,290
Total carrying value	15,290	-	15,290
<b>2020</b> (CZK'000)	Net amounts of financial instrument presented in the balance sheet	Amount set-off in the balance sheet	Amount not set-off amount
2020 (CZK'000)  FINANCIAL ASSETS	financial instrument presented in the		
	financial instrument presented in the		
FINANCIAL ASSETS	financial instrument presented in the balance sheet	balance sheet	
FINANCIAL ASSETS  Derivatives not set-off that are subject to an enforceable master netting arrangement	financial instrument presented in the balance sheet	balance sheet	
FINANCIAL ASSETS  Derivatives not set-off that are subject to an enforceable master netting arrangement  Total carrying value	financial instrument presented in the balance sheet	balance sheet	

# FINANCIAL COLLATERAL

Collateral provided to derivatives	107,293	107,288
<b>2020</b> (CZK'000)	Amount of guarantee/ collateral/commitments	Amount of collateral liabilities
Collateral provided to derivatives	-	-
<b>2021</b> (CZK'000)	Amount of guarantee/ collateral/commitments	Amount of collateral liabilities

The Company provided financial collateral to compensate payables from financial derivatives. Collateral is provided in the form of financial instrument guarantee. As at 31 December 2021, the Company did not report any payables from financial derivatives and did not pledge any financial

instruments. As at 31 December 2020, the state bond CZECH GOVT PRIN STRIP 0 12/04/36, ISIN CZ0000700828 in the carrying amount of CZK 66,477 thousand was used as collateral.

# 19. RECEIVABLES

		Allowance, impairment	
<b>2021</b> (CZK'000)	Gross	losses adjustment	Total
Insurance receivables	819,957	(95,632)	724,325
Amounts receivable from policyholders	803,879	(91,316)	712,564
Amounts receivable from intermediaries	5,094	(4,251)	843
Amounts receivable from direct ins. ops./other	10,983	(65)	10,918
Reinsurance receivables	310,017	-	310,017
Other receivables	57,477	-	57,477
Total	1,187,451	(95,632)	1,091,819
2020 (27/202)		Allowance, impairment losses	
<b>2020</b> (CZK'000)	Gross	adjustment	Total
Insurance receivables	884,963	(132,559)	752,404
Amounts receivable from policyholders	864,645	(126,930)	737,714
Amounts receivable from intermediaries	5,673	(5,499)	174
Amounts receivable from direct ins. ops./other	14,646	(129)	14,516
Reinsurance receivables	216,957	-	216,957
Other receivables	57,335	-	57,335
Total	1,159,255	(132,559)	1,026,696

All receivables are current.

Ageing of receivables and allowances is performed solely for the amounts receivable from policyholders and intermediaries. Allowances for other receivables are created on an individual basis.

2021	0 months	1-3 months	4 - 6 months	7 - 12 months	over 12 months	Total
Amounts receivable from policyholders	1,628	579,064	116,634	76,683	29,871	803,879
Allowances for amounts receivable from policyholders	-	36,880	18,131	19,328	16,976	91,315
Amounts receivable from intermediaries	-	-	-	-	5,094	5,094
Allowances for amounts receivable from intermediaries	-	-	-	-	4,251	4,251

2000					over 12	
2020	0 months	1-3 months	4 - 6 months	7 - 12 months	months	Celkem
Amounts receivable from policyholders	167,583	511,312	50,418	54,087	81,245	864,645
Allowances for amounts receivable from policyholders	-	99,662	7,401	7,940	11,927	126,930
Amounts receivable from intermediaries	-	-	-	129	5,543	5,673
Allowances for amounts receivable from intermediaries	_	_	_	125	5,374	5,499

The Company does not record significant financial assets overdue and without temporary or permanent impairment.

(CZK'000)	<b>2021</b> Allowance, impairment losses adjustment	2020 Allowance, impairment losses adjustment
At 1 January	(132,559)	(90,522)
Additions/ (disposals)	36,927	(42,036)
At 31 December	(95,632)	(132,559)

The Company reported the loss from impairment in Other expenses in the Income statement.

# 20. PREPAID ACQUISITION COMMISSIONS

<b>580,779</b> 299,988 (295,032) <b>585,736</b>	<b>350,469</b> 4,627,318 (4,541,338) <b>436,449</b>	<b>931,248</b> 4,927,306 (4,836,370) <b>1 022,185</b>
(295,032)	(4,541,338)	(4,836,370)
		, , , ,
585,736	436,449	1 022,185
Life insurance and investment contracts	Non-life insurance contracts	Total
558,271	277,793	836,065
259,854	4,054,644	4,314,498
(237,346)	(3,981,968)	(4,219,314)
580,779	350,469	931,248
	<b>558,271</b> 259,854 (237,346)	Life insurance and investment contracts         contracts           558,271         277,793           259,854         4,054,644           (237,346)         (3,981,968)

# **21. OTHER ASSETS**

(CZK'000)	2021	2020
Capitalized costs due to the nullification of negative provision	88,458	92,224
Accrued income	34,931	45,116
Prepaid expenses	60,508	44,511
Other assets	3,116	2,570
TOTAL	187,012	184,421

All other assets are current.

# 22. NET CHANGE IN OPERATING ASSETS

(CZK'000)	2021	2020
Net change in financial assets at fair value through profit or loss	230,787	71,294
Net change in securities measured at amortized cost	541,275	174,987
Net change in securities at fair value through other comprehensive income	21,627	(1,723)
Net change in hedging derivatives	(626,556)	(31,352)
Net change in other assets	(229,503)	(159,372)
Net change in reinsurer's share on claims and benefit payments	(4,327)	1,000
NET CHANGE IN OPERATING ASSETS	(66,698)	54,835

# 23. ISSUED SHARE CAPITAL

Issue (ISIN)	Type of security	Form	Nominal value (CZK'000)	Number of securities	Total amount (CZK'000)	Publicly tradable
CZ0008040516	Ordinary share	Registered	16,700	30	501,000	No
CZ0008040524	Ordinary share	Registered	8,350	40	334,000	No
CZ0008040532	Ordinary share	Registered	14,028	30	420,840	No
CZ0008040540	Ordinary share	Registered	7,014	40	280,560	No
CZ0008041159	Ordinary share	Registered	6,847	100	684,700	No
CZ0008041167	Ordinary share	Registered	5,751	100	575,148	No
Celkem	-	-	-	340	2,796,248	-

As at 31 December 2021, 100% of registered capital was fully paid up. The volume of the Company's registered capital is in accordance with the requirements of the Insurance Act regarding the insurance activities that the Company has been licensed for.

### **DIVIDEND AMOUNT PER 1 SHARE**

# Issue (ISIN) (CZK'000)

CZ0008040516	8,580
CZ0008040524	4,290
CZ0008040532	7,208
CZ0008040540	3,604
CZ0008041159	3,518
CZ0008041167	2,955

The dividends will be paid from the retained earnings account in the volume of 2020 result. Dividend from 2021 is still kept on the retained earnings account.

# 24. PROVISIONS FOR INSURANCE CONTRACTS AND INVESTMENT CONTRACTS WITH DISCRETIONARY PARTICIPATION FEATURES (DPF)

<b>2021</b> (CZK'000)	Non-life insurance contracts	Life insurance contracts	Investment contracts with DPF	Total
Gross liabilities from insurance contracts and investment contracts with DPF	9,779,314	29,522,612	706,384	40,008,309
Provisions for unearned premiums (note 9 – movement)	3,075,620	12,173	-	3,087,793
Life insurance provision	-	14,365,986	-	14,365,986
Provision for investment contracts with DPF (note 9 – movement)	-	-	706,384	706,384
Life insurance provision where policyholder bears investment risk (note 9 – movement)	-	13,059,104	-	13,059,104
Provision for claims outstanding (note 9 – movement)	6,676,705	1,864,075	-	8,540,779
Provision for bonuses and rebates	26,989	221,275	-	248,264
Reinsurers' share	1,189,106	3,222	-	1,192,328
Provision for unearned premiums	29,615	-	-	29,615
Provision for claims outstanding (note 9 – movement)	1,158,722	3,222	-	1,161,944
Provision for bonuses and rebates	769	-	-	769
Net liabilities from insurance contracts and investment contracts with DPF	8,590,208	29,519,390	706,384	38,815,981
	Non-life	Life		
<b>2020</b> (CZK'000)	Non-life insurance contracts	Life insurance contracts	Investment contracts with DPF	Total
2020 (CZK'000)  Gross liabilities from insurance contracts and investment contracts with DPF	insurance	insurance		Total <b>42,055,229</b>
Gross liabilities from insurance contracts and investment	insurance contracts	insurance contracts	contracts with DPF	
Gross liabilities from insurance contracts and investment contracts with DPF	insurance contracts 8,758,026	insurance contracts 32,591,792	contracts with DPF	42,055,229
Gross liabilities from insurance contracts and investment contracts with DPF  Provisions for unearned premiums (note 9 – movement)	insurance contracts 8,758,026	insurance contracts <b>32,591,792</b> 12,617	contracts with DPF	<b>42,055,229</b> 2,724,680
Gross liabilities from insurance contracts and investment contracts with DPF  Provisions for unearned premiums (note 9 – movement)  Life insurance provision	insurance contracts 8,758,026	insurance contracts <b>32,591,792</b> 12,617	705,411	<b>42,055,229</b> 2,724,680 14,291,208
Gross liabilities from insurance contracts and investment contracts with DPF  Provisions for unearned premiums (note 9 – movement)  Life insurance provision  Provision for investment contracts with DPF (note 9 – movement)  Life insurance provision where policyholder bears investment risk (note	insurance contracts 8,758,026	insurance contracts <b>32,591,792</b> 12,617 14,291,208	705,411	<b>42,055,229</b> 2,724,680 14,291,208 705,411
Gross liabilities from insurance contracts and investment contracts with DPF  Provisions for unearned premiums (note 9 – movement)  Life insurance provision  Provision for investment contracts with DPF (note 9 – movement)  Life insurance provision where policyholder bears investment risk (note 9 – movement)	insurance contracts  8,758,026  2,712,062  -	insurance contracts <b>32,591,792</b> 12,617 14,291,208  - 16,098,719	705,411	<b>42,055,229</b> 2,724,680 14,291,208 705,411 16,098,719
Gross liabilities from insurance contracts and investment contracts with DPF  Provisions for unearned premiums (note 9 – movement)  Life insurance provision  Provision for investment contracts with DPF (note 9 – movement)  Life insurance provision where policyholder bears investment risk (note 9 – movement)  Provision for claims outstanding (note 9 – movement)	insurance contracts  8,758,026  2,712,062  6,018,206	insurance contracts <b>32,591,792</b> 12,617 14,291,208  16,098,719 1,980,338	705,411	<b>42,055,229</b> 2,724,680 14,291,208 705,411 16,098,719 7,998,545
Gross liabilities from insurance contracts and investment contracts with DPF  Provisions for unearned premiums (note 9 – movement)  Life insurance provision  Provision for investment contracts with DPF (note 9 – movement)  Life insurance provision where policyholder bears investment risk (note 9 – movement)  Provision for claims outstanding (note 9 – movement)  Provision for bonuses and rebates  Provision to cover the Company's share in liabilities of	insurance contracts  8,758,026  2,712,062  6,018,206	insurance contracts <b>32,591,792</b> 12,617 14,291,208  16,098,719 1,980,338	705,411	<b>42,055,229</b> 2,724,680 14,291,208 705,411 16,098,719 7,998,545
Gross liabilities from insurance contracts and investment contracts with DPF  Provisions for unearned premiums (note 9 – movement)  Life insurance provision  Provision for investment contracts with DPF (note 9 – movement)  Life insurance provision where policyholder bears investment risk (note 9 – movement)  Provision for claims outstanding (note 9 – movement)  Provision for bonuses and rebates  Provision to cover the Company's share in liabilities of the Czech Insurers' Bureau (note 9 – movement)	insurance contracts  8,758,026  2,712,062  6,018,206 27,757	insurance contracts  32,591,792  12,617 14,291,208  - 16,098,719 1,980,338 208,910	705,411	42,055,229 2,724,680 14,291,208 705,411 16,098,719 7,998,545 236,667
Gross liabilities from insurance contracts and investment contracts with DPF  Provisions for unearned premiums (note 9 – movement)  Life insurance provision  Provision for investment contracts with DPF (note 9 – movement)  Life insurance provision where policyholder bears investment risk (note 9 – movement)  Provision for claims outstanding (note 9 – movement)  Provision for bonuses and rebates  Provision to cover the Company's share in liabilities of the Czech Insurers' Bureau (note 9 – movement)  the Czech Insurers' Bureau (note 9 – movement)	insurance contracts  8,758,026  2,712,062  6,018,206 27,757 - 763,449	insurance contracts  32,591,792  12,617 14,291,208  - 16,098,719 1,980,338 208,910	705,411	42,055,229 2,724,680 14,291,208 705,411 16,098,719 7,998,545 236,667
Gross liabilities from insurance contracts and investment contracts with DPF  Provisions for unearned premiums (note 9 – movement)  Life insurance provision  Provision for investment contracts with DPF (note 9 – movement)  Life insurance provision where policyholder bears investment risk (note 9 – movement)  Provision for claims outstanding (note 9 – movement)  Provision for bonuses and rebates  Provision to cover the Company's share in liabilities of the Czech Insurers' Bureau (note 9 – movement)  the Czech Insurers' Bureau (note 9 – movement)  Provision for unearned premiums	insurance contracts  8,758,026  2,712,062  6,018,206 27,757  - 763,449 21,246	insurance contracts  32,591,792  12,617 14,291,208  - 16,098,719 1,980,338 208,910 - 3,316	705,411	<b>42,055,229</b> 2,724,680 14,291,208 705,411 16,098,719 7,998,545 236,667 - <b>766,765</b> 21,246

Breakdown of provisions into short and long-term provisions is a part of the Note 31.

# LIFE INSURANCE AND INVESTMENT CONTRACTS LIABILITIES WITH DPF

The Company has only insurance contracts and investment contracts with DPF, there are no investment contracts liabilities without DPF. The table below shows movements on all life insurance and investment contracts liabilities.

<b>2021</b> (CZK'000)	Insurance contracts	Investment contracts with DPF	Total
At 1 January	32,591,792	705,411	33,297,204
Premium allocation	4,514,400	44,479	4,558,879
Release of liabilities due to benefits paid surrenders, and other terminations	(5,568,319)	(56,862)	(5,625,181)
Variance from claim development	(1,720,359)	-	(1,720,359)
Fees deducted	(475,981)	(2,643)	(478,624)
Provision revaluation	670,607	18,175	688,781
Other movements	(489,528)	(2,177)	(491,705)
At 31 December	29,522,612	706,384	30,228,995

<b>2020</b> (CZK'000)	Insurance contracts	Investment contracts with DPF	Total
At 1 January	33,739,868	709,629	34,449,496
Premium allocation	5,345,612	48,222	5,393,834
Release of liabilities due to benefits paid surrenders, and other terminations	(4,884,347)	(61,354)	(4,945,700)
Variance from claim development	(1,476,963)	-	(1,476,963)
Fees deducted	(487,085)	(2,986)	(490,071)
Provision revaluation	860,436	16,451	876,887
Other movements	(505,730)	(4,551)	(510,280)
At 31 December	32,591,792	705,411	33,297,204

# ZILLMERIZED PROVISION

(CZK'000)	2021	2020
Non-zillmerized provision	15,067,363	14,997,204
Zillmerization deduction	(8,579)	(10,192)
Nullification of negative provisions	(4,769)	(6,570)
ZILLMERIZED PROVISION RECORDED IN BALANCE SHEET	15,054,015	14,980,442

The Zillmerized provision is reported within the Insurance contracts provision of the statement of financial position.

# NON-LIFE INSURANCE CONTRACTS PROVISIONS

# PROVISION FOR OUTSTANDING CLAIMS

<b>2021</b> (CZK'000)	Insurance contracts liabilities	Reinsurance of liabilities	Net
At 1 January	6,018,207	741,451	5,276,755
Claims incurred in the current accident year	5,771,147	994,212	4,776,935
Claims incurred in prior accident years	(730,461)	(80,202)	(650,259)
Payments made on claims incurred in the current year	(3,075,267)	(402,241)	(2,673,026)
Payments made on claims incurred in prior years	(1,306,920)	(94,498)	(1,212,422)
At 31 December	6,676,705	1,158,722	5,517,983
<b>2020</b> (CZK'000)	Insurance contracts liabilities	Reinsurance of liabilities	Net
At 1 January	5,613,745	559,693	5,054,052
Claims incurred in the current accident year	4,673,554	266,500	4,407,054
Claims incurred in prior accident years	(358,601)	99,986	(458,587)
Payments made on claims incurred in the current year	(2,417,993)	(65,329)	(2,352,664)
Payments made on claims incurred in prior years	(1,492,498)	(119,399)	(1,373,100)
At 31 December	6,018,207	741,451	5,276,755
<b>2021</b> (CZK'000)	Insurance contracts liabilities	Reinsurance of liabilities	Net
Provision for outstanding claims (RBNS)	5,584,693	973,503	4,611,190
Provision for outstanding claims (IBNR)	1,092,011	185,219	906,793
Outstanding claims provision	6,676,705	1,158,722	5,517,983
<b>2020</b> (CZK′000)	Insurance contracts liabilities	Reinsurance of liabilities	Net
Provision for outstanding claims (RBNS)	4,801,408	556,449	4,244,958
Provision for outstanding claims (IBNR)	1,216,799	185,002	1,031,797
Outstanding claims provision	6,018,206	741,451	5,276,755
PROVISION FOR UNEARNED PREMIUM  2021 (CZK'000)	Insurance	Reinsurance	
	contracts liabilities	of liabilities	Net 2 COO S4C
At 1 January	2,712,062	21,246	2,690,816
Premiums written in the year	9,022,256	620,846	8,401,410
Premiums earned during the year	(8,658,698)	(612,477)	(8,046,221)
At 31 December	3,075,620	29,615	3,046,005
<b>2020</b> (CZK′000)	Insurance contracts liabilities	Reinsurance of liabilities	Net
At 1 January	2,387,851	19,319	2,368,531
Premiums written in the year	8,326,185	484,057	7,842,128
Premiums earned during the year	(8,001,973)	(482,130)	(7,519,843)
At 31 December	2,712,062	21,246	2,690,816

# 25. TAXATION

(CZK'000)			2021	2020
Current tax assets			320,388	270,690
Current tax liabilities			1,194,116	329,484
Total current tax asset/(liabilities)			(873,728)	(58,794)
<b>2021</b> (CZK'000)	Deferred tax asset	Deferred tax liability	Impact to the income statement	Impact to other comprehensive income
Provision for receivables due to policy holders	16,398	-	(3,111)	
Employee benefits	20,729	-	6,081	
Tangible and intangible assets	55,208	(2,020)	(9,541)	
Tangible assets - lease	2,787	-	(23)	
Financial instruments	19,366	(339)	(53,354)	(144,330)
Adjustments to property	851,854	-	854,673	
Other	1,940	-	490	
Total	986,281	(2,359)	795,214	(144,330)
<b>2020</b> (CZK'000)	Deferred tax asset	Deferred tax liability	Impact to the income statement	Impact to other comprehensive income
Provision for receivables due to policy holders	19,509	-	6,637	
Employee benefits	14,648	-	3,362	
Tangible and intangible assets	64,709	(1,980)	(5,048)	
Tangible assets - lease	2,811	-	(159)	
Financial instruments	15,337	(87,287)	(3,988)	(86,660)
Other	-	(2,820)	(2,820)	
Adjustments to property	1,450	-	258	
Total	118,464	(92,087)	(1,757)	(86,660
(CZK'000)			2021	2020
At 1 January			26,377	114,794
Deferred tax recorded in the income statement (-expense/ +income)			795,214	(1,757)

# **26. PAYABLES**

144,330

965,922

(86,660)

26,377

All payables are current. The carrying amounts disclosed above correspond with fair value at the reporting date.

(CZK'000)	2021	2020
Insurance payables	2,261,873	1,855,536
Amounts payable in respect of policyholders	1,932,278	1,500,880
Amounts payable intermediaries	285,041	315,384
Amounts payable direct insurance – other	44,554	39,272
Reinsurance payables	173,028	137,751
Total payables	2,434,901	1,993,287

Deferred tax recorded in equity

At 31 December

# 27. LIABILITIES FROM LEASE CONTRACTS

As at 31 December 2021, the amount of the finance lease liability was CZK 257,125 thousand (as at 31 December 2020: CZK 275,180 thousand).

The Company recognized in the income statement interest expense from these liabilities of CZK 4,980 thousand in 2021 (in 2020: CZK 5,572 thousand) and in the cash flow statement maturity of lease contracts amounted to CZK 58,607 thousand and CZK 54,800 thousand in 2021 and 2020, respectively.

(CZK'000)	2021	2020
Current	55,270	51,966
Long-term	201,856	224,914
Total	257,125	275,180
Maturity analysis on contractual undiscounted cash flows basis (CZK'000)	2021	2020
Within one year	55,270	51,966
From 1 year to 5 years	138,283	150,347
More than 5 years	63,572	72,867
Total	257,125	275,180

# 28. OTHER PAYABLES

(CZK'000)	2021	2020
Deferred liabilities and income	16,798	15,987
Estimated salaries and other items	109,100	77,095
Estimated liabilities due to intermediaries	243,647	215,805
Accrued expenses related to financial placements	4,687	6,174
Employee benefits	57,602	52,880
Estimated liabilities due to suppliers, policyholders	204,772	199,211
Other	44,031	86,713
Total	680,637	653,865

All other payables are current.

# 29. NET CHANGE IN OPERATING LIABILITIES

(CZK'000)	2021	2020
Net change in contract liabilities without reinsurance	458,645	326,842
Net change in other liabilities	425,551	602,091
Total	884,196	928,933

#### 30. RISK MANAGEMENT FRAMEWORK

### **GOVERNANCE FRAMEWORK**

The main objective of the Company's risk management is maintaining financial stability and creating value for the clients, shareholders and other stakeholders. Key management recognizes the critical importance of having effective risk management systems in place and established a Risk Management Department to serve this purpose. Its main goal is to propose, maintain and assess the performance of the risk management framework in the Company. The risk management framework can be understood as a set of policies and procedures developed for managing specific risk types. Its implementation ensures a due process of risk identification, assessment of their significance and proposal of measures for their mitigation to an acceptable level including regular monitoring and reporting of the risks identified to senior management.

Integral part of the basic risk management framework is also a process of own risk and solvency assessment (i.e. ORSA). By doing this, the Risk Management Department meets the risk management function according to the Insurance Act (according to the regulation Solvency II).

In order to support proper functioning of the risk management process the Board of Directors has established several advisory committees; at least one Board of Directors member sits in each committee and is responsible for the consistency of the committee's activities and the Company policies. Approval of the individual policies for the management of risks and the risk position monitoring is done by the Risk and Capital management Committee.

# CAPITAL MANAGEMENT OBJECTIVES, POLICIES AND APPROACH

The Company's approach to managing capital involves managing assets, liabilities and risks in a coordinated way, assessing shortfalls between reported and required capital levels on a regular basis and taking appropriate actions to influence the capital position of the Company in the light of changes in economic conditions and risk characteristics.

The capital requirements are routinely forecast on a periodic basis, and assessed against the forecast available capital to maintain capital adequacy even in future periods.

Capital adequacy calculation is carried out using the Standard formula. The Company does not utilize any internal nor

partially internal model. The Company meets the criteria for capital adequacy. Further information on capital adequacy management will be published in the Report on solvency and financial situation.

The Company's primary capital management policy is to hold sufficient capital to cover the statutory requirements based on the Insurance Act. For the purpose of regulatory requirements the Company manages capital determined in accordance with the requirements of the directive as at 31 December 2021 in the amount of CZK 7,785,989 thousand (as at 31 December 2020; CZK 7,524,895 thousand).

### **REGULATORY FRAMEWORK**

Regulators are primarily interested in protecting the rights of policyholders and monitor them closely to ensure that the Company is satisfactorily managing affairs in agreement with their interests. At the same time, regulators are also interested in ensuring that the Company maintains an appropriate solvency position to meet unforeseen liabilities arising from economic shocks or natural disasters.

The operations of the Company are subject to regulatory requirements especially stated in the Insurance Act.

Such regulations not only prescribe approval and monitoring of activities, but also impose certain restrictive provisions (e.g., capital adequacy) to minimize the risk of default and insolvency on the part of insurance companies to meet unforeseen liabilities as these arise.

### ASSET LIABILITY MANAGEMENT (ALM) FRAMEWORK

Financial risks arise from open positions in interest rate, currency, property and equity products, all of which are exposed to general and specific market movements.

The Company manages these positions within an ALM framework that has been developer:

- to achieve sufficient long-term investment returns;
- to minimize the value mismatch between assets and liabilities in case of macroeconomic environment movements and;

- to ensure that in each period sufficient cash flow is available to meet liabilities arising from insurance and investment;
- for effective use of allocated capital.

The principal technique used by the Company to match assets to the liabilities is concluding transactions using the appropriate investment instruments in order to ensure consistency of assets and liabilities arising from the insurance and investment contracts and to optimize investment income, investment risk and capital efficiency.

# 31. INSURANCE AND FINANCIAL RISK

# **INSURANCE RISK**

The principal risk the Company faces under insurance contracts is that the actual claims and benefit payments or the timing thereof, differ from expectations. This is influenced by the frequency of claims, severity of claims, actual benefits paid and subsequent development of long-term claims. Therefore, the objective of the Company is to ensure that sufficient reserves are available to cover these liabilities.

The variability of risks is improved by careful selection and implementation of underwriting strategy guidelines, as well as the use of reinsurance arrangements.

The Company purchases reinsurance as part of its risks mitigation program. Reinsurance ceded is placed on both a proportional and non-proportional basis.

The Company diversifies credit risk from ceded reinsurance by placing reinsurance contracts with multiple reinsurance partners in accordance with the rules set out in the KBC CRF (Central Reinsurance Function) Security List.

There is no exposure from one reinsurer that exceeds 15% of total reinsurance assets at the reporting date, with the exception of KBC Group Re.

Liabilities for life insurance contracts and liabilities for investment contracts with DPF according to the type of insurance:

(CZK'000)	2021	2020
Whole-life life insurance	27,615,719	30,565,094
Temporary life insurance	9,260	9,258
Guaranteed annuity insurance	1,654	1,667
Endowment life insurance	31,905	35,434
Claim reserve	1,864,075	1,980,338
Total life insurance	29,522,612	32,591,792
Total investment contracts with DPF	706,384	705,411
Total	30,228,995	33,297,204

# Life insurance contracts (including investment contracts with DPF)

The following types of life insurance contracts and investment contracts with DPF are in the Company's portfolio:

- classic endowment policies where agreed sum assured is paid in case of death or maturity or critical illness;
- universal life type of contracts where agreed sum assured is paid in case of death or critical illness and the capital value is paid at maturity;
- unit-linked type of contracts;
- risk contracts (especially group business);

The majority of the products (all except the group business) allow policyholders to add other risk riders – typically accident or illness protection.

The majority of contracts, except for pure risk contracts, have a surrender option.

Typically in the case of universal life and unit-linked type of policies, an ad hoc premium may be paid and ad-hoc partial withdrawal may be allowed by the Company.

The main risks that the Company is exposed to in life insurance type of products are as follows:

- Mortality risk risk of loss arising due to policyholder death experience being different than expected;
- Morbidity risk risk of loss arising due to policyholder health experience being different than expected;
- Longevity risk risk of loss arising due to the annuitant living longer than expected;

- Investment return risk risk of loss arising from actual returns being different than expected;
- Expense risk risk of loss arising from expense experience being different than expected;
- Policyholder decision risk risk of loss arising due to policyholder experiences (lapses and surrenders) being different than expected.

The Company's underwriting strategy is designed to ensure that risks are well diversified in terms of the type of risk and the level of insured benefits. This is largely achieved through the use of medical screening in order to ensure that pricing takes account of current health conditions and family medical history, regular review of actual claims experience and product pricing, as well as detailed claims handling procedures. Underwriting limits are in place to enforce appropriate risk selection criteria.

For contracts where death or disability is the insured risk, the significant factors that could increase the overall frequency of claims are widespread changes in lifestyle and natural disasters, resulting in earlier or more claims than expected.

For contracts with DPF, the participating nature of these contracts results in a significant portion of the insurance risk being shared with the insured party.

The insurance risk described above is also affected by the contract holder's right to pay reduced premiums or no future premiums or to terminate the contract completely. As a result, the amount of insurance risk is also subject to contract holder behaviour.

The tables below show the mortality risk concentration (sum at risk terms) of life contracts.

<b>2021</b> Sum at risk	Sum at risk (CZK'000)	Sum at risk (%)
0 – 99 999	3,578,698	3.6%
100 000 – 199 999	9,636,092	9.7%
200 000 – 299 999	7,641,315	7.7%
300 000 – 599 999	15,642,850	15.7%
600 000 and more	62,991,693	63.3%
TOTAL excl. Group business	99,490,648	100.0%
Group business	125,017,720	-
<b>2020</b> Sum at risk	Sum at risk (CZK'000)	Sum at risk (%)
<b>2020</b> Sum at risk 0 – 99 999		Sum at risk (%) 4.0%
	(CZK'000)	
0 – 99 999	(CZK'000) 3,690,496	4.0%
0 – 99 999 100 000 – 199 999	(CZK'000) 3,690,496 10,071,563	4.0% 10.9%
0 – 99 999 100 000 – 199 999 200 000 – 299 999	(CZK'000) 3,690,496 10,071,563 7,857,673	4.0% 10.9% 8.5%
0 - 99 999 100 000 - 199 999 200 000 - 299 999 300 000 - 599 999	(CZK'000) 3,690,496 10,071,563 7,857,673 15,840,322	4.0% 10.9% 8.5% 17.2%

The tables below show the concentration (in premium terms) of life contracts.

<b>2021</b> (CZK'000)	Insurance contracts	Investment contracts with DPF
Endowment	419,957	-
Universal life	205,813	45,010
Unit-linked	3,420,130	1,959
Group contracts	593,439	-
Total	4,639,339	46,969

<b>2020</b> (CZK'000)	Insurance contracts	Investment contracts with DPF
Endowment	445,628	-
Universal life	224,114	47,610
Unit-linked	4,116,138	2,058
Group contracts	606,393	-
Total	5,392,273	49,668

The geographical concentration of the Company's life insurance liabilities and investment contract liabilities with DPF is concentrated in the Czech Republic only.

### **KEY ASSUMPTIONS**

Material judgment is required in determining the value of liabilities and in the choice of assumptions . Assumptions in use are based on past experience, current internal data, external market indices and benchmarks which reflect current observable market prices and other published information. Assumptions and prudent estimates are determined at the date of valuation. Assumptions are

further evaluated on a continuous basis in order to ensure realistic and reasonable valuations.

The key assumptions to which the estimation of liabilities is particularly sensitive are as follows.

### MACROECONOMIC ASSUMPTIONS

#### Risk free rates:

Government rates are used as an approximation of the risk

free rate (RFR).

#### Investment return:

Investment revenues are assumed on the basis of expected future income from related asset portfolio, connected with life insurance. New future cash flows are reinvested with Czech government bond depending on the interest rate

taking into account the future expected cash flows purchased on par if positive, if negative for 1M swap interest rate.

# Discount rate:

The discount rate is assumed to be at the level of the risk free rates, for portfolio A, consisting of products with embedded guarantee of yield (positive technical interest rate), minus 25 bps margin (to estimate value of financial options and

guarantees included in contracts). For the life investment contracts (unit linked) the discount rate is assumed to be at the level of the risk free rates.

### Inflation:

The inflation assumption is applied to the expected development of future Company expenses.

A mix of the consumer price index and salary inflation

development is assumed. The mix is based on the current expense analysis – part sensitive to CPI and part related to salaries.

# Unrealized gains/losses (UCG/L):

In order to reflect unrealized gains/losses on the portfolio of assets at amortised cost covering technical reserve, the actual value of unrealized gains/losses on related portfolio of assets

at amortised cost covering accounting reserve should be deducted from fair value.

<sup>&</sup>lt;sup>1</sup> The Company uses various methods – deterministic as well as stochastic to determine the value of its liabilities. The value of liabilities stated in this report was set using the deterministic method and was computed in accordance with the instructions of the Czech Society of Actuaries issued for the purpose of testing reserve adequacy.

#### **DEMOGRAPHIC ASSUMPTIONS**

# Mortality and morbidity:

Expected mortality and morbidity the development are based on the Company's historical experience. The ratio between rates used in premium calculation and Company's experience is analysed and applied in the projection. Assumptions usually are differentiated by age, sex, policy year and contract type.

### Lapses:

Expected lapse development is based on the Company's historical experience.

The lapse assumptions are estimated separately for product types, policy year, contract status (paid-up – yes x no), etc.

#### **OTHER ASSUMPTIONS**

#### **Expenses:**

Expenses are assumed on the historical experience level taking into account their future increase in line with the

expense inflation (see above - part Inflation).

### Investment margin:

It has been assumed that an investment return exceeding guaranteed interest rate plus investment margin is distributed among policyholders. Investment margins are

assumed to be according to policy types and it is agreed by the Board of Directors of the Company.

#### Partial withdrawals:

Regular monthly withdrawals as a percentage of policyholder's cash value are based on the Company history. All the assumptions described above are set on the best estimate level adjusted by a risk margin which is as follows:

### **Parameter**

Loss ratios Expenses

# Risk margin Mortality and morbidity Lapses

**Expenses** inflation Partial withdrawals Discount rate Investment margin

relative increase of 10 % relative increase of 10 % or 25% relative increase of 10 % relative increase of 10 % relative increase of 10 % relative decrease of 10 % absolute decrease by 25 bps or relative decrease of 10%

### **SENSITIVITY**

The analysis below is performed for reasonably possible movements in key assumptions with all other assumptions held constant, showing the impact on the liability value and profit before tax. The correlation of assumptions will have a significant effect in determining the ultimate claims liabilities, but to demonstrate the impact due to changes in assumptions, assumptions had to be changed on an individual basis. It should be noted that movements in these assumptions are non-linear. Sensitivity information will also

vary according to the current economic assumptions. Where options and guarantees exist they are the main reason for the asymmetry of sensitivities.

The Company tests life liability value if the following changes occur (the impact on profit/equity is limited only to the result of the change of liability in the case of its insufficiency in the worsened scenario):

2021 Assumption	Change	Impact on profit before tax (CZK'000)	Impact on Equity (CZK'000)
Mortality and morbidity	10%	-	-
Mortality and morbidity	(10)%	-	-
Expenses	10%	-	-
Expenses	(10)%	-	-
Expense inflation	+1 % (absolutely)	-	-
Expense inflation	(1) % (absolutely)	-	-
Lapse and surrenders rate	+30%	-	-
Lapse and surrenders rate	(30)%	-	-
Risk free rate	+1 %	-	-
Risk free rate	(1) %	-	-
<b>2020</b> Assumption	Change	Impact on profit before tax (CZK'000)	Impact on Equity (CZK'000)
Mortality and morbidity	10%	-	-
Mortality and morbidity	(10)%	-	-
Expenses	10%	-	-
Expenses	(10)%	-	-
Expense inflation	+1 % (absolutely)	-	-
Expense inflation	(1) % (absolutely)	-	-
Lapse and surrenders rate	+30%	-	-
Lapse and surrenders rate	(30)%	-	-
Risk free rate	+1 %	-	-
Risk free rate	(1) %	-	_
	(1) 14		

No result of above stated scenarios lead to the insufficiency of technical provisions.

### Non-life insurance contracts

The Company principally issues most of the general insurance contracts including:

- Accident & health;
- Industrial accidents;
- Motor, third-party liability;
- Motor, other;
- Shipping, aviation, transport;
- Fire and other damage to property;
- General third-party liability;
- Miscellaneous pecuniary losses;
- Legal expenses insurance;
- Internet risks insurance.

For general insurance contracts the most significant risk arises from natural disasters. For longer tail claims such as MTPL that take some years to settle, there is also inflation and revision risk.

The above risk exposure is mitigated by diversification across a large portfolio of insurance contracts. The variability of risks is improved by careful selection and implementation of underwriting strategies, which are designed to ensure that risks are diversified in terms of type of risk and the level of insured benefits. Further, the Company uses, according to the risk amount, segmented procedures for investigating and settling reported claims focused on assessing all available documents and information regarding claims, a number of regular revisions and inspections in claims settlement processes and established procedures for identifying, investigating and proving insurance fraud. All above policies and procedures are put in place to reduce the risk exposure of the Company. The Company further enforces a policy of actively managing and promptly pursuing claims, in order to reduce its exposure to unpredictable future developments that can negatively impact the business. Inflation risk is mitigated by taking expected inflation into account when

estimating insurance contract liabilities.

The Company has also limited its exposure by imposing maximum claim amounts on certain risks (especially natural perils) as well as the use of reinsurance arrangements in order to limit exposure especially to catastrophic events (especially floods).

The purpose of this risk underwriting and reinsurance strategy is to limit the Company's exposure to risks arising from catastrophic events, according to its willingness to accept certain risks in accordance with the limits determined by the Company's management.

The Company uses professional risk management models (prepared by experts from third parties) to assess catastrophe exposure. However, there is always a risk that the assumptions and techniques used in these models are unreliable or that claims arising from an unmodelled event are greater than those arising from a modelled event.

As a further guide to the level of catastrophe exposure written by the Company, the tables below show hypothetical claims arising for various realistic disaster scenarios based on the Company's average risk exposures in 2021.

To analyse the sensitivity of actuarial risk in 2021, as well as to assess the effectiveness of methods for reducing it, an aggregate stress scenario based on a combination of different natural catastrophic events occurring within one year was used. The estimated probability of a given scenario exceeds the probability of 1/500. Reducing the impact on the insurance company is implemented, among other things, by transferring risk to reinsurers using all relevant reinsurance arrangements effective as at the balance sheet date. The Company's reinsurance program is regularly reviewed to best reflect the current risk appetite and profile of the insurance company. This scenario is chosen to reflect not only the risk of increasing frequency of natural catastrophic events, but also to verify the adequacy of reinsurance coverage (by applying extremely high flood damage). The amount of individual damages is based on the results of modelling of natural catastrophic events (using professional third party models) and among other things it reflects actual historical damages and current size of the Company's portfolio.

2021	Stress scenario - n	atural catastrophic risks
(CZK'000)	Event type	Gross damage
Event 1	Flood	2,834,909
Event 2	Flood	435,671
Event 3	Whirlwind	601,299
Event 4	Hail	210,097
	Gross impact to	Net impact to
Profit before tax	4,081,976	220,000
Equity	3,306,400	178,200
2020	Stress scenario - n	atural catastrophic risks
(CZK'000)	Event type	Gross damage
Event 1	Flood	2,289,484
Event 2	Flood	464,218
Event 3	Whirlwind	503,080
Event 4	Hail	115,547
	Gross impact to	Net impact to
Profit before tax	3,372,330	266,297
Equity	2,731,587	215,700

The table below shows the concentration of non-life insurance contract liabilities by type of contract.

<b>2021</b> (CZK'000)	Gross liabilities	Reinsurance of liabilities	Net liabilities
Accident & health	221,423	5	221,418
Industrial accidents	7,173	2,484	4,690
Motor, third-party liability	4,340,300	305,332	4,034,967
Motor, other classes	1,131,431	10,561	1,120,870
Shipping, aviation, transport	88,408	63,116	25,292
Fire and other damage to property	2,302,587	464,206	1,838,381
General third-party liability	1,373,476	213,516	1,159,961
Miscellaneous pecuniary losses	314,517	129,888	184,629
Total	9,779,314	1,189,106	8,590,208
<b>2020</b> (CZK'000)	Gross liabilities	Reinsurance of liabilities	Net liabilities
<b>2020</b> (CZK'000) Accident & health			Net liabilities 247,609
	liabilities	of liabilities	
Accident & health	liabilities 247,616	of liabilities	247,609
Accident & health Industrial accidents	liabilities 247,616 16,741	of liabilities 7 7,983	247,609 8,758
Accident & health Industrial accidents Motor, third-party liability	liabilities 247,616 16,741 4,219,378	of liabilities 7 7,983 305,402	247,609 8,758 3,913,976
Accident & health Industrial accidents Motor, third-party liability Motor, other classes	liabilities 247,616 16,741 4,219,378 955,809	of liabilities 7 7,983 305,402 2,102	247,609 8,758 3,913,976 953,707
Accident & health Industrial accidents Motor, third-party liability Motor, other classes Shipping, aviation, transport	liabilities 247,616 16,741 4,219,378 955,809 60,942	of liabilities 7 7,983 305,402 2,102 39,647	247,609 8,758 3,913,976 953,707 21,296
Accident & health Industrial accidents Motor, third-party liability Motor, other classes Shipping, aviation, transport Fire and other damage to property	liabilities 247,616 16,741 4,219,378 955,809 60,942 1,895,085	of liabilities 7 7,983 305,402 2,102 39,647 170,075	247,609 8,758 3,913,976 953,707 21,296 1,725,010

The geographical concentration of the Company's non-life insurance contract liabilities is mainly in the Czech Republic

except for some possible foreign claims from MTPL contracts.

#### **KEY ASSUMPTIONS**

The principal assumption underlying the liability estimates is that the Company's future claims development will follow a similar pattern to past claims development experience. This includes assumptions in respect of average claim costs, claim handling costs, claim inflation factors and claim numbers for each accident year. Additional qualitative judgments are used to assess the extent to which past trends may not apply in the future. For example, one-off occurrences, changes in market factors such as public attitude to claiming, economic

conditions, as well as internal factors such as portfolio mix, policy conditions and claims handling procedures. Judgment is further used to assess the extent to which external factors such as judicial decisions and legislation affected the estimates.

Other key circumstances affecting the reliability of assumptions include variation in interest rates and delays in settlement.

# **CLAIMS DEVELOPMENT TABLE**

The following tables show the estimated cumulative incurred claims, including both claims notified and IBNR for each successive accident year at each reporting date, together with cumulative payments to date. The cumulative claims estimate and cumulative payments are in CZK.

In setting claims provisions the Company gives consideration to the probability and magnitude of future experience and exercises a degree of caution in setting reserves where there is considerable uncertainty. In general, the uncertainty associated with the ultimate claims experience in an accident

year is greatest when the accident year is at an early stage of development and the margin necessary to provide the necessary confidence in the provisions adequacy is relatively at its highest. As claims develop, and the ultimate cost of claims becomes more certain, the relative level of margin maintained should decrease. However, due to the uncertainty inherited in the estimation process, the actual overall claim provision may not always be in surplus.

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Year of origin of an insured event (CZK'000)	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	Total
As at insured event year-end	2,161,243	2,330,965	2,639,828	2,589,594	2,330,965 2,639,828 2,589,594 2,764,092	2,359,928	2,894,634	3,328,111	3,328,111 2,834,781 2,957,263	2,957,263	3,229,064	3,597,639	3,771,088	3,771,088 4,347,618 4,458,730 5,487,653	4,458,730	5,487,653	
After 1 year	2,051,442	2,132,432	2,491,096	2,404,810	2,552,297	2,239,146	2,753,123	3,190,262	2,940,892	2,893,196	3,144,571	3,600,692	3,680,787	4,291,554	4,175,958		
After 2 years	1,975,909	2,076,893	2,288,745	2,340,326	2,495,224	2,187,289	2,774,509	3,017,145	2,889,693	2,856,272	3,147,523	3,636,584	3,620,116	4,273,754			
After 3 years	1,968,580	2,029,938	2,281,783	2,291,473	2,461,644	2,129,018	2,602,080	3,009,994	2,869,686	2,836,644	3,167,324	3,617,461	3,598,681				
After 4 years	1,875,901	1,970,881	2,203,540	2,179,185	2,343,614	2,047,589	2,552,257	2,918,853	2,675,038	2,783,236	3,135,592	3,514,986					
After 5 years	1,821,620	1,913,629	2,167,216	2,136,491	2,327,339	2,032,246	2,530,461	2,910,534	2,611,669	2,592,295	2,890,154						
After 6 years	1,782,111	1,894,735	2,159,391	2,117,672	2,318,604	2,029,652	2,513,085	2,888,362	2,583,046	2,554,623							
After 7 years	1,752,666	1,874,820	2,175,013	2,111,718	2,318,045	2,028,409	2,511,813	2,881,845	2,577,828								
After 8 years	1,735,410	1,865,110	2,168,841	2,101,205	2,316,091	2,025,541	2,520,651	2,883,305									
After 9 years	1,732,089	1,863,721	2,152,088	2,098,476	2,318,779	2,020,309	2,509,528										
After 10 years	1,720,872	1,859,004	2,151,593	2,083,729	2,308,757	2,017,756											
After 11 years	1,721,183	1,860,552	2,144,013	2,081,832	2,306,679												
After 12 years	1,722,806	1,854,656	2,142,203	2,076,839													
After 13 years	1,715,280	1,853,304	2,139,328														
After 14 years	1,714,860	1,852,562															
After 15 years	1,714,267																
Current estimate of cumulative incurred claims	1,714,267	1,714,267 1,852,562	2,139,328	2,076,839	2,306,679	2,017,756	2,509,528	2,883,305	2,577,828	2,554,623	2,890,154	3,514,986	3,598,681	4,273,754	4,175,958	5,487,653	46,573,899

GROSS NON-LIFE INSURANCE CONTRACTS PROVISIONS  Year of origin of an insured event 2006 2007 2008 2009 (CZK'000)	INSURAN 2006	CE CONTR	ACTS PRO	OVISIONS 2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	Celkem
As at insured event year-end	1,039,998	1,107,172	1,319,010	1,306,779	1,444,730	1,201,403	1,520,360	1,797,419	1,398,455	1,429,020	1,518,636	1,671,140	1,746,727	2,162,428	2,201,470	2,798,213	
After 1 year	1,491,178	1,658,160	1,889,946	1,820,751	2,053,992	1,712,403	2,197,999	2,552,878	2,062,963	2,117,051	2,344,245	2,624,625	2,622,187	3,193,923	3,042,149		
After 2 years	1,577,458	1,736,361	1,980,531	1,949,816	2,201,917	1,853,967	2,304,940	2,718,518	2,247,352	2,250,486	2,482,118	2,848,226	2,846,138	3,383,694			
After 3 years	1,616,455	1,774,320	2,023,866	1,997,000	2,244,619	1,903,221	2,373,593	2,766,632	2,360,184	2,331,840	2,571,681	2,944,294	2,957,431				
After 4 years	1,634,866	1,789,307	2,051,472	2,023,109	2,264,431	1,929,548	2,402,907	2,799,072	2,403,622	2,359,845	2,617,629	3,012,910					
After 5 years	1,644,213	1,797,599	2,097,388	2,030,126	2,276,244	1,943,149	2,422,294	2,816,198	2,420,546	2,372,944	2,641,366						
After 6 years	1,655,153	1,803,527	2,103,514	2,049,133	2,283,631	1,952,509	2,430,359	2,821,021	2,450,426	2,391,463							
After 7 years	1,661,502	1,810,463	2,104,772	2,050,561	2,284,327	1,956,399	2,432,576	2,827,720	2,454,681								
After 8 years	1,694,666	1,819,268	2,108,663	2,053,506	2,289,085	1,960,006	2,434,250	2,841,864									
After 9 years	1,698,948	1,823,561	2,123,645	2,053,846	2,292,393	1,963,949	2,435,171										
After 10 years	1,704,768	1,823,843	2,124,068	2,059,312	2,293,422	1,968,400											
After 11 years	1,705,539	1,824,740	2,126,076	2,059,448	2,293,812												
After 12 years	1,707,025	1,832,331	2,126,133	2,060,518													
After 13 years	1,707,025	1,832,341	2,126,210														
After 14 years	1,707,712	1,832,926															
After 15 years	1,707,712																
Cumulated insurance payments	1,707,712	1,832,926	2,126,210	2,060,518	2,293,812	1,968,400	2,435,171	2,841,864	2,454,681	2,391,463	2,641,366	3,012,910	2,957,431	3,383,694	3,042,149	2,798,213	39,948,520
Gross current estimate of claims provision incurred	6,555	19,636	13,118	16,322	12,866	49,356	74,357	41,441	123,147	163,160	248,788	502,075	641,250	890,060	1,133,809	2,689,441	6,625,379
Current estimate of surplus/(inadequacy)	28,358	1,783	5,592	6,878	3,461	2,626	29,789	14,712	34,210	68,735	83,655	198,867	292,225	141,578	306,891	510,315	1,732,674
% of surplus/ (inadequacy) of the opening balance of provision, gross	57%	36%	39%	34%	32%	32%	42%	39%	43%	45%	43%	47%	49%	19%	35%	28%	34%

#### **SENSITIVITY**

The main risk to which value of non-life liabilities are sensitive the most – relates to MTPL portfolio.

Future development of the paid annuities – especially their obligatory indexation – affects the RBNS provision.

The table below shows the MTPL RBNS sensitivity to the change in indexation of MTPL annuities.

<b>2021</b> Relative change in the indexation	Impact to Profit before tax (CZK '000)	Impact to Equity (CZK '000)
20%	(4,516)	(3,658)
10%	(679)	(550)
(10)%	5,193	4,206
(20)%	8,011	6,489
<b>2020</b> Relative change in the indexation	Impact to Profit before tax (CZK '000)	Impact to Equity (CZK '000)
<b>2020</b> Relative change in the indexation 20%		
	before tax (CZK '000)	(CZK '000)
20%	before tax (CZK '000) (6,140)	(CZK '000) (4,973)

#### **Financial risks**

The risk management function within the Company is carried out with respect to financial risks, operational risks and legal risks. Financial risk comprises market risk (including currency risk, interest rate risk and other price risks), credit risk and liquidity risk. The primary function of financial risk

management is to establish risk limits and to ensure that any exposure to risk stays within these limits. The operational and legal risk management functions are intended to ensure the proper functioning of internal policies and procedures in order to minimise operational and legal risks.

# **Credit risk**

Credit risk is the risk that one party to a financial instrument will cause a financial loss to the other party by failing to discharge an obligation.

The following policies and procedures are in place to mitigate the Company's exposure to credit risk:

The Company follows the internal limits.

A Company credit risk policy defined in the Investment strategy sets out the assessment and determination of what constitutes credit risk for the Company. Compliance with the policy is monitored and exposures and breaches are reported to the Company's Risk Management department. The Investment strategy is regularly reviewed for pertinence and for changes in the risk environment.

Concentration of risk is limited by the policy guideline which is set each year by the Board of Directors and are subject to regular risk management reviews.

The Company diversifies credit risk from ceded reinsurance by placing reinsurance contracts with multiple reinsurance partners in accordance with the rules set out in the KBC CRF (Central Reinsurance Function) Security List.

The Company issues unit-linked investment policies in a number of its operations. In the unit-linked business the policy-holder bears the investment risk on the assets held in the unit-linked funds as the policy benefits are directly linked to the value of the assets in the fund. Therefore, the Company has no material credit risk on unit-linked financial assets.

# Credit exposure

The table below shows the maximum exposure to credit risk for the components of the statement of financial position and

items such as future commitments. The maximum exposure is shown gross, before the effect of mitigation through the use of master netting or collateral agreements and the use of credit derivatives.

# Credit exposure by credit rating

The table below provides information regarding the credit risk exposure of the Company by classifying assets according to the Company's credit ratings of counterparties.

Sources of credit ratings are the agencies S&P and Moody's (the Company uses second best rating in the case of multiple ratings existence). If available, the Company considers the

rating of particular issuer. In the case that particular issuer of the investment is not rated, the Company considers the rating as non-rated.

Credit exposure of receivables is assessed based on ageing (Note 19).

<b>2021</b> (CZK'000)	AAA	AA	А	BBB	Not rated	Total
Financial assets	1,080,117	27,047,683	7,464,764	432,616	10,054,654	46,079,834
At amortized cost	977,381	13,900,037	168,926	-	-	15,046,344
Financial assets at fair value through other comprehensive income	102,736	13,147,646	1,078,392	432,616	1,408,723	16,170,113
At fair value through profit or loss	-	-	59,308	-	1,205,085	1,264,393
of which overlay approach	-	-	-	-	1,021,738	1,021,738
At fair value through profit or loss (unit-linked)	-	-	5,636,583	-	7,440,845	13,077,429
Hedging derivatives with positive fair value	-	-	521,555	-	-	521,555
Reinsurance assets	-	463,406	657,576	71,346	-	1,192,328
Receivables	-	97,844	204,725	7,448	781,802	1,091,819
Insurance receivables	-	-	-	-	724,325	724,325
Reinsurance receivables		97,844	204,725	7,448	-	310,017
Other receivables			-	-	57,477	57,477
Cash and cash equivalents	-	-	455,839	-	-	455,839
Total	1,080,117	27,608,933	8,782,903	511,411	10,836,456	48,819,820

<b>2020</b> (CZK'000)	AAA	AA	Α	BBB	Not rated	Total
Financial assets	1,038,471	25,230,189	9,887,588	719,387	10,750,698	47,626,334
At amortized cost	936,799	8,460,748	168,919	0	0	9,566,466
Financial assets at fair value through other comprehensive income	101,672	16,769,441	1,606,319	719,387	1,511,186	20,708,005
At fair value through profit or loss	-	-	92,572	-	1,026,941	1,119,512
of which overlay approach	-	-	-	-	914,049	914,049
At fair value through profit or loss (unit-linked)	-	-	7,902,267	-	8,212,571	16,114,838
Hedging derivatives with positive fair value	-	-	117,513	-	-	117,513
Reinsurance assets	-	301,825	398,520	66,420	-	766,765
Receivables	-	79,331	132,136	5,490	809,739	1,026,696
Insurance receivables	-	-	-	-	752,404	752,404
Reinsurance receivables	=	79,331	132,136	5,490	-	216,957
Other receivables	-	-	-	-	57,335	57,335
Cash and cash equivalents	-	-	367,968	-	-	367,968
Total	1,038,471	25,611,346	10,786,212	791,297	11,560,437	49,787,763

During the year, no credit exposure limits defined in the Insurance Act were exceeded.

The following table shows the largest asset concentrations:

% of financial a	issets portfol	ic
------------------	----------------	----

Counterparty	2021	2020
Czech Republic	58.07%	51.13%
KBC Group	28.97%	32.79%
Erste Group	0.90%	0.97%

There are no financial assets past due but not impaired.

# Liquidity risk

A liquidity risk is the risk that the Company may face difficulties with its ability to settle its insurance liabilities. In worst case scenario there is also a liquidity risk related to the time mismatch between gross cash outflow and estimated collateral claims.

The liquidity risk of the Company's assets is very limited as:

 More than 100 % of the financial assets are placed to liquid assets (mainly government bonds). This percentage includes assets which are standardly liquid on the financial market regardless of the accounting classification, it means involvement of all liquid instruments including those classified at amortized cost (AC);

 repo facility is agreed with ČSOB bank in case it is needed.

# **Maturity profiles**

The table below summarizes the expected maturity profile of the non-derivative financial assets and financial liabilities and remaining contractual obligations of the Company. Individual amounts are in first case calculated on the basis of the undiscounted cash flow method.

For insurance contracts liabilities and reinsurance assets, maturity profiles are determined based on the estimated timing of net cash outflows from the recognized insurance liabilities. Unearned premiums and the reinsurers' share of

unearned premiums have been included in the 'up to one year' column.

The Company maintains a portfolio of highly liquid assets that could be realized in the case of unexpected cash flow fluctuations.

Maturity analysis on contractual basis – undiscounted future cash flow method:

<b>2021</b> (CZK'000)	Carrying amount	Up to a year	1-5 years	5-15 years	Over 15 years	No maturity date	Total
Financial assets	46,079,834	9,446,673	14,314,648	23,484,568	3,612,147	3,013,487	53,871,524
At amortized cost	15,046,344	1,102,261	3,633,162	12,524,692	2,289,719	-	19,549,834
At fair value through other comprehensive income	16,170,113	4,322,720	4,146,372	9,666,792	1,322,429	-	19,458,314
At fair value through profit or loss	14,341,822	4,010,864	6,532,015	785,456	-	3,013,487	14,341,822
of which overlay approach	1,021,738	-	-	-	-	1,021,738	1,021,738
Hedging derivatives with positive fair value	521,555	10,828	3,098	507,628	-	-	521,555
Reinsurance assets*	1,192,328	742,886	374,267	56,893	18,282	-	1,192,328
Receivables	1,091,819	1,091,819	-	-	-	-	1,091,819
Cash and cash equivalents	455,839	455,839	-	-	-	-	455,839
Total assets	48 819,820	11,737,217	14,688,915	23,541,461	3,630,429	3,013,487	56,611,510
Liabilities from life insurance contracts *	29,522,612	6,689,497	10,266,151	5,422,730	7,144,234	-	29,522,612
Liabilities from investment contracts with DPF *	706,384	25,382	115,840	145,048	420,114	-	706,384
Liabilities from non-life insurance contract *	9,779,314	7,085,264	2,166,548	379,327	148,175	-	9,779,314
Financial liabilities	15,291	6,585	8,706	-	-	-	15,291
Payables	2,434,901	2,434,901	-	-	-	-	2,434,901
Other payables	680,636	-	-	-	-	680,636	680,636
Liabilities from lease contracts	257,125	57,972	147,525	68,865	-	-	274,362
Total liabilities	43,396,263	16,299,600	12,704,770	6,015,970	7,712,523	680,636	43,413,500

<b>2020</b> (CZK'000)	Carrying amount	Up to a year	1-5 years	5-15 years	Over 15 years	No maturity date	Total
Financial assets	47,626,334	5,598,926	24,733,460	15,129,293	4,835,350	2,478,467	52,775,496
At amortized cost	9,566,466	251,636	3,848,822	5,687,742	3,064,269	-	12,852,469
At fair value through other comprehensive income	20,708,005	2,181,254	9,766,490	8,852,339	1,771,081	0	22,571,164
At fair value through profit or loss	17,234,350	3,134,095	11,117,334	504,454	-	2,478,467	17,234,350
of which overlay approach	914,049	-	-	-	-	914 ,49	914,049
Hedging derivatives with positive fair value	117,513	31,941	814	84,757	-	-	117,513
Reinsurance assets*	766,765	427,455	255,472	48,348	35,490	-	766,765
Receivables	1,026,696	1,026,696	-	-	-	-	1,026,696
Cash and cash equivalents	367,968	367,968	-	-	-	-	367,968
Total assets	49,787,763	7,421,045	24,988,933	15,177,641	4,870,840	2,478,467	54,936,925
Liabilities from life insurance contracts *	32,591,792	6,330,445	14,027,182	5,179,403	7,054,761	-	32,591,792
Liabilities from investment contracts with DPF *	705,411	20,177	120,354	149,950	414,930	-	705,411
Liabilities from non-life insurance contract *	8,758,025	6,257,970	2,092,578	253,123	154,354	-	8,758,025
Financial liabilities	271,732	29,320	73,903	168,509	-	=	271,732
Payables	1,993,287	1,993,287	-	-	-	-	1,993,287
Other payables	653,865	-	-	-	-	653,865	653,865
Liabilities from lease contracts	275,180	54,587	159,370	78,687	-	-	292,644
Total liabilities	45,249,293	14,685,788	16,473,387	5,829,672	7,624,045	653,865	45,266,757

<sup>\*</sup> Technical provisions and the reinsurers' share on technical provisions are presented based on a remaining maturity.

### Market risk

Market risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market prices.

Market risk comprises three types of risk:

- foreign exchange rates (currency risk);
- interest rate risk (changes in interest rates);
- market prices (price risk) other than currency and interest rate.

A Company's market risk policy setting out the assessment and determination of what constitutes market risk for the Company is in place. Compliance with the policy is monitored and exposures and breaches are reported to the Company's Risk committee on a monthly basis. The policy is reviewed regularly for relevance and for changes in the risk environment.

Asset allocation and portfolio limit structure are set to ensure that assets back specific policyholder's liabilities and that assets are held to:

- deliver income and gains for policyholders which are in line with expectations of the policyholders; and
- meet the risk limits.

The Company issues unit-linked investment policies in a number of its operations. In the unitlinked business, the policyholder bears the investment risk of the assets held in the unitlinked funds as the policy benefits are directly linked to the value of the assets in the fund. The Company's exposure to market risk on this business is limited to the extent that income arising from asset management charges is based on the value of assets in the fund.

# **Currency risk**

Currency risk is very limited as all assets held in other than CZK are hedged to CZK. Therefore, the sensitivity to currency

risk is not presented in the financial statements.

#### Interest rate risk

Interest rate risk is the risk that the value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates.

The table below summarizes the sensitivity analysis of profit before tax and equity on changes of interest market rates (represent the adjustment of fair value of financial assets valued at fair value including the effect of hedges).

<b>2021</b> (CZK'000)	Change in variables	Impact on profit before tax	Impact on equity
CZK Yield curve	+100 basis points	330,767	(375,821)
CZK Yield curve	(100) basis points	(303,401)	430,885
2020 (27)		Impact on profit	
<b>2020</b> (CZK'000)	Change in variables	Impact on profit before tax	Impact on equity
<b>2020</b> (CZK'000)  CZK Yield curve	Change in variables +100 basis points		Impact on equity (800,053)

The method used for deriving data about sensitivity and significant variables has not changed this year.

The Company sets the interest rate risk limits based on a change in the fair value of assets and liabilities when a 10 bps yield curve increase is experienced. The Company also observes the VaR at the level of 99.9%.

#### Other market risks

Price risk is the risk that the fair value of future cash flows of a financial instrument will fluctuate because of changes in market prices (other than those arising from interest rate risk or currency risk), whether those changes are caused by factors specific to the individual financial instrument or its issuer, or factors affecting all similar financial instruments traded in the market.

The Company's equity and property price risk exposure relates to financial assets and liabilities whose values will fluctuate as a result of changes in market prices, principally investment securities not held for the account of unit-linked business.

The Company's price risk policy requires it to manage such risks by setting and monitoring objectives and constraints on investments, diversification plans and limits on investments. The Company sets VaRs which is used by company for

measuring of risks and which is the assessment of potential loss based on 99.9% reliability. When calculating VaR percentile method is used with the assumptions that the value of portfolio is linear function of risk drivers and the composition of funds is unchanged during the period. The period considered is one year.

During 2021 and 2020 a breach of these limits was not identified.

The table below shows the sensitivity of profit before tax (due to changes in fair value of financial assets and liabilities whose fair values are recorded in the income statement) and equity (that reflects adjustments to profit before tax and changes in fair value of FVOCI financial assets), depending on changes in the market prices of shares and real estate funds.

2021 (67)(000)		Impact on profit	
<b>2021</b> (CZK'000)	Change in variables	before tax	Impact on equity
Shares	15%	29,242	70,102
Shares	(15%)	(29,242)	(70,102)
		Impact on profit	
<b>2020</b> (CZK'000)	Change in variables	before tax	Impact on equity
Shares	15%	22,305	57,915
Shares	(15%)	(22,305)	(57,915)

The method used for deriving sensitivity information and significant variables did not change from the previous period.

### **Operational risks**

Operational risk is the risk of loss arising from system failure, human error, fraud or external events. When controls fail to perform, operational risks can cause damage to reputation, have legal or regulatory implications or can lead to financial loss. In practice it is not possible to expect that the Company could eliminate all potential operational risks, but the Company is trying to implement the effective control mechanisms to eliminate the biggest risks from which the other material financial losses, legal consequences or threat to the reputation can result. Controls include effective segregation of duties, access controls, authorization and reconciliation procedures, staff education and assessment processes, including the use of internal audit. Business risks such as changes in environment, technology and the industry

are monitored through the Company's strategic planning and budgeting process.

The Line Management in cooperation with the Risk Management Department sets adequate control mechanisms to cover significant risks and the Risk Management Department evaluate the effectiveness of those controls. In case of identified deficiencies, it leads the process owners to define the action plans to strengthen the control mechanisms and thus improve the risk position of the Company. The risk management function together with the Compliance and Internal audit function prepares documents for the functioning and effectiveness of the internal control system annual evaluation for the Board of Directors.

### COVID-19

The Covid-19 pandemic has fundamentally affected social relations and business activities in many respects, notably changes in population mobility, consumer behavior, public health and increased volatility in financial markets, all of which have led to increased credit, foreign exchange and operational risk.

Due to the above-mentioned changes, the recorded negative effects of the pandemic mainly in the area of income from financial assets (excluding the considered effect of interventions of the Czech National Bank), decrease in sales in travel insurance, life insurance (especially in the area of single life insurance), motor insurance due to decrease in new registrations and deposition of fleets in response to the lockdown in the first months of the year and increased operating costs associated with anti-pandemic measures

(tests, protective equipment, increased cleaning costs, etc.)

On the contrary, a more significant positive effect could be observed in the decrease in claims of selected non-life insurance products, especially in motor insurance and savings in selected operating costs associated primarily with mobility and full-time training of employees.

The Company evaluates the quantitative impact on the economic result of 2021 as generally positive, nevertheless it continues to cautiously monitor future developments, regularly evaluates the impacts of COVID-19 on its activities, monitors past results and regularly updates future estimates of financial indicators, capital development and solvency.



# 32. CONTINGENT LIABILITIES

### A) LITIGATION

As at the date of these financial statements, no legal actions representing major risk had been brought against the

Company. The Company creates provisions for litigations.

# **B) CO-INSURANCE**

The Company considers it unlikely that a beneficiary would lodge a legal claim in its whole extent pursuant to Article 30 on Insurance Policy or Article 2817 of the Civil Code against

the Company as the main coinsurer and, therefore, has only created a provision for outstanding claims amounting to its share.

### C) MEMBERSHIP OF THE CZECH INSURERS' BUREAU

As the member of the Bureau, the Company undertook to guarantee the liabilities of the Bureau pursuant to Section 18, Paragraph 6 of the Act on Motor Third-Party Liability Insurance. For this purpose, the Company contributes to the guarantee fund. The amount of the contributions is determined based on the calculation of the Bureau.

In the event that some of the members of the Bureau fail to meet their obligations following from mandatory liability due to their insolvency, a duty may arise for the Company to deposit additional contributions to the guarantee fund.

### D) MEMBERSHIP OF THE CZECH NUCLEAR POOL

The Company is a member of the Czech Nuclear Pool. On the basis of joint liability, it undertook to take over, in the event that one or more members are unable to meet their liabilities, a part of the uncovered liability in proportion to its net own retention used for the given policy. The Company's potential liability, including joint and several liability, is contractually limited to the quadruple of its net retention, which is maximally usable for a specific insurance contract

and a double of its net own retention, which is maximally usable for a specific active reinsurance contract.

A determinant indicator for the definition of the maximum Company's net premium is the location of the insured risk:

Czech republic (CZK'000)	31 December 2021	31 December 2020
Third party liability	40,000	40,000
Property insurance	60,000	60,000
Net own retention total	100,000	100,000
EU + Switzerland (CZK'000)	31 December 2021	31 December 2020
Third party liability	10,000	10,000
Property insurance	43,128	43,128
Net own retention total	53,128	53,128
Other countries except for EU and Switzerland (CZK'000)	31. prosince 2021	31 December 2020
Third party liability	-	-
Property insurance	-	-
Net own retention total	-	-

KBC Group RE S.A. reinsures 100% of net own retention from 1 January 2014.

## 33. RELATED PARTIES

The Company's parent company is KBC Verzekeringen N.V., Leuven, the Kingdom of Belgium. The Company's ultimate parent company is KBC Company N.V. with its registered seat in Brussels, the Kingdom of Belgium. The Company holds 100% ownership interest in two subsidiaries incorporated in the Czech Republic, see Note 17.

The main types of transactions provided to related parties are represented by insurance services, investment to financial products and reinsurance treaties.

The main related parties of the Company are as follows:

## **Parent Company**

KBC Verzekeringen NV

# **Entity with significant influence over the Company**

Československá obchodní banka, a.s.

#### **Subsidiaries (see also point 17)**

ČSOB Pojišťovací servis, s.r.o. Pardubická Rozvojová, a. s.

## Other companies within the group

ČSOB Asset Management, a.s. investiční společnost Hypoteční banka, a.s.

KBC Ifima

ČSOB Stavební spořitelna, a.s.

ČSOB Penzijní společnost, a. s., člen skupiny ČSOB

ČSOB Leasing, a.s.

KBC Group NV

Bankovní informační technologie, s.r.o.

ČSOB Advisory, a.s.

ČSOB Factoring, a.s.

KBC Group RE S.A.

Československá obchodná banka a.s.

ČSOB Poisťovňa a. s.

## 34. RELATED-PARTY TRANSACTIONS

The Company enters into transactions with its related parties in the normal course of business. Mutual balances have standard terms, are unsecured and will be settled in cash. The contracts were concluded under normal business conditions and no detriment incurred to the Company as a result of these contracts.

There are no transactions with management of the Company other than those disclosed in Note 12.

The Company has no significant liabilities or receivables to members of the Company's management.

Subjekt

The balances from the main related party transactions are as follows:

<b>2021</b> (tis. Kč)		s podstatným		
	Mateřská společnost	vlivem	Ostatní společnosti ve skupině	Celkem
Financial assets	-	7,258,780	5,614,289	12,873,068
Reinsurance assets on actuarial reserves	244	-	209,220	209,464
Receivables	-	-	64,833	64,833
Other assets	-	-	24,583	24,583
Cash and cash equivalents	-	455,646	-	455,646
Total assets	244	7,714,426	5,912,924	13,627,594
Provisions for insurance contracts	-	-	-	-
Financial liabilities	-	15,289	-	15,289
Payables	-	49,373	52,802	102,175
Other liabilities	-	-	10,729	10,729
Total liabilities	-	64,662	63,532	128,194
Net earned premium	-	12,657	12,990	25,647
Interest income	-	53,060	22,094	75,154
Fee and commission income	-	-	4,472	4,472
Other income	-	141	658	799
Total income	-	65,857	40,215	106,072
Net benefits and claims from insurance and investment contracts	-	(3,826)	193,743	189,917
Fee and commission expense	-	(560,348)	(465,001)	(1,025,349)
Operating expenses	-	(359,596)	(32,383)	(391,980)
Other expenses	-	-	-	-
Total expense	-	(923,770)	(303,641)	(1,227,412)
<b>2020</b> (tis. Kč)	Mateřská společnost	s podstatným vlivem	Ostatní společnosti ve skupině	Celkem
Financial assets	-	9,344,901	6,183,812	15,528,713
Reinsurance assets on actuarial reserves	244	-	108,410	
Receivables	244	-	15,973	15,973
Receivables Other assets	244 - -	- - -		15,973 26,165
Receivables Other assets Cash and cash equivalents	- - -	- - - 367,734	15,973 26,165 -	15,973 26,165 367,734
Receivables Other assets Cash and cash equivalents Total assets	244 - - - - <b>244</b>	9,712,635	15,973	15,973 26,165 367,734 <b>16,047,239</b>
Receivables Other assets Cash and cash equivalents  Total assets Provisions for insurance contracts	- - -	<b>9,712,635</b> 278	15,973 26,165 -	15,973 26,165 367,734 <b>16,047,239</b> 340
Receivables Other assets Cash and cash equivalents  Total assets Provisions for insurance contracts Financial liabilities	- - -	<b>9,712,635</b> 278 271,731	15,973 26,165 - <b>6,334,359</b> 62	15,973 26,165 367,734 <b>16,047,239</b> 340 271,731
Receivables Other assets Cash and cash equivalents  Total assets Provisions for insurance contracts Financial liabilities Payables	- - -	<b>9,712,635</b> 278 271,731 45,903	15,973 26,165 - <b>6,334,359</b> 62 - 55,696	15,973 26,165 367,734 <b>16,047,239</b> 340 271,731 101,600
Receivables Other assets Cash and cash equivalents  Total assets Provisions for insurance contracts Financial liabilities Payables Other liabilities	- - -	<b>9,712,635</b> 278 271,731 45,903 40,876	15,973 26,165 - <b>6,334,359</b> 62 - 55,696 10,196	15,973 26,165 367,734 <b>16,047,239</b> 340 271,731 101,600 51,072
Receivables Other assets Cash and cash equivalents  Total assets Provisions for insurance contracts Financial liabilities Payables Other liabilities  Total liabilities	- - -	9,712,635 278 271,731 45,903 40,876 358,788	15,973 26,165 - <b>6,334,359</b> 62 - 55,696 10,196	15,973 26,165 367,734 <b>16,047,239</b> 340 271,731 101,600 51,072 <b>424,742</b>
Receivables Other assets Cash and cash equivalents Total assets Provisions for insurance contracts Financial liabilities Payables Other liabilities Total liabilities Net earned premium	- - -	9,712,635 278 271,731 45,903 40,876 358,788 12,409	15,973 26,165 - <b>6,334,359</b> 62 - 55,696 10,196 <b>65,954</b>	15,973 26,165 367,734 <b>16,047,239</b> 340 271,731 101,600 51,072 <b>424,742</b> 24,536
Receivables Other assets Cash and cash equivalents  Total assets Provisions for insurance contracts Financial liabilities Payables Other liabilities  Total liabilities Net earned premium Interest income	- - -	9,712,635 278 271,731 45,903 40,876 358,788	15,973 26,165 - <b>6,334,359</b> 62 - 55,696 10,196 <b>65,954</b> 12,127 20,454	15,973 26,165 367,734 <b>16,047,239</b> 340 271,731 101,600 51,072 <b>424,742</b> 24,536 65,934
Receivables Other assets Cash and cash equivalents  Total assets Provisions for insurance contracts Financial liabilities Payables Other liabilities  Total liabilities Net earned premium Interest income Fee and commission income	- - -	9,712,635 278 271,731 45,903 40,876 358,788 12,409 45,480	15,973 26,165 - 6,334,359 62 - 55,696 10,196 65,954 12,127 20,454 2,997	15,973 26,165 367,734 <b>16,047,239</b> 340 271,731 101,600 51,072 <b>424,742</b> 24,536 65,934 2,997
Receivables Other assets Cash and cash equivalents  Total assets Provisions for insurance contracts Financial liabilities Payables Other liabilities  Total liabilities Net earned premium Interest income Fee and commission income Other income	- - -	9,712,635 278 271,731 45,903 40,876 358,788 12,409 45,480 - 415	15,973 26,165 - 6,334,359 62 - 55,696 10,196 65,954 12,127 20,454 2,997 618	15,973 26,165 367,734 <b>16,047,239</b> 340 271,731 101,600 51,072 <b>424,742</b> 24,536 65,934 2,997 1,033
Receivables Other assets Cash and cash equivalents  Total assets Provisions for insurance contracts Financial liabilities Payables Other liabilities  Total liabilities Net earned premium Interest income Fee and commission income Other income Total income	- - -	9,712,635 278 271,731 45,903 40,876 358,788 12,409 45,480	15,973 26,165 - 6,334,359 62 - 55,696 10,196 65,954 12,127 20,454 2,997	15,973 26,165 367,734 <b>16,047,239</b> 340 271,731 101,600 51,072 <b>424,742</b> 24,536 65,934 2,997 1,033
Receivables Other assets Cash and cash equivalents  Total assets Provisions for insurance contracts Financial liabilities Payables Other liabilities  Total liabilities Net earned premium Interest income Fee and commission income Other income	- - -	9,712,635 278 271,731 45,903 40,876 358,788 12,409 45,480 - 415	15,973 26,165 - 6,334,359 62 - 55,696 10,196 65,954 12,127 20,454 2,997 618	15,973 26,165 367,734 16,047,239 340 271,731 101,600 51,072 424,742 24,536 65,934 2,997 1,033 94,499
Receivables Other assets Cash and cash equivalents  Total assets Provisions for insurance contracts Financial liabilities Payables Other liabilities  Total liabilities Net earned premium Interest income Fee and commission income Other income Total income Net benefits and claims from insurance	- - -	9,712,635 278 271,731 45,903 40,876 358,788 12,409 45,480 - 415 58,304	15,973 26,165 - 6,334,359 62 - 55,696 10,196 65,954 12,127 20,454 2,997 618 36,196	15,973 26,165 367,734 <b>16,047,239</b> 340 271,731 101,600 51,072 <b>424,742</b> 24,536 65,934 2,997 1,033 <b>94,499</b> (86 901)
Receivables Other assets Cash and cash equivalents  Total assets Provisions for insurance contracts Financial liabilities Payables Other liabilities  Total liabilities Net earned premium Interest income Fee and commission income Other income  Total income Net benefits and claims from insurance and investment contracts	- - -	9,712,635 278 271,731 45,903 40,876 358,788 12,409 45,480 - 415 58,304 (370)	15,973 26,165 - 6,334,359 62 - 55,696 10,196 65,954 12,127 20,454 2,997 618 36,196 (86 530)	15,973 26,165 367,734 16,047,239 340 271,731 101,600 51,072 424,742 24,536 65,934 2,997 1,033 94,499 (86 901)
Receivables Other assets Cash and cash equivalents  Total assets Provisions for insurance contracts Financial liabilities Payables Other liabilities  Total liabilities Net earned premium Interest income Fee and commission income Other income  Total income Net benefits and claims from insurance and investment contracts Fee and commission expense	- - -	9,712,635 278 271,731 45,903 40,876 358,788 12,409 45,480 - 415 58,304 (370) (506 761)	15,973 26,165 - 6,334,359 62 - 55,696 10,196 65,954 12,127 20,454 2,997 618 36,196 (86 530) (427 654)	108,654 15,973 26,165 367,734 <b>16,047,239</b> 340 271,731 101,600 51,072 <b>424,742</b> 24,536 65,934 2,997 1,033 <b>94,499</b> (86 901) (934 415) (410 423) 8,227

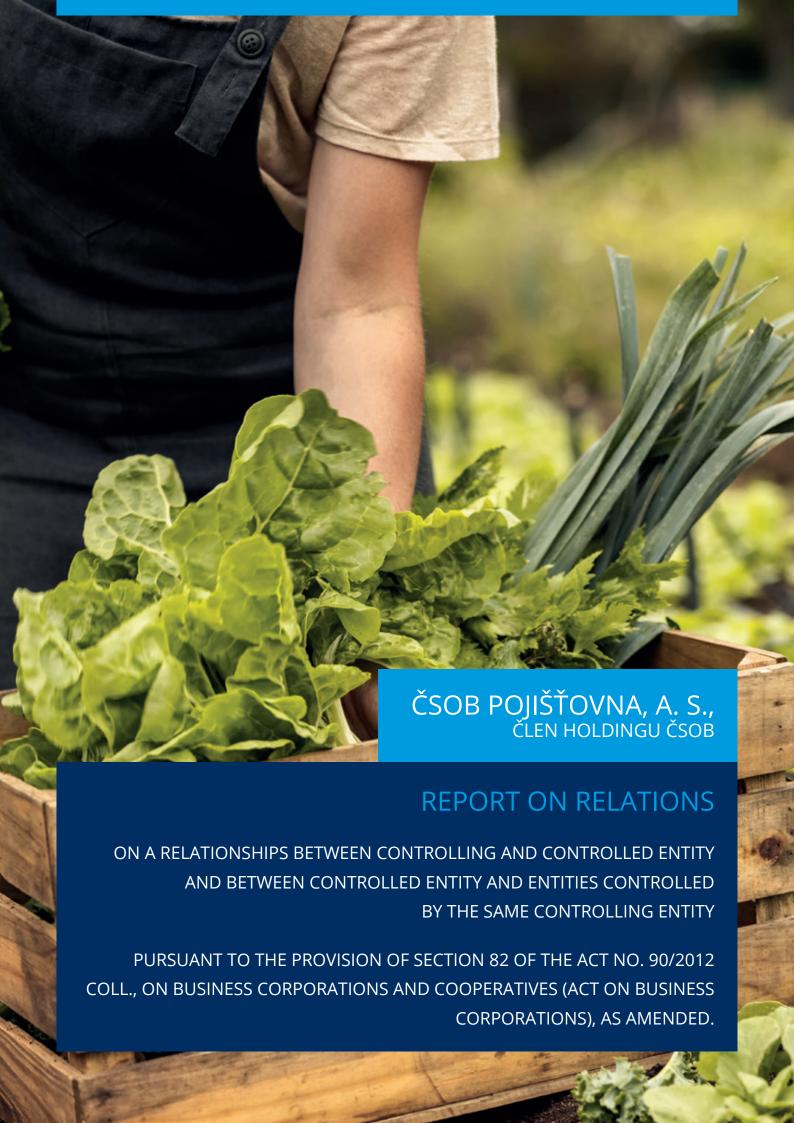
# **35. SUBSEQUENT EVENTS**

At the time this report was being prepared, Russia's invasion of Ukraine required further attention from the Company. The Company has no direct exposure in Ukraine, Belarus or Russia. The related macroeconomic impact is monitored very closely (especially the movement of Czech government bond rates and IRS rates). The Company is also aware of the increased risks associated with threats to information security and takes the warnings of the National Cyber and Information Security Agency and the Czech National Bank against cyber attacks very seriously. Great attention is paid to the defense against

these threats. Risks associated with business continuity are evaluated and reported. Economic and financial sanctions imposed on Russia and Belarus concerning the Company are being implemented. In general, sanctions can further affect the European economy. Ongoing monitoring and reporting on the situation is in place.

From the perspective of the financial statements as at 31 December 2021, the Company considers this invasion to be a non-adjusting subsequent event.





#### 1. CONTROLLED PARTY

ČSOB Pojišťovna, a. s., člen holdingu ČSOB with the registered office at Masarykovo náměstí 1458, Zelené Předměstí, 530 02 Pardubice, Business Registration No.: 45534306, entered

in the Commercial Register maintained by the Regional Court in Hradec Králové, Section B, Insert 567 (hereinafter the "Company")

#### 2. CONTROLLING PARTY

KBC Group NV with the registered office at Havenlaan 2, BE – 1080 Brussels, Belgium owns Company through following companies:

KBC Verzekeringen NV with the registered office at Professor Roger Van Overstraetenplein 2, BE – 3000, Leuven, Belgium, with a share 99.755% and

Československá obchodní banka, a. s. with registered office at Radlická 333/150, Prague 5, postal code 150 57, Czech Republic, with a share 0.245%.

KBC Verzekeringen NV is an insurance company regulated by the Belgian National Bank. All shares of KBC Verzekeringen NV are held (directly or indirectly) by KBC Group NV (legal entity). KBC Group NV operates primarily on the markets in Belgium, Czech Republic, Slovakia, Bulgaria, Hungary and Ireland. In a more limited extent, it also operates in other countries.

Shares of KBC Group NV (legal entity) are traded on Euronext Brussels Stock Exchange. None of the shareholders has a higher share than 20%.

# 3. THE STRUCTURE OF RELATIONS BETWEEN CONTROLLING AND CONTROLLED PARTY, METHOD AND MEANS OF CONTROLLING

KBC Group NV controls the Company by the General Meeting pursuant to the Act on business corporations through decisions of two shareholders:

KBC Verzekeringen NV with 60% voting rights share and Československá obchodní banka, a. s. with 40% voting rights.

Controlling entity exercises its influence also through its representatives in the bodies of the Company, particularly in the Supervisory Board and the Board of Directors,

mainly through cooperation and coordination in the field of consolidated risk management, audit and compliance with prudential rules set for insurance companies and other financial institutions by the law.

Graph with ČSOB Group structure is presented in Appendix no. 1 ČSOB Group structure 2021 and basic graph of KBC Group structure is presented in Appendix no. 2 KBC Group NV. The detailed structure of KBC Group is displayed on www. kbc.com.

# 4. SUMMARY OF ACTIONS TAKEN IN DURING THE REPORTING PERIOD, WHICH WERE MADE AT THE REQUEST OR IN THE INTEREST OF THE CONTROLLING PARTY OR PARTIES CONTROLLED BY IT

Related Parties has not taken any action in the reporting period, which was made at the request or in the interest of the Controlling Party or parties controlled by it and that would apply to property that exceeds 10% of the equity of the Company, even in the ordinary course of business.

# 5. STRUCTURE OF RELATIONS BETWEEN THE CONTROLLING PARTY, PARTY CONTROLLED BY IT AND PARTIES CONTROLLED BY THE SAME CONTROLLING PARTY

In the reporting period, the Company maintained diverse transactions with the Controlling Party, respectively with other parties controlled by it (for the purposes of the Report on relations hereinafter the "Counterparties") in the ordinary course of business.

ČSOB, as the managing entity, has entered into a Group Agreement with other companies belonging to the ČSOB Group (their current overview is available at: https://www.csob.cz/portal/csob/o-csob-a-skupine/koncern-csob), which determines the Group's interest and defines certain rights

and obligations of controlled entities within the business group. The sub-areas of unified management are then defined by special group policies, which are the basic tools for the implementation of the group's interest, and which are issued by the Board of Directors of OB and accepted by the controlled entities.

The Company presents overview of relations with the parties controlled by the same Controlling Party in reporting period (in alphabetical order):

Company name	Registered Office	Business Registra- tion No.
Bankovní informační technologie, s.r.o.	Radlická 333/150, 150 57 Praha 5, Czech Republic	63987686
ČSOB Stavební spořitelna, a.s.	Radlická 333/150, 150 57 Praha 5, Czech Republic	49241397
Československá obchodní banka, a. s.	Radlická 333/150, 150 57 Praha 5, Czech Republic	00001350
ČSOB Advisory, a.s.	Radlická 333/150, 150 57 Praha 5, Czech Republic	27081907
ČSOB Asset Management, a.s., investiční společnost	Radlická 333/150, 150 57 Praha 5, Czech Republic	25677888
ČSOB Factoring, a.s.	Výmolova 353/3, Radlice, 150 00 Praha 5, Czech Republic	45794278
ČSOB Leasing, a.s.	Výmolova 353/3, Radlice, 150 00 Praha 5, Czech Republic	63998980
ČSOB Penzijní společnost, a. s., člen skupiny ČSOB	Radlická 333/150, 150 57 Praha 5, Czech Republic	61859265
ČSOB Pojišťovací makléř, s.r.o.	Výmolova 353/3, Radlice, 150 00 Praha 5, Czech Republic	27151221
ČSOB Pojišťovací servis, s.r.o., člen holdingu ČSOB	Masarykovo náměstí 1458, 530 02 Pardubice - Zelené Předměstí, Czech Republic	27479714
Eurincasso, s.r.o.	Výmolova 353/3, Radlice, 150 00 Praha 5, Czech Republic	61251950
Hypoteční banka, a.s.	Radlická 333/150, 150 57 Praha 5, Czech Republic	13584324
KBC BANK NV	Havenlaan 2, BE-1080 Brussels, Belgium	
KBC Group NV	Havenlaan 2, BE-1080 Brussels, Belgium	
KBC Group, Shared Service Center CZ	Radlická 333/150, 150 57 Praha 5, Czech Republic	28516869
KBC Group RE S.A.	Place de la gare 5, Luxembourg, L-1616	
KBC Verzekeringen NV, sídlo	Professor Roger Van Overstraetenplein 2, BE-3000 Leuven, Belgium	
Pardubická Rozvojová, a.s.	Masarykovo náměstí 1458, 530 02 Pardubice - Zelené Předměstí, Czech Republic	05815614
Patria Corporate Finance, a.s.	Výmolova 353/3, Radlice, 150 00 Praha 5, Czech Republic	25671413
Patria Finance, a. s.	Výmolova 353/3, Radlice, 150 00 Praha 5, Czech Republic	26455064
Patria investiční společnost, a. s.	Výmolova 353/3, Radlice, 150 00 Praha 5, Czech Republic	05154197
Ušetřeno.cz Finanční služby, a.s.	Lomnického 1705/9, Nusle, 140 00 Praha 4, Czech Republic	28188667
Ušetřeno.cz s.r.o.	Lomnického 1705/9, Nusle, 140 00 Praha 4, Czech Republic	24684295

The Company had contractual relations in the reporting period in the following areas:

#### **5.1 INSURANCE AND REINSURANCE AGREEMENTS**

In the reporting period (or before the reporting period), the Company entered into insurance agreements (including amendments, further concretizations and clarification of the disputable rights associated with these contracts) with companies Bankovní informační technologie, s.r.o., ČSOB Stavební spořitelna, a.s., Československá obchodní banka, a. s., ČSOB Advisory, a.s., ČSOB Leasing, a.s., Hypoteční banka, a.s. a KBC Group NV Czech Branch, organizační složka, KBC Verzekeringen NV. The scope of the agreements comprised accident insurance, motor casco insurance, motor third party liability insurance, risk insurance, professional indemnity insurance, water damage and flood risk insurance, insurance of tangible and intangible assets, passenger insurance, liability insurance, travel insurance, debit cards insurance, credit cards insurance, life group insurance, consumer, lease and mortgage loan insurance (payment protection insurance). The Related Parties provided counter performance in the form of premiums paid. All agreements were made under standard business terms and conditions and their performance resulted in no detriment to the Company.

In the reporting period, the Company entered into reinsurance agreements with KBC Group RE S.A.; KBC Verzekeringen NV. The scope of the agreements comprised quota share aircraft casco, liability for damage caused by operation of the aircraft and liability insurance for damage to aircraft reinsurance, guota share reinsurance and first surplus reinsurance, catastrophic excess of loss reinsurance, crops and livestock stop loss reinsurance, property excess of loss reinsurance, accident insurance and insurance of medical treatment and life insurance, guota share insurance for Nuclear Pool, guota share aircraft casco and liability, quota share and insurance of first surplus and facultative reinsurance of Československá obchodní banka, a. s. Alternatively, the foregoing reinsurance was provided in the reporting period on the basis of agreements entered into prior to the reporting period. KBC Group RE S.A. and KBC Verzekeringen NV provided counter-performance in the form of contractual commissions and indemnity shares. All agreements were made under standard business terms and conditions and their performance resulted in no detriment to the Company.

## **5.2 OTHER CONTRACTUAL RELATIONS**

### **5.2.1 LEASE AND SUBLEASE AGREEMENTS**

In the reporting period (or before the reporting period), the Company entered into agreements with Československá obchodní banka, a. s.; ČSOB Leasing, a.s.; ČSOB Pojišťovací servis, s.r.o., člen holdingu ČSOB; Hypoteční banka, a.s., Pardubická rozvojová, a.s. The scope of the agreements comprised lease (sub-lease) of non-residential premises,

parking places and movable assets. The Related Parties provided counter-performance in the form of lease of non-residential premises, movable assets and contractual rent. All agreements were made under standard business terms and conditions and their performance resulted in no detriment to the Company.

## **5.2.2 BANKING SERVICES AGREEMENTS**

In the reporting period (or before the reporting period), the Company entered into agreements with ČSOB Stavební spořitelna, a.s. and Československá obchodní banka, a. s. The scope of the agreements comprised the use of internet banking services, the provision of a bank guarantee, the issue of pay slips and their processing, the issue and use of check vouchers, authorization of client payment orders sent by fax, the acceptation of credit cards in public data net environment and noncash payments, the settlement of transactions (transactions are in accordance with general business terms and conditions), the confirmation of structured deposits,

using of safe deposit box, current accounts, deposit accounts, savings account, Postkonto account, and term deposits.

Counter-performance, which related party performed, was in the form of provision of the aforementioned banking services, cash appreciation, and maintenance of accounts. All agreements were made under standard business terms and conditions and their performance resulted in no detriment to the Company.

#### **5.2.3 INVESTMENT PRODUCTS AGREEMENTS**

In the reporting period (or before the reporting period), the Company entered into agreement on securities management, an agreement on the authorization of securities settlements, an agreement on share subscription, an agreement on investment certificates subscription and purchase, an agreement on the settlement, management and safekeeping of securities, an agreement on trading on the financial market, an agreement on subscription and purchase of mortgage bonds, an agreement on the transfer of shares for consideration paid, factoring agreements, and a cooperation agreement, the agreements comprised custody and depositing of securities, managing settlement

of transactions with securities executed within the TKD (SKD) system and consignment agreement for the purchase or sale of investment instruments with Československá obchodní banka, a. s., ČSOB Asset Management, a.s., investiční společnost, Hypoteční banka, a.s., KBC Verzekeringen NV. The Related Parties provided counter-performance in the form of ensuring purchase and sale of securities, financial asset management, and cooperation in asset management. All agreements were made under standard business terms and conditions and their performance resulted in no detriment to the Company.

#### 5.2.4 COOPERATION AGREEMENTS - EMPLOYEE BENEFITS

In the reporting period (or before the reporting period), the Company entered into cooperation agreements with Bankovní informační technologie, s.r.o., ČSOB Stavební spořitelna, a.s., Československá obchodní banka, a. s., ČSOB Advisory, a.s., ČSOB Asset Management, a.s., investiční společnost, ČSOB Factoring, a.s., ČSOB Leasing, a.s., ČSOB Pojišťovací makléř, s.r.o., ČSOB Penzijní společnost, a. s., člen skupiny ČSOB, KBC Group NV, KBC BANK NV, KBC Group NV Czech Branch, organizační složka, Eurincasso, s.r.o., Hypoteční banka, a.s.,

Patria Corporate Finance, a.s., Patria Finance, a.s., Patria investiční společnost, a.s., Ušetřeno s.r.o., Ušetřeno.cz s.r.o. such as agreement on life insurance contribution to employees insured by the Company and catering services agreement. The Related Parties provided counter-performance in the form of provision of employee benefits. All agreements were made under standard business terms and conditions and their performance resulted in no detriment to the Company.

#### 5.2.5 GROUP COOPERATION IN VAT AGREEMENTS

On 9 December 2016, the Company entered into agreement with Československá obchodní banka, a.s., ČSOB Stavební spořitelna, a.s., ČSOB Advisory, a.s., ČSOB Asset Management, a.s., investiční společnost, ČSOB Penzijní společnost, a.s., člen skupiny ČSOB, Hypoteční banka, a.s., Centrum Radlická a.s., Patria Finance, a.s., Patria Online, a.s., Patria investiční společnost, a.s. The scope of the agreement comprised cooperation related to fulfilling of current year tax obligation (VAT) by the deputy member of the Group. In relation to

tax office in connection with VAT is group considered, as individual person obliged to tax and behalf the group act deputy member. The agreement was made under standard business terms and conditions and their performance resulted in no detriment to the Company.

During 2017, part of the concluded agreements was ceased due to a merger of ČSOB with Centrum Radlická, a.s. and Patria Online, a.s.

# **5.2.6 BUSINESS REPRESENTATION AGREEMENTS**

In the reporting period (or before the reporting period), the Company entered into agreements with ČSOB Stavební spořitelna, a.s., Československá obchodní banka, a. s., ČSOB Pojišťovací makléř, s.r.o., ČSOB Leasing, a.s., ČSOB Penzijní společnost, a.s., člen skupiny ČSOB, ČSOB Pojišťovací servis, s.r.o., člen holdingu ČSOB, Hypoteční banka, a.s. and Ušetřeno s.r.o. The scope of the agreements comprised cooperation related to business representation (including

Mandate agreements and notification of a change of commission terms), cooperation in the provision of collective insurance, distribution services, insurance brokerage and administration (including cooperation in insurance brokers' remuneration, private life insurance of employees, extraordinary commission and agreement about paid bonuses based on the amount of claims on insured objects), contract on the financial bonus for achieving the volume

of insurance, concluding contracts for building savings and pension scheme insurance, to support and promotion of the insurance offers of the insurer, cooperation in the field of relationship management services with the non-exclusive insurance brokers active in managing of external distribution network (OED) for the insurance company, analysis preparation, client support in developing and implementing his/ her strategic and commercial projects, management

consulting, marketing and communication services, call centre services, administrative services – processing of new insurance contracts to system, provision of client acceptance services. The Related Parties provided counter performance in the form of the aforementioned cooperation and contractual consideration paid. All agreements were made under standard business terms and conditions and their performance resulted in no detriment to the Company.

#### **5.2.7 OTHER SERVICES AGREEMENTS**

In the reporting period (or before the reporting period), the Company entered into agreements with Československá obchodní banka, a. s., ČSOB Asset Management, a.s., investiční společnost, ČSOB Leasing, a.s., KBC Group NV, KBC BANK NV, KBC Group NV Czech Branch, organizační složka a Pardubická rozvojová, a.s., ČSOB Penzijní společnost, a.s., člen skupiny ČSOB The scope of the agreements comprised the use of tax services, services related to accounting methodology and account management, compliance, purchasing services, support financial services, cooperation in the placement of technical provisions for life investment insurance, advisory and consultancy in actuarial mathematics, data processing, ICT services (including sale of disposed IT equipment), collaboration in marketing

campaigns and e-sales, services related to back office systems and processes, support services in risk management, organization services, legal and audit services and services related to human resources, Enterprise architecture, email campaigns to minimize the risks associated with phishing attacks on employees, project management services, project management and administrative services, services in the field of calculation and data transmission of Solvency II, cooperation on the KBC Rainbow program and cooperation in the field of GDPR. The Related Parties provided mutual counter-performance in the form of provision of the aforementioned services. All agreements were made under standard business terms and conditions and their performance resulted in no detriment to the Company.

# 5.2.8 CONFIDENTIALITY AGREEMENTS, PROTECTION OF CONFIDENTIAL INFORMATION, PROCESSING OF PERSONAL DATA AND DATA SHARING

In the reporting period (or before the reporting period), the Company entered into agreements with KBC Group NV, Československá obchodní banka, a.s., ČSOB Stavební spořitelna, a.s., ČSOB Penzijní společnost, a.s., člen skupiny ČSOB, KBC Group NV Czech Branch, organizační složka, ČSOB Asset Management, a.s., investiční společnost, Hypoteční banka, a.s., ČSOB Leasing, a.s.. The scope of the agreements comprised cooperation related to confidentiality and personal data processing, which were obtained by

the counterparty in the course of mutual cooperation and are not commonly available to the public (in accordance with Personal Data Protection Act and GDPR). The Related Parties do not provide counter-performance or provided mutual counter-performance in the form of provision of the aforementioned services. All agreements were made under standard business terms and conditions and their performance resulted in no detriment to the Company.

#### **5.2.9 OTHER UNCLASSIFIED AGREEMENTS**

The title of the agreement	Counter performance	Contractual Related Party	Detri- ment
Agreement on the transfer of rights and obligations to manage the client base	No counter performance	ČSOB Stavební spořitelna, a.s.	none
Title of other legal action		Contractual Related Party	Detri- ment
Agreement on exercise of voting rights		Československá obchodní banka, a. s.	none
Group rules for the Ombudsman's activities		Československá obchodní banka, a. s.	none
Voluntary cash surcharge contract excluding share capital		Pardubická Rozvojová, a.s.	none

Aside from the foregoing relations, the Related Parties also exchanged publicly available information or, if applicable, information required by law to meet their statutory obligations.

## **Dissolution of companies:**

- As a result of the internal merger, the company Patria
   Online, a.s., and Centrum Radlická, a.s. were dissolved on
   1 December 2017 and their assets were transferred to
   the company Československá obchodní banka, a.s.;
- The company Merrion Properties s.r.o. "v likvidaci" was erased from the Commercial Register on 13 November 2017:

- The company ČSOB Property fond, a.s. "v likvidaci" was erased from the Commercial Register on 26 January 2018;
- On 1 January 2021, based on the merger by acquisition, all the assets and liabilities of the company being acquired Ušetřeno.cz Finanční služby, a.s. (with its registered office at Lomnického 1742 / 2a, Nusle, 140 00 Prague 4, business registration number: 281 88 667) were transferred to the acquiring company Top-Pojištění. cz s.r.o., which changed its business name to Ušetřeno s.r.o., (with its registered office at Lomnického 1742 / 2a, Nusle, 140 00 Prague 4, business registration number 273 88 239).

#### 6. ASSESSMENT OF DETRIMENT TO CONTROLLED PARTY

The Company has not incurred any detriment from contractual and other relationships during reporting period.

# 7. ASSESSMENT OF RELATIONSHIP BETWEEN THE CONTROLLING PARTY, PARTY CONTROLLED BY IT AND PARTIES CONTROLLED BY THE SAME CONTROLLING PARTY

Common synergies within the ČSOB Group, respectively KBC Group, bring positive results in the areas of efficiency of cost management, human resources and help to set up processes compliant with the corporate strategy. At the same time, this cooperation helps to reduce specific transactional risks, such as risks associated with providing sensitive information and data to third parties.

The Company provides mainly insurance services to the companies in the Group, its associates and joint ventures. The provided services also include insurance advisory, training of intermediaries and insurance claims underwriting.

Receivables and payables to Československá obchodní banka, a. s. consist mainly of derivatives fair value, deposits, and repo operations.

Mutual cooperation of companies within the KBC Group and the Company, respectively other companies controlled by the Company, helps to strengthen a common market position and increase the offer of financial services of its clients in the area of building savings and mortgages, asset management, collective investment, pension, leasing, factoring and distribution of life and non-life insurance.

## 8. DIVIDENDS AND OTHER FACTS

Shareholders decided on General Meeting held on 28 April 2021 to keep the profit for the financial year 2020 in the retained earnings, based on the recommendation of the Czech National Bank to insurance companies with regard to the situation of COVID-19.

In the reporting period, the Company has made decisions

of shareholder/company, where the Company is the only shareholder. The decisions included approval of financial statements and footnotes, profit or loss distribution and dividend payments, election of the members of the companies bodies and their remuneration, changes in Statutes, approval of the Statute changes of some associates, increase/ decrease of share capital and/or share premium.

## 9. REPORTING PERIOD

This Report describes relations between Related Parties for the period from 1 January 2021 to 31 December 2021.

## 10. CONCLUSION

The Board of Directors states that this report was prepared within the statutory deadline and in accordance with § 82 of the Act no. 90/2012 Coll., on business corporations. The Board of Directors has proceeded with due diligence during preparation of the report, which range reflects the purpose of the legal requirements of the Act on business corporations on the report in relation to the ownership structure of the Company.

This report was approved by the Board of Directors of the Company on 25 March 2022 and signed on its behalf:

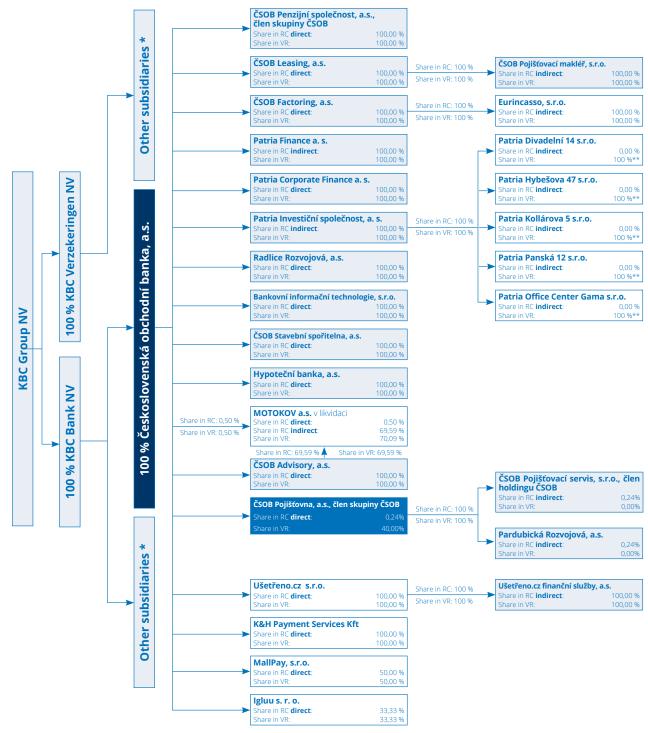
Mgr. Jiří Střelický, M.A., PhD.

Chairman of the Board of Director

**Ing. Tomáš Lain**Member of the Board of Directors

# APPENDIX NO. 1 ČSOB 2021 GROUP STRUCTURE

# LIST OF ENTITIES CONTROLLING ČESKOSLOVENSKÁ OBCHODNÍ BANKA, A.S. AND ENTITIES CONTROLLED BY THE SAME CONTROLLING ENTITY (AS OF 31 DECEMBER 2021)



#### **EXPLANATORY NOTES**

RC: registered capital (deposit) VR: voting rights

Percentage shares shown for individual companies are expressed from the ČSOB point of view as a parent company.

All shares of KBC Bank and KBC Insurance are held (directly or indirectly) by the KBC Group.

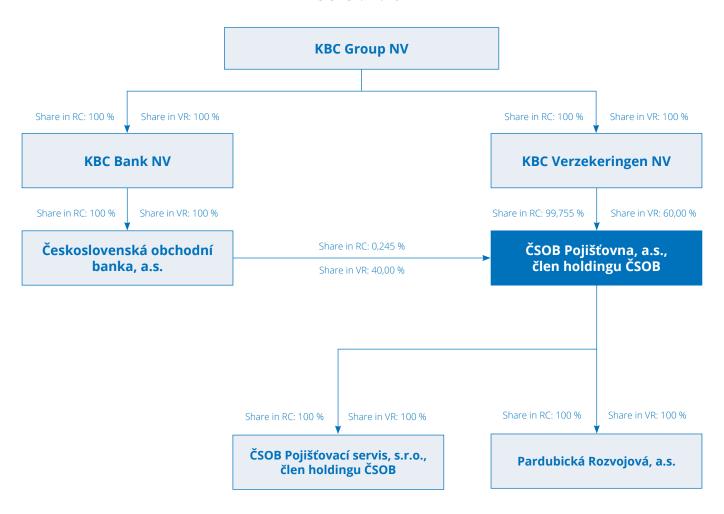
ČSOB is 100% owned and fully controlled by KBC Bank.

\*For complete overview of "Other subsidiaries" of the KBC Group please refer to KBC's corporate website www.kbc.com, where other details regarding the KBC Group are available.

\*\* to the account of shareholders in the funds of qualified investors

# APPENDIX NO. 2 KBC 2021 GROUP STRUCTURE

AS OF 31. 12. 2021



#### **EXPLANATORY NOTES**

RC - Registered capital VR - Voting rights









